



## **Board of Director's Meeting Summary**

Meeting Date/Time: July 22, 2021, 6:30-9:00pm

**Location:** Remote via Zoom

Board Member Attendees: Jesse Miller, Kathleen Mozak, Mike Allemang (joined at 7:25pm),

Kyra Sims, Roger Hewitt (joined at 7:25pm), Raymond Hess,

Ryan Hunter, Susan Pollay, Eric Mahler (Chair)

AAATA Staff Attendees: Bryan Smith (Acting CEO), Forest Yang, Dina Reed,

Rosa-Maria Njuki

**Guests:** Rose Mercier (Governance Coach), Mel Muskovitz (Attorney)

Meeting Chair: Eric Mahler

Chairman Eric Mahler called the meeting to order at 6:30 pm.

## **Discussion Items**

#### 1. OPENING ITEMS

1.1 Approve Agenda

Mr. Miller moved to approve the agenda, seconded by Ms. Sims. In support of the motion:

Mr. Raymond Hess (reporting in from Exmore, Virginia): Yes

Mr. Ryan Hunter: (reporting in from Genesee County): Yes

Mr. Jesse Miller (reporting in from Ypsilanti, Washtenaw County): Yes

Ms. Kathleen Mozak (reporting in from Ann Arbor, Washtenaw County): Yes

Ms. Kyra Sims (reporting in from Ann Arbor, Washtenaw County): Yes

Ms. Susan Pollay (reporting in from Ann Arbor, Washtenaw County): Yes

Chairman Mahler (reporting in from Ann Arbor, Washtenaw County): Yes

The motion passed unanimously.

## 1.2 Public Comment

Mr. Jim Mogensen noted that Bylaws are boring until they are not. He expressed having some concerns about some of the Bylaws changes, but will see how it goes. He described his understanding that AAATA's financing is even more complicated than transit funding usually is which began when there was a private bus service from Ypsilanti to Ann Arbor and City Council no longer wanted to deal with little bills that came up, so they created the AATA. Then there was the millage in 1973. He went on to describe that over time, the idea was that it had expanded beyond Ann Arbor, but the amount of money raised provided additional money for extra services, which is why senior ride was limited to Ann Arbor. As the visioning in recent years has expanded, this created more problems. He expressed that there are people in Ann Arbor who have been expecting some of these other extra things that were outside things that were funded by state and federal money.

Mr. Robert Pawlowski asked if some pavement could be placed on Route 42 at the Clark and Ridge bus stop. In regard to the Holmes and Ridge bus stop, he asked if that bus stop could be moved to after the bus turns, if the bus could go a little bit farther and pick up the passengers after it turns instead of before it turns. He also asked if TheRide is looking into articulated buses for Washtenaw and the highly populated routes. He thanked the bus drivers for their patience with the traffic of Art

Fair. Specifically, he thanked AAATA employees Lisa at the Industrial Hwy. main office and Valenie and Christina at the Blake Transit Center for their help during the pandemic. He expressed that they are bringing the system and customer service to the top.

## 1.3 General Announcements

Chairman Mahler introduced the newest AAATA Board member, Susan Pollay. Ms. Pollay was recently the Executive Director of the Downtown Development Authority. Ms. Pollay expressed having enormous respect for TheRide, an agency she described as being at the heart of a lot of the success of downtown Ann Arbor. Among the projects that give her the most pride was the creation along with the City and AAATA of the Get Downtown and GoPass program, which helped contain the construction of new garages by diverting more employees into transit. She also described AAATA's contributions to a downtown that is walkable and vibrant.

Acting CEO Bryan Smith introduced Don Bowlin, the new AAATA Manager of Bus Operations, who comes from Kansas City where he started as a driver and worked his way up.

