



## Local Advisory Committee

Meeting Agenda  
October 11, 2022

**Time:** 1:30 to 3:00 pm

**Chair:** Cheryl Weber, First Chair  
Andrea Henry, Second Chair

**Location:** Virtual

**To join from PC or mobile device click the following link:** [LAC Monthly Meeting Link](#)

**To join by phone dial:**

1 312 626 6799

1 929 205 6099

1 301 715 8592 1

346 248 7799 1

669 900 6833

1 253 215 8782

**Webinar ID:** 941 2045 1000

Agenda Item	
<b>1. CALL TO ORDER AND OPENING ITEMS</b>	
1.1 General Announcements and Introductions	
1.2 Review and Approval of Agenda	Chair
1.3 Review and Approval of September Meeting Summary	Chair
1.4 Public Comment	3 minutes per Speaker
<b>2. POLICY FEEDBACK TO BOARD</b>	
2.1 Board Report	Mozak
2.2 AAATA Ride Guide Update	Gacioch
2.3 Board Monitoring Calendar	Staff
<b>3. OPERATIONAL FEEDBACK TO STAFF</b>	
3.1 Paratransit Update	Freeman
3.2 Fixed Route update	Pittman
3.3 Customer Service Update	Staff
<b>4. CLOSING ITEMS</b>	
4.1 Public Comment and Staff Response	3 minutes per speaker
4.2 Action Item Recap and Topics for Next Agenda	Chair
4.3 Adjourn	

## Local Advisory Committee

Draft Meeting Summary

October 11, 2022

**Time:** 1:30 to 3:00 pm

**Chair:** Cheryl Weber, First Chair, Andrea Henry Co-Chair

**Members:** Clark Charnetski  
Larry Keeler  
Andrea Henry  
Stephen McNutt  
Elizabeth Aldridge  
Jody Slowins  
Rebecca Burke

**AAATA Staff:** Janessa Freeman, Supervisor of Call Taking and Paratransit Scheduling  
Tracy Byrd, Travel Trainer  
Forest Yang, Interim Deputy CEO, Operations  
Kevin Zelazny, Administrative Assistant, Operations  
Leo Pittman, Assistant Manager, Bus Operations

**Guests:** Kathleen Mozak, AAATA Board of Directors Representative  
Alan Hemp Jr., Interim General Manager, MV Transit  
Treasia Amedee, Assistant General Manager, MV Transit  
Robert Pawlowski, Wayne County Resident

### Agenda Item

#### 1. CALL TO ORDER AND OPENING ITEMS

##### 1.1 General Announcements and Introductions

Chairperson Weber called the Meeting to order at 1:35 pm.

Mr. Charnetski informed the group that the City of Ann Arbor Transportation Commission will hold its monthly meeting. Mr. Yang noted that Leo Pittman has been promoted to Assistant Manager of Bus Operations.

##### 1.2 Review and Approval of Agenda

Mr. Keeler moved to approve the agenda as presented. Ms. Burke seconded the motion. The agenda was approved.

##### 1.3 Review and Approval of September Meeting Minutes

Ms. Burke moved to approve the minutes as presented. Ms. Slowins seconded. Minutes were approved.

##### 1.4 Public Comment

Mr. Charnetski mentioned meeting Lilliane Webb at the Ann Arbor Green Fair. He also requested an Organizational Chart for TheRide.

## **2. POLICY FEEDBACK TO BOARD**

### **2.1 Board Liaison Report**

Ms. Mozak gave a report of the September 28 meeting of the Board of Directors which had been held at the downtown Ann Arbor District Library. The Board welcomed new Board Member Simi Barr from the City of Ann Arbor. The Board held elections. Kathleen Mozak will replace Eric Mahler as Board Chair. Jesse Miller will continue as Board Secretary, and Mike Allemang will continue as Board Treasurer. The Board reviewed Policies 2.4 (Financial Planning), 2.5.12 (Fare Policy) and 2.9 (External Relationships). Except for items in fare restructuring notice to the public they were all in compliance. The Board also approved the budget for FY2023. The Board retreat on October 25<sup>th</sup> will discuss the propulsion study. The next Board meeting will be on October 20<sup>th</sup>.

**2.2 Board Monitoring Calendar** Chairperson Weber thanked staff for the Board calendar. Chairperson Weber requested that the LAC give her feedback on Policy item 2.1 Treatment of the Traveling Public before the next LAC meeting. Mr. Charnetski inquired about TheRide's Q'Straint quantum report.

## **3. OPERATIONAL FEEDBACK TO STAFF**

### **3.1 Paratransit Service Update**

Ms. Freeman noted that A-ride service ran at 95% on-time performance for the month of September, with ridership of 6360 trips. The Board has approved the hiring of 2 additional Call Center staff.

### **3.2 Fixed Route Update**

Mr. Pittman reported that Fixed Route has seen a sharp increase in ridership, along with a dramatic increase in afternoon traffic. He also mentioned a deviation to route 33 to service Rudolph Steiner School of Ann Arbor. TheRide has partnered with Ozone house to help raise awareness of Ozone house. Mr. Pittman noted the recent driver turnover. New classes begin November 8<sup>th</sup> and November 29<sup>th</sup>.

### **3.3 Customer Service update**

Mr. Yang reported that there have been concerns about the increase in shared rides and trip lengths. We are working with MV to ensure proper routing of trips and customer education. Ms. Freeman reported 6 valid complaints and 4 compliments for Fixed Route; 5 valid complaints and 9 compliments for A-ride.

## **4. CLOSING ITEMS**

#### **4.1 Public Comment and Staff Response**

Mr. Pawlowski commented favorably on the increase in ridership for the month of September and the updated fare structure. Mr. Charnetski mentioned the University of Michigan's new bus terminal opening at north campus. Mr. Charnetski also inquired about D2A2 ridership data.

#### **4.2 Action Item Recap and Topics for Next Agenda**

Suggested items for the next agenda.

Board monitoring 2.1 update

Board ends report

#### **4.3 Adjourn**

Mr. Keeler moved to adjourn. Ms. Aldridge seconded. The meeting was adjourned at 2:35 pm.

Respectfully Submitted: AAATA Staff