
Local Advisory Committee

Meeting Agenda (DRAFT)

September 9, 2025

Time: 1:00 to 2:30 pm

Chair: Andrea Henry, First Chair

Location: 2700 South Industrial Hwy Ann Arbor, MI 48104 (Board Room)

To join from PC or mobile device click the following link:

<https://theride.org.zoom.us/j/85998493998?pwd=YzczTEQ1WE10WVhRbnZtTGNNxNUxxdz09>

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Webinar ID: 941 2045 1000

Agenda Item	
1. CALL ORDER AND OPENING ITEMS	
1.1 General Introductions and Announcements	Chair
1.2 Review and Approval of Agenda	Chair
1.3 Review and Approval of June Meeting Summary	Chair
1.4 Public Comment	3 minutes per Speaker
2. LAC Work Plan	
2.1 Board report	Mozak
2.2 LAC Feedback to the Board (re-introduction)	LAC
3. OPERATIONAL FEEDBACK TO STAFF	
3.1 Service Updates (Paratransit, Fixed Route, Customer Service)	Williams
4.1 Public Comment	3 minutes per speaker
4.2 Action Item Recap and Topics for Next Agenda	Chair
4.3 Adjourn	

Local Advisory Committee

Draft Meeting Summary

September 9, 2025

Time: 1:00 to 2:30 pm

Chair: Andrea Henry Chair

Members: Clark Charnetski
Larry Keeler
Stephen McNutt

AAATA Staff: Robert Williams. Manager Of Mobility Services, AAATA

Guests: Kathleen Mozak, Chair of the Board of Directors, AAATA
Shovonn Chambers, Operations Manager, MV
Elaine Phillips, Guest

Agenda Item

1. CALL TO ORDER AND OPENING ITEMS

1.1 General Introductions and Announcements

Mr. Keeler mentioned that the Commission on Disability issues meeting will be held on September 18th at 4:00 pm and will be aired on CTN. Mr. Charnetski Additionally, the Transportation Commission meeting will be held on September 18th also on CTN.

Review and Approval of Agenda

Mr. Keeler moved to approve the agenda. Mr. Charnetski seconded. The agenda was approved with no changes.

Review and Approval of June Meeting Minutes

Mr. Charnetski moved to approve the minutes. Mr. Keeler seconded. June minutes were approved noted changes.

1.4 Public Comment

No public comment at this time.

2. POLICY FEEDBACK TO BOARD

2.1 Board Liaison Report

Ms. Mozak gave a summary of the June, July, and August board meetings. The board is taking a deep dive to review its Ends and Policies to eliminate redundancies and ensure clarity in goals. In August, the board reviewed the FY 2026 Draft Budget, there were no comments at that time. The board completed training on decision making regarding reasonableness when completing the CEO Monitoring report. The board also moved board meeting start times to 6:00pm beginning in October. The Ownership Linkage Committee is continuing to meet with municipalities and is looking to reach out to other organizations. Ms. Mozak reported that the next board meeting will be held on September 18th at 6:30pm at the Downtown Ann Arbor District library.

2.2 LAC Feedback to the Board(re-introduction)

The LAC discussed preparation on Feedback to the Board. The LAC requested a copy of last year's Feedback to the board to review. Ms. Mozak mentioned the board plans on attending a board retreat to review and discuss the board ends in October (date TBD) and thought it may benefit the board for the LAC to review the board notes from the board retreat.

3.1 Service Update (Paratransit, Fixed Route, Customer Service)

Mr. Williams reported 7231 A-ride trips for the month of August. with an on-time performance of 98%. Mr. Williams mentioned that TheRide was acquiring replacement vehicles for the A-ride Service. Mr. Williams also mentioned that TheRide would be pausing proposed scheduling changes to the Flexride East and West services until further notice to ensure effective communication and public input. Mr. Williams also mentioned that the Paratransit automated IVR feature is slated to be launched in October. Mr. Williams noted there were no official updates from Customer service and fixed route. But would provide updates via email as soon as possible.

4.1 Public Comment and Staff Response

Ms. Phillips commended TheRide's efforts to restore the paratransit automated IVR Feature.

4.2 Action Item Recap and Topics for Next Agenda

- Mr. Williams to send Customer Service and fixed Route updates to LAC
- Mr. Williams to send previous year's LAC Feedback to the Board/
LAC Feedback to the board prep
- Board report
- Service updates
- Updates (if any) from the RTA Mobility4All project

4.3 Adjourn

Meeting was adjourned at 2:04 PM

Respectfully Submitted; AAATA Staff