## 2. CONSENT AGENDA

2.1 Minutes, Committee Meeting Reports, and Dina Reed BOAA Authorized Signer Approval

Ms. Mozak moved to approve the consent agenda, seconded by Ms. Sims. In support of the motion:

Mr. Hess: Yes Mr. Hunter: Yes Mr. Miller: Yes Ms. Mozak: Yes Ms. Pollay: Yes Ms. Sims: Yes

Chairman Mahler: Yes

#### Resolution 04/2021

#### INVESTMENT ACCOUNT ACCESS AUTHORIZATIONS

## RESOLUTION OF THE BOARD OF DIRECTORS

#### OF THE

#### ANN ARBOR AREA TRANSPORTATION AUTHORITY #19-1110

I, hereby certify that the following Resolution was duly approved and adopted by the Board of Directors (herein after referred to as the Board) of the Ann Arbor Area Transportation Authority at a meeting held on July 22, 2021, at which a quorum was present and acting throughout.

WHEREAS, the Authority has accounts with the Bank of Ann Arbor for the purpose of banking and/or investment management purposes; and

WHEREAS, the Board ratified the establishment of specific investment accounts with the Bank of Ann Arbor in September 2018,

FURTHER, BE IT RESOLVED, that the Board hereby designates the following individuals as duly authorized and gives these individuals the authority to direct Bank of Ann Arbor via emails, telephone conversations, in writing, and/or any other form necessary regarding deposits, transfers, and withdrawals from any accounts held at the Bank of Ann Arbor (retail or trust), and to conduct any other business as deemed necessary and, further, grants Bank of Ann Arbor, Agent, the authority to follow without question the direction of at least two of the following named individuals:

Names(s) <u>Bryan D Smith</u> Bryan D. Smith	Acting Chief Executive Officer Title
Bryan D Smith Bryan D. Smith	Deputy CEO, Operations Title
LaTasha Thompson	Manager of Finance Title
Dina Reed	Deputy CEO, Finance & Administration Title
l. U. Mil	Ezyra Sims
Eric A. Mahler, Chair	Kyra Sims, Secretary

## 3. POLICY MONITORING & DEVELOPMENT

3.1 Committee Meeting Discussion None.

## 3.2 Bylaw Update

July 22, 2021

Chairman Mahler and Mr. Mel Muskovitz described that the Treasurer resolution takes care of the delegation of the role duties which are outgrown by the Treasurer itself and have been done by the Finance and Administration team for quite some time now. The Treasurer is on the Finance Committee and will probably be chairing the Finance Committee. The Board and the Finance Committee will be integrally involved in financial issues to make sure that there is proper oversight.

July 22, 2021

Mr. Hess suggested changing "majority vote" to "60% vote" in Section 3 of the Bylaws in regard to the vote needed to recommend the removal of a Board member. He also suggested in Section 11 of the Bylaws that Policy Governance "may" govern instead of it "shall" govern. Discussion of these suggestions ensued.

Ms. Sims moved to approve the Amendment of Bylaws Resolution 05/2021, seconded by Mr. Hunter.

Mr. Hess moved to change the language "majority vote" to "60% vote" under Article I, Section 3 of the Bylaws. Mr. Miller seconded that motion.

In support of the motion:

Mr. Hess: Yes Mr. Hunter: Yes Mr. Miller: Yes Ms. Mozak: Yes Ms. Pollay: Yes Ms. Sims: Yes

Chairman Mahler: Yes

The motion passed unanimously.

Mr. Mike Allemang and Mr. Roger Hewitt joined the meeting at 7:25pm.

Mr. Hess moved to change language in Article III, Section 11 of the Bylaws to say the Policy Governance model "may" govern the Board instead of it "shall" govern the Board. This was not seconded. The motion failed.

Ms. Sims motioned to move the amended Bylaws into the record, seconded by Mr. Hewitt.

