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How to Plan My Trip on TheRide.org

Need to find out how to get from A to B? It’s easy to use the Plan My Trip tool.

1) Type in the address from which you are leaving.
2) Type in the address of your final destination.
3) You can select the Next Available departure or assign a departure date/time or arrival date/time.
4) Click on “PLAN MY TRIP”.

You’ll then be taken to a detailed list of available options of travel.

5) Select your trip option.
6) Click on “VIEW MAP”.

Continued on next page
The Trip Planner Live Map will display your route of travel. This includes bus routes and any walking involved to get to the bus.
How to Track Your Bus and Find Your Bus Stop Number on TheRide.org

There are several ways to find your bus stop number on our website. Below are instructions on how to get the information you need and where to find it on TheRide.org.

About Bus Stops and Timepoints
Not all of our bus stops are timepoints. Timepoints are places along the route where a bus will not depart the stop before the time shown in the schedule.

Timepoints are always shown on the route map, but your stop may fall between a set of timepoints and may not be shown. If your stop is not listed as a timepoint, estimate its departure time by placing it between the two timepoints which surround it.

Track My Bus / Live Maps
To find a bus stop number, you can use our Live Maps tool and follow the directions below:

1) Click on Track My Bus from TheRide.org homepage.
2) Click on Live Maps.
3) Select your route.
4) Zoom in to click on your stop.
5) The stop number will appear in the pop-up box in the top left-hand corner.
Keep in mind when finding your bus stop, there are stops indicated on both sides of the street. See the example below.

This is the chosen stop location.

This is the bus stop number for this stop location.

This is the list of routes that serve this stop, including Route 6, as chosen.

This is the estimated time of arrival to the stop.
**Track My Bus – By Route**

To find your bus stop number, you can use our Track My Bus tool from TheRide.org home page and follow the directions below:

1) Click on “By Route”.
2) Select the route you wish to take.
3) Select the direction you are going.
4) Select the specific stop you want to use. You will see a stop number associated with the specific stop.
5) Click on “GET ARRIVALS”.

The bus stop number is shown on the far left, under the bus stop name.

6) Click on the (drop down arrow) to display more schedule information for this bus stop and route.
7) For this bus stop and specific route, you can view the estimated arrival time, scheduled time, view this route on a Live Map, and also view the schedule.
After clicking on “View this Schedule”, you can click on the drop-down arrow to view more route info. This includes specific route information such as the direction, variations, span of service, common destinations, and the ability to view the specific route map and schedule PDF from our RideGuide.
**Track My Bus – By Stop**

To find your bus stop number, you can use our Track My Bus tool from TheRide.org home page and follow the directions below:

1) Click on “By Stop”.
2) Type in a street name (e.g. Textile) into the available field. A list will display the stops along that street name.
3) Select the specific stop you want to use.
4) Click on “GET ARRIVALS”.

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Continued on next page
Track My Bus – By Stop continued

The bus stop number is shown on the far left, under the bus stop name.

5) Click on the (drop down arrow) to display more schedule information for this bus stop and route.
After clicking on “View Full Schedule”, you can click on the drop-down arrow to view more route info. This includes specific route information such as the direction, variations, span of service, common destinations, and the ability to view the specific route map and schedule PDF from our RideGuide.
Track My Bus – Recent Bus Stop Search

It’s even easier to track your bus! After you have made a Track My Bus inquiry (see pages 10-11), your device will use website cookies to save your recent searches by stop.

1) Click on the “NEW SEARCH” button.
2) Click on the “Recent” tab. You will see your recent tracking search in this section.

3) If you track more than one bus stop, it will also appear under the “Recent” tab.
4) Mouseover the bus stop you want to track again. Click on it to receive further bus tracking information.

NOTE: (Once you clear your cache, your searches will be deleted from the “Recent” tab.)
How to Find Routes & Schedules

1) Select your route.
2) Select the direction
3) Select the travel day.
4) Select your boarding and exiting locations.
5) Click on “VIEW ROUTE”.

