



## Local Advisory Committee

### Draft Meeting Agenda

March 8, 2022

**Time:** 1:30 to 3:00 **Chair:** Cheryl

Weber, First Chair

Janet Nutt, Second Chair

**Location:** Virtual

**To join from PC or mobile device click the following link:**

[LAC Monthly Meeting Link](#)

**To join by phone dial:**

1 312 626 6799

1 929 205 6099

1 301 715 8592 1

346 248 7799 1

669 900 6833

1 253 215 8782

**Webinar ID:** 941 2045 1000

| Agenda Item   |                       |
|---|-----------------------|
| <b>1. CALL TO ORDER AND OPENING ITEMS</b>           |                       |
| 1.1 General Announcements and Introductions         |                       |
| 1.2 Review and Approval of Agenda                   | Chair                 |
| 1.3 Review and Approval of February Meeting Summary | Chair                 |
| 1.4 Public Comment                                  | 3 minutes per Speaker |
| <b>2. POLICY FEEDBACK TO BOARD</b>                  |                       |
| 2.1 Board Report                                    | Mozak                 |
| 2.2 Responses to Board Ends Report                  | Chair                 |
| 2.3 Recruitment of LAC Members                      | Chair                 |
| <b>3. OPERATIONAL FEEDBACK TO STAFF</b>             |                       |
| 3.1 Paratransit Update                              | Fickau                |
| 3.2 Fixed Route Update                              | Bowlin                |
| 3.3 Customer Service Update                         | Hargrave              |
| <b>4. CLOSING ITEMS</b>                             |                       |
| 4.1 Public Comment and Staff Response               | 3 minutes per speaker |
| 4.2 Action Item Recap and Topics for Next Agenda    | Chair                 |
| 4.3 Adjourn   |                       |

# Local Advisory Committee

Draft Meeting Summary

February 8, 2022

**Time:** 1:30 to 3:00 pm

**Chair:** Cheryl Weber, First Chair, Janet Nutt, Second Chair (Absent)

**Members:** Clark Charnetski  
Janet Nutt  
Larry Keeler  
Andrea Henry  
Rebecca Burke  
Stephen McNutt  
Jody Burton-Slowins  
Kathleen Mozak, AAATA Board of Directors Representative

**AAATA Staff:** Sue Fickau, Mobility Manager  
Robert Williams, Supervisor of Call Taking and Paratransit Scheduling  
LaTonya Hargrave, Customer Service Officer  
Rosa-Maria Njuki, Corporate Strategy Performance Officer

**Guests:**

Moe Nagpal, General Manager, MV Transit  
Robert Pawlowski, Wayne County Resident  
Blake Collins, WISD

## Agenda Item

### 1. CALL TO ORDER AND OPENING ITEMS

#### 1.1 General Announcements and Introductions

Chair Weber called the Meeting to order at 1:32pm

Mr. Charnetski informed the group that the City of Ann Arbor Transportation Commission will hold its monthly meeting, Wednesday February 16 at 7:30pm.

#### 1.2 Review and Approval of Agenda

Ms. Mozak asked about the Board Ends Monitoring report from the LAC. Mr. Keeler moved to approve the agenda as presented. Ms. Burke seconded the motion. The agenda was approved with minor corrections.

#### 1.3 Review and Approval of January Meeting Minutes

Mr. Charnetski mentioned the correction of the title of the Former City of Transportation Commission Chair who passed away (Ms. Linda Diane Felt). Mr. Charnetski also mentioned a grammatical correction on item 3.5. Ms. Slowins wanted clarification on item 2.1. Mr. Charnetski moved to approve the minutes. Mr. Keeler seconded. The minutes were approved with suggested amendments.

#### 1.4 Public Comment

Ms. Weber mentioned how grateful she was that there is public transportation in such inclement weather

## **2. POLICY FEEDBACK TO BOARD**

### **2.1 Board Liaison Report**

Ms. Mozak reported that the Board of Directors did not meet in January. However, the committees did meet virtually as planned. Ms. Mozak reported that the next Board Meeting will be in person on February 17<sup>th</sup> at 6:30pm at the downtown Ann Arbor District Library.

### **2.2 Policy Governance Education: LAC Recruitment/Board Ends**

Chairperson Weber informed the LAC that she would like their responses to the Board Ends Report by no later than Saturday. Mr. Charnetski mentioned that he believes that the bus stop near the Amtrak station does not have proper transportation information, has no AAATA information inside the Amtrak station, nor is the Bus stop accessible, and therefore not compliant with the Board Ends Policy 1.3.3. Ms. Burke wanted clarification on Policy 1.1. Co-chairperson Nutt asked about using social media to advertise the LAC recruitment. Mr. Charnetski mentioned the use of TheRide's website to promote the LAC recruitment.

## **3. OPERATIONAL FEEDBACK TO STAFF**

### **3.1 Paratransit Update**

Ms. Fickau gave a brief report about the A-ride Service.

### **3.2 Fixed Route Update**

Ms. Fickau gave a brief report on Fixed Route

### **3.3 Customer Service update**

Ms. Hargrave gave a brief report about Customer Service.

## **4. CLOSING ITEMS**

### **4.1 Public Comment and Staff Response**

Mr. McNutt mentioned concerns with continuously having the wrong vehicle type sent to his location for a trip. Mr. Pawlowski complimented the Front Desk Staff of AAATA. Ms. Collins mentioned concerns about the lack of pull cords on newer fixed route buses. Mr. Keeler asked if there was anything that could be done about a passenger who is visibly ill in the vehicle.

### **4.2 Action Item Recap and Topics for Next Agenda**

Suggested items for the next agenda,

- LAC Recruitment
- LAC Board Ends Responses
- Paratransit update
- Customer service update

- Fixed route update

### **4.3 Adjourn**

Mr. Keeler moved to adjourn. Mr. Charnetski provided a second. The meeting was adjourned at 3:00pm.

Respectfully Submitted: AAATA Staff