In support of the motion:

Mr. Allemang: Yes Mr. Hewitt: Yes Mr. Hess: Yes Mr. Hunter: Yes Mr. Miller: Yes Ms. Mozak: Yes Ms. Pollay: Yes Ms. Sims: Yes

Chairman Mahler: Yes

#### Resolution 05/2021

#### AMENDMENT OF BYLAWS

## RESOLUTION OF THE BOARD OF DIRECTORS OF THE ANN ARBOR AREA TRANSPORTATION AUTHORITY

WHEREAS, a task force of the AAATA's Governance Committee undertook a comprehensive review of the AAATA's Bylaws, in consultation with the AAATA's legal counsel, and with input from AAATA staff and Board members, and

WHEREAS, the task force proposed the amendments to the AAATA's Bylaws shown in the attached marked-up version of the Bylaws, and

WHEREAS, the Governance Committee recommends that the Board adopt the amendments to the AAATA's Bylaws proposed by the task force and shown in the attached version of the Bylaws incorporating the proposed amendments,

NOW THEREFORE, BE IT RESOLVED, that the AAATA's Bylaws are amended as shown in the attacked version of the Bylaws incorporating the amendments.

Eric A. Mahler, Chair

July 22, 2021

Kyra Sims, Secretary July 22, 2021

Ms. Mozak moved to approve the Secretary Duties Resolution 06/2021, seconded by

Mr. Hewitt.

In support of the motion:

Mr. Allemang: Yes Mr. Hewitt: Yes Mr. Hess: Yes Mr. Hunter: Yes

Mr. Miller: Yes Ms. Mozak: Yes Ms. Pollay: Yes Ms. Sims: Yes

Chairman Mahler: Yes

#### Resolution 06/2021

#### SECRETARY DUTIES

## RESOLUTION OF THE BOARD OF DIRECTORS OF THE ANN ARBOR AREA TRANSPORTATION AUTHORITY

WHEREAS, the AAATA's Articles of Incorporation require the AAATA's Secretary to "[k]eep the minutes of all meetings of the Board, and of all committees thereof, and books provided for that purpose," "[a]ttend to the giving, serving, and receiving of all notices or process of or against the Authority," and "[h]ave charge of all books and records," AAATA Articles of Incorporation, Art. IV, § 6,

WHEREAS, the AAATA's Bylaws allow the AAATA's Board to "authorize the CEO to perform, or assign, the duties of the Secretary . . . whenever, for any reason, it is impracticable for the Secretary . . . to act personally," AAATA Bylaws, Art. II, § 5,

WHEREAS, it is impracticable for the Secretary to keep the minutes of all AAATA Board meetings and Board committee meetings when that duty can be more efficiently performed by AAATA staff,

WHEREAS, it is impracticable for the Secretary to "[a]ttend to the giving, serving, and receiving of all notices or process of or against the Authority," and

WHEREAS, it is impracticable for the Secretary to "[h]ave charge of" all the AAATA's Board's "books and records" when that duty can be more efficiently performed by AAATA staff,

## NOW THEREFORE, BE IT RESOLVED, that:

- (1) the Board directs the CEO to ensure that, starting with today's meeting, the AAATA's Board's meeting minutes and the AAATA's Board committees' meeting minutes are taken, and that all minutes are kept in books (electronic or otherwise) provided for that purpose;
- (2) the Board authorizes the CEO to perform, or assign, the Secretary's duty to "[a]ttend to the giving, serving, and receiving of all notices or process of or against the Authority;" and

(3) the Board authorizes the CEO to perform, or assign, the Secretary's duty to "[h]ave charge of all books and records" (electronic or otherwise).

Eric A. Mahler, Chair

tzyra Sims

July 22, 2021

Kyra Sims, Secretary July 22, 2021

Mr. Allemang moved to approve the Treasurer Duties Resolution 07/2021, seconded by Mr. Hewitt.

In support of the motion:

Mr. Allemang: Yes Mr. Hewitt: Yes Mr. Hess: Yes Mr. Hunter: Yes Mr. Miller: Yes Ms. Mozak: Yes

