



## Local Advisory Committee

### Meeting Agenda

March 14, 2022

**Time:** 1:30 to 3:00 pm

**Chair:** Cheryl Weber, First Chair  
Andrea Henry, Second Chair

**Location:** Virtual

To join from PC or mobile device click the following link: [LAC ZOOM Link](#)

**To join by phone dial:**

1 312 626 6799

1 929 205 6099

1 301 715 8592 1

346 248 7799 1

669 900 6833

1 253 215 8782

**Webinar ID:** 941 2045 1000

Agenda Item	
<b>1. CALL ORDER AND OPENING ITEMS</b>	
1.1 General Announcements and Introductions	
1.2 Review and Approval of Agenda	Chair
1.3 Review and Approval of February Meeting Summary	Chair
1.4 Public Comment	3 minutes per Speaker
<b>2. POLICY FEEDBACK TO BOARD</b>	
2.1 Board Report	Mozak
<b>3. OPERATIONAL FEEDBACK TO STAFF</b>	
3.1 Paratransit Update	Williams
3.2 Fixed Route update	Washington
3.3 Customer Service Update	Williams
<b>4. CLOSING ITEMS</b>	
4.1 Public Comment and Staff Response	3 minutes per speaker
4.2 Action Item Recap and Topics for Next Agenda	Chair
4.3 Adjourn	

# Local Advisory Committee

Draft Meeting Summary

February 14, 2023

**Time:** 1:30 to 3:00 pm

**Chair:** Cheryl Weber Chair, Andrea Henry Co-Chair

**Members:** Clark Charnetski  
Larry Keeler  
Jody Slowins  
Rebecca Burke  
Stephen McNutt  
Elizabeth Aldridge

**AAATA Staff:** George Brooks, Deputy CEO, Operations  
Robert Williams, Manager, Mobility Services  
Leo Pittman, Assistant Manager of Bus Operations  
Yvette Washington, Manager, Bus Operations  
Janessa Freeman, Supervisor of Call taking and Paratransit Scheduling

**Guests:** Treascia Amedee., Assistant General Manager, MV Transit  
Robert Pawlowski, Wayne County Resident  
John Wallace, Mobility Manager, WAVE  
Kathleen Mozak, Board Liaison and AAATA Board Chair

## Agenda Item

### 1. CALL TO ORDER AND OPENING ITEMS

#### 1.1 General Announcements and Introductions

Chairperson Weber called the Meeting to order at 1:35 pm.

Mr. Charnetski informed the group that the City of Ann Arbor Transportation Commission will hold its monthly meeting on Wednesday February 15, 2023, at 7:00pm.

#### 1.2 Review and Approval of February Agenda

Ms. Burke motioned to approve the agenda as presented. Ms. Henry seconded. February Agenda was approved as presented.

#### 1.3 Review and Approval of January Meeting Minutes

Ms. Mozak noted that she did attend the January LAC meeting. Ms. Burke moved to approve the minutes with the noted correction. Ms. Henry seconded. January minutes were approved with noted correction. Ms. Aldridge offered to proofread the minutes for grammatical errors.

#### 1.4 Public Comment

Chairperson Weber appreciates TheRide's responsiveness during different incidents within the community.

## **2. POLICY FEEDBACK TO BOARD**

### **2.1 Board Liaison Report**

Ms. Mozak mentioned that the board met on January 19<sup>th</sup>, 2023, at the Ann Arbor downtown Library. Ms. Mozak mentioned that the board appointee (Ypsilanti township) Ryan Hunter stepped down to accept a position with the Ypsilanti township Board of Trustees. He will be replaced by Monica Ross Williams, who will attend her 1<sup>st</sup> board meeting in February. Ms. Mozak also mentioned that Board member Jesse Miller, along with Ypsilanti Mayor Nicole Brown, met with representative Dingell for a walkthrough at the YTC regarding the partial funding awarded for the YTC renovation project. The board's task force is continuing to work on ownership linkage. The board was introduced to the Ends monitoring report. The board is currently reviewing policies on external relations (in the service committee) and construction (in the finance committee). The next board meeting is scheduled for Thursday February 16<sup>th</sup> at the downtown Ann Arbor district Library. This month it will be in the basement conference room.

### **2.2 Board Ends Feedback**

Chairperson Weber asked if anyone was able to provide feedback. Mr. Charnetski asked if this could be tabled to the next meeting. Chairperson Mozak asked if they could review the Ends as soon as possible, preferably before the next governance meeting. Mr. Charnetski suggested reading through the Ends in order to give immediate feedback. Mr. Williams offered to read the Ends Policies aloud to help with feedback. Ms. Henry felt there should be more time taken to offer feedback. Mr. Charnetski and Mr. Keeler had no issues with the Ends as presented.

### **2.3 Introduction of new DCEO Operations, George Brooks**

Mr. Brooks introduced himself to the LAC.

### **2.4 Standing Order Procedure Update**

Ms. Freeman presented the standing order procedure update.

### **2.5 YTC Configuration**

Mr. Williams gave a brief update on the YTC Configuration.

### **3.1 Paratransit Service Update**

Mr. Williams reported 6411 A ride trips for the month of January. with an on-time performance of 96%. Mr. Williams also mentioned a sharp increase in Ridership for Goldride over the past several months.

### **3.2 Fixed Route Update**

Mr. Pittman reported there was a new class of drivers starting. Mr. Pittman also mentioned the retirement of 2 drivers. Mr. Pittman noted the hiring of 10 new drivers soon. Mr. Pittman also mentioned that operations is working closely with planning on the April bid. Mr. Charnetski inquired about staffing in the maintenance department.

### **3.3 Customer Service update**

Mr. Williams mentioned 0 valid complaints and 9 compliments for fixed route for the month of January. Mr. Williams also mentioned that there were 3 valid complaints for A-ride for the month of January. There were numerous comments, but no complaints made to the contact us web form. There no Title VI complaints and no ADA complaints as well for the month of January. There were also no FlexRide complaints.

## **4.1 Public Comment and Staff Response**

Mr. Pawlowski welcomed Mr. George Brooks to AAATA. He commended AAATA's customer service responsiveness during the steady increase in ridership. Mr. Pawlowski also mentioned that the Regional Transit Authority Systems Advisory Committee is February 20<sup>th</sup> at 6:00pm.

He is willing to email the zoom link for anyone interested

## **4.2 Action Item Recap and Topics for Next Agenda**

Suggested items for the next agenda.  
Maintenance Staffing levels

## **4.3 Adjourn**

Mr. Keeler moved to adjourn the meeting. Ms. Henry seconded. The meeting was adjourned at 2:35 pm.

Respectfully Submitted; AAATA Staff