Continued on next page
How to Routes & Schedules / continued

From here you can click on the drop-down arrow to view more route info. This includes specific route information such as the direction, variations, span of service, common destinations, and the ability to view the specific route map and schedule PDF from our RideGuide.
Other Available Rider Tools

**Bus Departure Electronic Signs – Shelters**

Riders can find bus departure information through our electronic information signs located in our shelters at the Blake Transit Center and at TheRide Main Office.

Here’s how to read one of these signs:

1) **Rt** This displays the Route number(s) serving this shelter.
2) **Destination** This shows the destination(s) of that route.
   
   i. *Note that A, B, C, are route variations*
3) **Min** This displays the amount of time to the next departure.

<table>
<thead>
<tr>
<th>Rt</th>
<th>Destination</th>
<th>Min</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>A Ellsworth to YTC</td>
<td>5</td>
</tr>
<tr>
<td>6</td>
<td>B Ellsworth to YTC</td>
<td>12</td>
</tr>
<tr>
<td>6</td>
<td>C Ellsworth to Meijer</td>
<td>30</td>
</tr>
</tbody>
</table>
Bus Departure Electronic Signs – At Transit Centers

Riders can find bus departure information through our electronic information signs located inside the Blake Transit Center and the Ypsilanti Transit Center.

Below are the items available on this sign and what they mean:

1) **Weather display**
   Check the latest forecast from this panel.

2) **Date and time**
   Display of the current day, month, date, year, and time.

3) **Route**
   Displays the routes currently operating at this location.

4) **Destination**
   This shows your destination you are heading.

5) **Bus #**
   This shows the bus number serving this route.

6) **Departure**
   This displays the amount of time to departure.

7) **Location Name**
   This shows the location of where you are departing from.

8) **Page Display Count**
   This shows how many screens of information are available.

9) **Alerts**
   This line scrolls current service alert information.

![Bus Departure Electronic Signs](image)

<table>
<thead>
<tr>
<th>ROUTE</th>
<th>DESTINATION</th>
<th>BUS #</th>
<th>DEPARTURE</th>
</tr>
</thead>
<tbody>
<tr>
<td>29</td>
<td>Liberty</td>
<td>490</td>
<td>4 MINS</td>
</tr>
<tr>
<td>30</td>
<td>Jackson to Meijer</td>
<td>498</td>
<td>4 MINS</td>
</tr>
<tr>
<td>30</td>
<td>Jackson to Meijer</td>
<td></td>
<td>34 MINS</td>
</tr>
<tr>
<td>31</td>
<td>Dexter Ave</td>
<td>475</td>
<td>21 MINS</td>
</tr>
<tr>
<td>31</td>
<td>Dexter Ave</td>
<td>490</td>
<td>49 MINS</td>
</tr>
<tr>
<td>32</td>
<td>A Miller - Maple to Miller P+R</td>
<td>501</td>
<td>19 MINS</td>
</tr>
<tr>
<td>33</td>
<td>Newport</td>
<td></td>
<td>34 MINS</td>
</tr>
</tbody>
</table>

*Delayed due to construction on Stadium. Effective...*
Mobile App Center

Users can download apps for devices such as smartphones and tablets that included data published by TheRide. Check your device app store for more details. To see the available apps:

1) Click on “Schedules, Maps, and Tools” from the top navigation menu.
2) Select “Mobile Apps” from the left hand menu.

Text My Bus

TheRide has many ways to learn how to Text My Bus.

1) Click on “Schedules, Maps, and Tools” from the top navigation menu.
2) Select “Text My Bus”.
3) Example of our Track My Bus poster
4) See attached booklet on how to Text My Bus.
MyAlerts

Users can subscribe to TheRide.org to receive custom email alerts for service changes, detours, and delays. Information on affected bus stops and nearest stops in service will be made available through TheRide.org, at the bus stops, and through Facebook, Twitter, MyAlerts notifications, or by calling 734-996-0400.

To get to our Service Alerts:

1) View the active Service Alerts from the home page.
2) Click on “VIEW ALL ALERTS” to review all service alerts.
3) Select “Schedules, Maps, and Tools” from the top navigation menu.
4) Select “Service Alerts” from the left hand menu.