Ms. Pollay: Yes Ms. Sims: Yes

Chairman Mahler: Yes

#### Resolution 07/2021

#### TREASURER DUTIES

## RESOLUTION OF THE BOARD OF DIRECTORS OF THE ANN ARBOR AREA TRANSPORTATION AUTHORITY

WHEREAS, the AAATA's Articles of Incorporation require the AAATA's Treasurer to "have custody of all the funds and securities of the Authority which may come into his hands or possession," to "[w]hen necessary or proper, . . . endorse in behalf of the Authority for collection, checks, notes and other obligations, and [] deposit them to the credit of the Authority in a designated bank or depository," to "sign all receipts and vouchers for payments made to the Authority," to "jointly with such other officer as may be designated by the Board sign all checks, bonds, promissory notes, or other obligations when so ordered by the Board," to "render a statement of his cash account when required by the Board," to "enter regularly in the books of the Authority to be kept by him for this purpose full and accurate accounts of all monies received and paid by him on account of the Authority," to "at all reasonable times exhibit the books and accounts to the Board or any member thereof when so required," and to "perform all acts incidental to the position of treasurer fixed by the bylaws and as assigned to the treasurer from time to time by the Board," AAATA Articles of Incorporation, Art. IV, § 7,

WHEREAS, the AAATA's Board Policy Manual requires the Treasurer, along with the CEO, to "supervis[e]" the "investment decisions and activities" of the AAATA's "investment officer," AAATA Board Policy Manual, App'x F,

WHEREAS, the AAATA's Bylaws allow the AAATA's Board to "authorize the CEO to perform, or assign, the duties of the . . . Treasurer whenever, for any reason, it is impracticable for the . . . Treasurer to act personally," AAATA Bylaws, Art. II, § 5,

WHEREAS, it is impracticable for the Treasurer to personally "sign all receipts and vouchers for payments made to the Authority" given the volume of transactions the AAATA enters into and the fact that the AAATA enters into many of those transaction electronically, and

WHEREAS, it is practical and prudent for the CEO and staff to remain accountable for the aforementioned duties ascribed to the Treasurer in the Articles, and

WHEREAS, the Board finds that it is more appropriate that the entire Finance Committee, not the Treasurer and CEO, take responsibility for supervising the "investment decisions and activities" of the AAATA's "investment officer,"

NOW THEREFORE, BE IT RESOLVED, that, unless specifically requested by a majority vote of currently serving Board members, the Treasurer is not required to:

· possess AAATA funds and/or securities, or retain their custody;

- endorse on behalf of the AAATA for collection, checks, notes and other obligations, or deposit same to the credit of the AAATA in a bank or other depository;
- · sign checks, bonds, promissory notes, or other obligations of the AAATA;
- render a cash account statement;
- keep books on behalf of the AAATA of money received, or exhibit the AAATA's books and accounts; or
- · perform any other acts incidental to the position,

NOW THEREFORE BE IT RESOLVED, that the Board amends Appendix F, paragraph two, of the Board Policy Manual as follows:

#### DELEGATION OF AUTHORITY TO MAKE INVESTMENTS

The Deputy CEO Finance and Administration (CFO), or the Manager of Finance (Controller) as his/her designee, is designated as the investment officer for the AAATA, and is responsible for investment decisions and activities implemented under this policy under the supervision of the CEO. Under the supervision of the CEO, the investment officer is authorized on behalf of AAATA to execute and deliver agreements, documents, or other instruments in connection with or relating to the opening and closing of investment accounts, the purchasing, selling, or redeeming authorized investments, and the safekeeping of investment accounts. Twice a year, or more frequently at the discretion of the Board, the Board shall determine compliance with the AAATA's Cash and Investment Policy (Section 2.6) by the CEO.

NOW THEREFORE, BE IT RESOLVED, that the Board directs the CEO to sign, or direct staff to sign, receipts and vouchers for payments made to the Authority as specified in the Board Policy Mapual.

Eric A. Mahler, Chair July 22, 2021

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Kyra Sims, Secretary July 22, 2021

3.3 Capital Reserve Policy Recommendation

Mr. Allemang described that the Finance Committee is proposing the Capital Reserve Policy Recommendation with the help of Ms. Rose Mercier. He noted that it is being taken into future consideration for the Capital Reserve to be put into separate investment accounts and managed under a different investment policy.

Mr. Hess pointed out that the numbering of the "Use funds from the Capital Reserve" policy should be 2.5.7 (not 2.5.6). In a friendly way, Chairman Mahler used Mr. Hess' suggestion to amend the resolution to reflect that.

