

Local Advisory Committee

Draft Meeting Agenda

August 9, 2022

Time: 1:30 to 3:00 pm

Chair: Cheryl Weber, First Chair

Janet Nutt, Second Chair

Location: Virtual

To join from PC or mobile device click the following link: [LAC Monthly Meeting Link](#)

To join by phone dial:

1 312 626 6799

1 929 205 6099

1 301 715 8592 1

346 248 7799 1

669 900 6833

1 253 215 8782

Webinar ID: 941 2045 1000

Agenda Item	
1. CALL TO ORDER AND OPENING ITEMS	
1.1 General Announcements and Introductions	
1.2 Review and Approval of Agenda	Chair
1.3 Review and Approval of May and June Meeting Summary	Chair
1.4 Public Comment	3 minutes per Speaker
2. POLICY FEEDBACK TO BOARD	
2.1 Board Report	Mozak
2.2 LAC Executive Terms Limits	Chair
2.3 LAC Board Feedback	Chair
2.4 NO SHOW Policy Update	
3. OPERATIONAL FEEDBACK TO STAFF	
3.1 Paratransit Update	Williams
3.2 Fixed Route update	Williams
3.3 Customer Service Update	Hargrave
4. CLOSING ITEMS	
4.1 Public Comment and Staff Response	3 minutes per speaker

4.2 Action Item Recap and Topics for Next Agenda	Chair
4.3 Adjourn	

Local Advisory Committee

Draft Meeting Summary

July 12, 2022

Time: 1:30 to 3:00 pm

Chair: Cheryl Weber, First Chair, Janet Nutt, Second Chair

Members: Clark Charnetski
Larry Keeler
Andrea Henry
Stephen McNutt
Elizabeth Aldridge
Deb Poster
Jody Burton-Slowins
Rebecca Burke

AAATA Staff:

Robert Williams, Manager, Mobility Services
Tracy Byrd, Travel Trainer
Bryan Smith, Deputy CEO, Operations
Kevin Zelazny, Administrative Assistant, Operations
Latonya Hargrave, Customer Service Officer
Yvette Washington, Acting Manager of Bus Operations

Guests:

Kathleen Mozak, AAATA Board of Directors Representative
Moe Nagpal, General Manager, MV Transit
Robert Pawlowski, Wayne County resident

Agenda Item
1. CALL TO ORDER AND OPENING ITEMS
1.1 General Announcements and Introductions Chairperson Weber called the meeting to order at 1:34 pm. Mr. Charnetski informed the group that the City of Ann Arbor Transportation Commission will hold its monthly meeting, Wednesday July 22 at 7:00pm. Mr. Smith announced that Don Bowlin has resigned from his position as Manager of Bus Operations. Ms. Washington has stepped in as Acting Manager.
1.2 Review and Approval of Agenda

Ms. Burke moved to approve the agenda as presented. Mr. Keeler seconded the motion. The agenda was approved.

1.3 Review and Approval of May and June Meeting Minutes

Mr. Charnetski pointed out grammatical and other errors in 1.2, 1.3, and 2.2. Ms. Slowins mentioned a grammatical error. Ms. Aldridge volunteered to help by proofreading future meeting minutes. Ms. Burke moved to accept the May minutes with these grammatical corrections. Ms. Aldridge moved to accept the June minutes with corrections.

1.4 Public Comment

There was no public comment at this time.

2. POLICY FEEDBACK TO BOARD

2.1 Board Liaison Report

Ms. Mozak reported that the Board of Directors met at the downtown Ann Arbor District Library on June 16th. Ms. Mozak reported that Roger Hewitt has stepped down from his position on the board, and that there is an open board position as a result. The Board passed a Juneteenth resolution. The Board reviewed and accepted Monitoring Policy 2.10 and also heard the Long-Range Plan update. A report from the CEO was given.

The Board will discuss the Corporate Business Plan in July and the Budget Proposal in September. The Board has two half day retreats planned; the first in November 2022 to discuss the propulsion study and then in February/March 2023 focused on equity and inclusion. The next Board meeting will be in person on July 21st at 6:30pm at the downtown Ann Arbor District Library.

2.2 LAC Executive Term Limits

Chairperson Weber asked if there had been any recent applications for LAC Executive Committee membership, reminding members that they must re-apply if they wish to continue to serve on the LAC Executive Committee. Mr. Charnetski inquired about the calendar months of a term.

2.3 LAC Board Feedback

Chairperson Weber inquired about the Board calendar, particularly when feedback from the LAC was needed.

2.4 YTC Update

Mr. Smith noted that the YTC renovation was earmarked for funding. However funding has not yet been secured for construction.

3. OPERATIONAL FEEDBACK TO STAFF

3.1 Paratransit Service Update

Mr. Williams noted that A-ride service ran at 98% on-time performance for the month of May, with ridership of 5893 trips. Gold Ride was discussed briefly. Mr. Williams also mentioned that AATA is interviewing for a new Supervisor of Call Taking and Paratransit Scheduling.

3.2 Fixed Route Update

Ms. Washington noted that bus service will be fully restored to pre-pandemic levels in 2 weeks. She also mentioned that a new class of drivers is being hired that should bring TheRide MCO's to full staff. Ms. Washington noted that there will be upcoming Art Fair detours.

3.3 Customer Service Update

Ms. Hargrave noted that Fixed Route had 5 valid complaints and 6 compliments for the month of June. Ms. Hargrave also stated that there was 1 A-ride complaint for the month of June, as well as 10 compliments.

4. CLOSING ITEMS

4.1 Public Comment and Staff Response

Mr. Pawlowski complimented TheRide's overall services with special acknowledgment of Sarina Parks for assisting a customer with trip planning. Mr. Charnetski asked about expanding Fixed Route service hours on route 23 to help University of Michigan Nursing Staff who have to be to work at 7:00am. Ms. Poster inquired about expanding service hours on the weekend.

4.2 Action Item Recap and Topics for Next Agenda

Suggested items for the next agenda:

- Operational Feedback
- Board Report
- LAC Board Feedback
- LAC Executive term limits
- Updated NO-SHOW Policy

4.3 Adjourn

Mr. Charnetski moved to adjourn. Ms. Henry seconded. The meeting was adjourned at 2:37pm.

Respectfully Submitted: AAATA Staff

