Notice of Reasonable Modification

TheRide provides reasonable modifications to individuals with disabilities by making changes to policies, practices, and procedures if needed by an individual with a disability to enable him or her to participate in A-Ride services subject to several exceptions. These exceptions include when the modification would cause a direct threat to the health or safety of others, would result in a fundamental alteration of the service, would not actually be necessary for the individual with a disability to access A-Ride service or would result in an undue financial or administrative burden.

Requests must be submitted in writing and include the following:

Name:
Address:
Preferred phone number:
Disability:
A-Ride Policy/Process that you are requesting modification of:
What modification of the A-Ride policy do you need?
Why do you need the modification to allow you to use A-Ride service?

The request from the individual with a disability should be as specific as possible and include information on why the requested modification is needed for the individual to use A-Ride service. Please submit a request for reasonable modification by mail or fax:

Mail to:
Attention: Brian Clouse
ARide Modification
2700 S. Industrial Hwy.
Ann Arbor, MI 48104

Fax
Attention: Brian Clouse
(734) 973-6338