Mr. Allemang moved to approve the Capital Reserve Policy Resolution 08/2021 as amended, seconded by Mr. Miller.

In support of the motion:

Mr. Allemang: Yes Mr. Hewitt: Yes Mr. Hess: Yes Mr. Hunter: Yes Mr. Miller: Yes Ms. Mozak: Yes Ms. Pollay: Yes Ms. Sims: Yes

Chairman Mahler: Yes

Resolution 08/2021

CAPITAL RESERVE POLICY

# RESOLUTION OF THE BOARD OF DIRECTORS OF THE ANN ARBOR AREA TRANSPORTATION AUTHORITY

WHEREAS the Ann Arbor Area Transportation Authority (AAATA) Board of Directors (Board) has created a Capital Reserve fund:

WHEREAS the Board asked the Finance Committee to explore the development of a new policy concerning its use;

WHEREAS the Finance Committee requested the input of Rose Mercier, the Board's governance coach and agrees with the proposed policy that any use of the Capital Reserve Fund by subject to Board approval;

THEREFORE BE IT RESOLVED THAT the Board address the use of the newly created capital reserve by approving two policy changes: 1) Amend Executive Limitation policy 2.5 Financial Conditions and Activities by adding policy item 2.5.7 "Use funds from the Capital reserve"; and 2) Amend Governance Process policy 3.2 Board Job Description by adding policy item 3.2.12, "Approval of the use of funds from the Capital Reserve"

Eric A. Mahler, Chair July 22, 2021 Kyra Sims, Secretary

Mr. Muskovitz expressed that he will discuss with Ms. Mercier to determine if there is something that can be included in the Board Policy Manual that addresses an inadvertent failure to follow the Governance Policy model.

## 4. STRATEGY & OPERATIONAL UPDATES: CEO

4.1 Final Aug Service Plan

Mr. Yang described the public feedback report on page 72 of the <u>Board Meeting</u> <u>Packet</u> and the methods used to collect public feedback over the one month period - six public town halls, online, e-mail, phone, and regular mail. The August Service plan will be implemented on August 29<sup>th</sup> and closely monitored as students and commuters come back in order to tweak the service as needed in the next planning cycle in January 2022. He also pointed out the Equity Analysis for Proposed Service Changes on page 63 of the <u>Board Meeting Packet</u>, as required by the FTA.

Mr. Smith described that AAATA is still hiring operators and technicians, and is struggling like many organizations to find employees. Contingency plans have been developed to make sure that AAATA can still roll out full service on August 29<sup>th</sup>. Mr. Smith highlighted that in a dire situation, AAATA may have to reduce frequency on existing routes due to staffing capacity, but work is being done to try and avoid that possibility.

Regarding the HolidayRide and NightRide, Mr. Smith will confirm what has been done historically regarding any cost for a PCA (Personal Care Attendants) to join a passenger; the intention was to offer the service at a similar level without any fare changes.

Ms. Pollay expressed concerns with the longer travel time in the August service plan for Ypsilanti commuters coming into downtown Ann Arbor via Route 4. She suggested improvement on the Ypsilanti to Ann Arbor routing for the next plan change in January. Chairman Mahler requested that this issue be brought to the Service Committee. Mr. Hewitt will add it to the next Service Committee meeting agenda.

## 4.1.1 GoldRide Approvals

Mr. Smith walked through the GoldRide premium demand response service issue brief and equity analysis for proposed GoldRide fare change starting on page 77 of the <u>Board Meeting Packet</u>. Discussion ensued regarding a proposed Golden Limousine contract expansion authorization and the proposed GoldRide premium demand response service fares.

Mr. Smith described for Mr. Miller that the goal for the contract extension is to give AAATA a year to research alternatives and see how demand and pricing sort out.

Mr. Smith and Ms. Pollay discussed what potential GoldRide premium demand response service riders might pay for comparable on demand services like Lyft and Uber. Mr. Smith described that cost comparison research has been ongoing; private industry costs have changed over the course of the study and the proposed fare may not far exceed what the private industry is currently charging.

Mr. Hess expressed his concern that this proposal for a non-required service could possibly inhibit AAATA's ability to augment and improve the fixed route system. He described a structural deficit where AAATA's revenues will not keep up with their costs, a situation funding this service could further complicate. He also described the potential for riders who become reliant on this service being turned away because the service's capacity has been met. He expressed that he would rather put money into improving fixed route and paratransit service.

Ms. Mozak described how many seniors have voted for AAATA's millages. She also described poor conditions that seniors may have to endure in order to get to a fixed route. She expressed that this year gives AAATA an opportunity to explore better ways for helping seniors commute.

Mr. Hunter shared that he would not be supportive of anything that limits access for seniors.

Mr. Smith noted that as part of AAATA's Title VI Policy, if the Board decides not to bring back GoldRide premium demand response service, the Board would need to vote that there was no other alternative, that despite the disproportionate impact on vulnerable populations, the service had to be eliminated due to the budget limitations. The Title VI Policy is a policy assigned to AAATA by themselves and reviewed by the FTA during a tri-annual review.

Mr. Smith expressed that there may be other potentially more sustainable ways to run a premium on-demand service, but none of those ways could be put in place by August 2021, a self-imposed deadline for restoring services. He described the unique situation of having been allowed to temporarily suspend the service due to the pandemic, but if it is decided to keep it suspended, it must be treated it as a reduction of service. AAATA would be obligated to follow the FTA processes for such a reduction in service. Mr. Smith confirmed that waiting another month to vote on this proposal would likely not make it possible to have it up to full service by August 29<sup>th</sup> due to the associated contractor start-up costs.

Ms. Mozak moved to approve the Golden Limousine Contract Expansion Authorization and GoldRide Premium Demand Response Service Fares Resolution 09/2021, seconded by Ms. Sims.

In support of the motion:

Mr. Allemang: Yes Mr. Hewitt: Yes Mr. Hess: No Mr. Hunter: No Mr. Miller: Yes Ms. Mozak: Yes Ms. Pollay: No Ms. Sims: Yes

Chairman Mahler: Yes

The motion passed.

Resolution 09/2021

GOLDEN LIMOUSINCE CONTRACT EXPANSION AUTHORIZATION AND GOLDRIDE PREMIUM DEMAND RESPONSE SERVICE FARES

## RESOLUTION OF THE BOARD OF DIRECTORS OF THE ANN ARBOR AREA TRANSPORTATION AUTHORITY

WHEREAS, the preliminary recommendation to cancel the GoldRide premium demand response service was met with concern from the public and the Ann Arbor Area Transportation Authority (AAATA) Board of Directors (Board), and

WHEREAS, the Board asked staff at the May 20, 2021 Board meeting to proceed with developing a plan to restore GoldRide premium demand response service by August 2021, and

WHEREAS, AAATA staff have developed a plan to restore GoldRide premium demand response service by August 29, 2021 with a not-to-exceed \$750,000 budget (based on historic use), as presented at the June 17, 2021 Board meeting, and

WHEREAS, AAATA staff have conducted a Fare Equity Analysis, and

WHEREAS, AAATA staff have identified the existing contractor Golden Limousine to re-start the GoldRide premium demand response service.

NOW THEREFORE, BE IT RESOLVED, that the Board hereby authorizes signing authority to the Acting CEO for expansion of an existing contract with Golden Limousine by \$750,000 to restart the GoldRide premium demand response service by August 29, 2021, and

NOW THEREFORE, BE IT RESOLVED, that the Board hereby authorizes a fare structure of \$20 per ride or \$5 per ride, for verified, low-income seniors, and \$5 per companion.

Eric A. Mahler, Chair

tzyra Sims

July 22, 2021

Kyra Sims, Secretary July 22, 2021

## 4.2 Business Plan

Ms. Rosa-Maria Njuki walked the Board through the draft FY022 Corporate Business Plan on page 92 of the **Board Meeting Packet**. CEO Matt Carpenter will answer any questions that there may be in the next Board meeting upon his return.

4.3 FY2022 Budget Process Update (Verbal)

Ms. Reed provided an update on the budget process using the timeline slide on page 114 of the <u>Board Meeting Packet</u>. She highlighted that staff are expecting to compare the FY2022 budget to the FY2020 budget that was approved because the FY2021 budget was during the pandemic. Since AAATA is going back to full service hour levels, staff needed to compare the FY2022 budget to the FY2020 budget for a better comparison to cost.

Ms. Reed confirmed that staff will address accounting for revenue and what the RTA may retain from the federal funds they pass through.

## 4.4 CEO Report

Ms. Mozak thanked staff for implementing the critical technology enhancement, especially the onboard communication making it possible for drivers to now communicate amongst themselves for critical and transfer issues. She expressed that this will lead to a higher satisfaction rate with customers.

Mr. Smith described for Mr. Miller that the football shuttle services are reconsidered each year; should it be decided to end that service due to its cost and drain on services, staff would want to make sure a year's notice was given considering its long-standing run in the community. They would also want to give the university, hotels, and community an opportunity to comment on it as part of the budget process. Coming out of the pandemic, it was not something staff considered cancelling for this year as they would not have been able to give the appropriate notice.

Mr. Miller asked staff to keep the Board aware of any inability to get buses on the road like is occurring in Detroit due to driver shortages.

Ms. Pollay asked about charging a higher fare for the football shuttles to offset the cost. Mr. Smith described for Ms. Pollay that the football shuttles are published schedules open to the public and AAATA is allowed to only charge what is charged as a standard fare for fixed route riders. Therefore, the \$1.50 one-way fare is the most that AAATA can charge for that service. To charge any more would put AAATA in violation of the charter regulations with the FTA.

Ms. Pollay suggested that AAATA work with UofM to restructure the traffic patterns after the games so that AAATA transit gets priority.

Mr. Smith confirmed for Mr. Hewitt that all the hotels that the football shuttles service are within the AAATA service area.

## 5. EMERGENT ITEMS

None.

## 6. CLOSING ITEMS

## 6.1 Topics for Next Meetings

## 6.1.1 2021 AAATA Board Retreat - Part 3

Chairman Mahler and Mr. Hewitt requested that the agenda for the retreat be put on the next Service Committee meeting. The desire to keep the retreat as scheduled on August 12<sup>th</sup> was discussed in order to stay on track with the timeline set forth for the Long-Range Plan.

## 6.1.2 AAATA Board Meeting

Monitoring: Investments (Policy 2.6)

Q3 Finance Report

Q3 Service Report

FY2022 Budget Preview

#### 6.2 Public Comment

Mr. Jim Mogensen described that the metrics in the public sector can be manipulated. He also emphasized the importance of doing a Title VI Analysis at the beginning of the planning process. He expressed his perception that the consultant's report on the route changes was lacking in that it did not include the routing changes that were made during the pandemic and then carried over into the new plan. Lastly, he described his understanding of emerging issues with non-profits qualifying people for low-income status and that there are some potential fare media changes that have impacts on low-income people and need to be part of the conversation.

Mr. Robert Pawlowski expressed his perception that the BRT line for Washtenaw is needed within one to two years.

Ms. Michelle Barney described, in regard to the GoldRide premium demand response service, that many people cannot afford a \$10 roundtrip. She also described that many of the private companies are undependable. She suggested that AAATA be strict with the rules for any private companies that may be chosen in the future. She noted that she has been getting better responses from AAATA's phone service.

## 6.3 Adjournment

Ms. Pollay moved to adjourn, seconded by Mr. Hewitt.

In support of the motion:

Mr. Allemang: Yes Mr. Hewitt: Yes Mr. Hess: Yes Mr. Hunter: Yes Mr. Miller: Yes Ms. Mozak: Yes Ms. Pollay: Yes

Ms. Sims: Yes

Chairman Mahler: Yes

The motion passed unanimously.

Chairman Mahler adjourned the meeting at 9:18pm.

Respectfully submitted by: Keith Everett Book

Approved August 19, 2021