



# Fare Proposal and August 2021 Service Plan

Subject to change. Valid 6/3/21



Thank you for taking the time to learn about our Fare Proposal and TheRide's Service Plan that will go into effect August 29, 2021. We hope you and yours are safe and supported during these uncertain times.

In March, we presented our Service Recovery Proposal that laid out TheRide's plans to restore service to our previous service levels. We received and reviewed over 300 comments on the proposal. We have adjusted our plan based on your feedback, which is presented here.

We will also be presenting our Fare Proposal. The Fare Proposal recommends changes to period passes for fixed-route service, GoldRide service fares, and adjustments to transfers and other charges.

In this presentation, we will walk through the final service plan for August and the Fare Proposal.

# How to Comment

After the virtual presentation, there will be an opportunity to ask questions or provide comments, time permitting.

## **TO COMMENT:**

### **Raise your hand by computer:**

Click the “Raise Hand” icon on the bottom of your screen in the middle. During the comment period, we will read off your name (or last 3 digits of your phone number) when your line has been un-muted.

### **Raise your hand by phone:**

Press \*9 during the public comment period. We will read off your name (or last 3 digits of your phone number) when your line has been un-muted.

# How to Comment

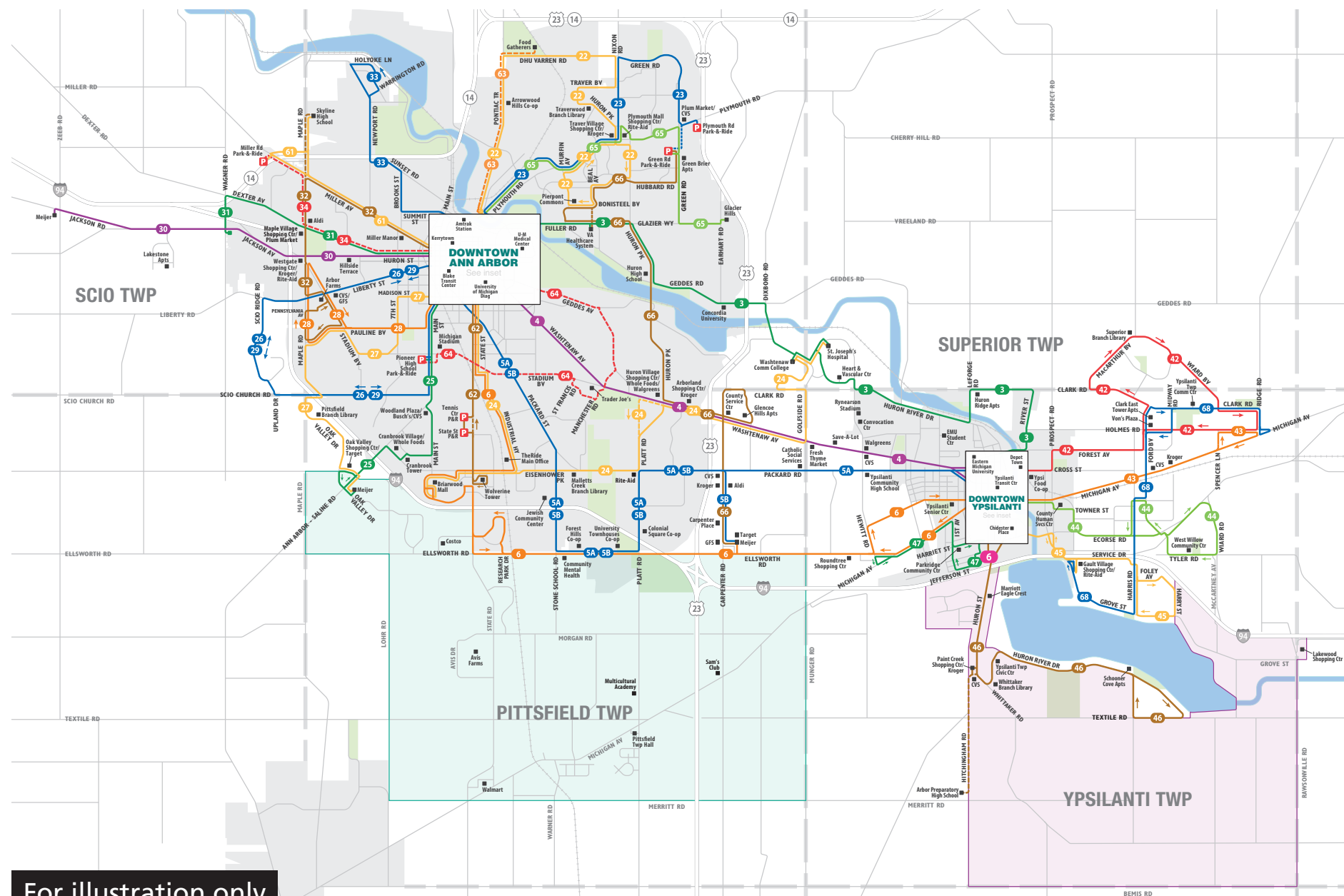
In addition to commenting at the end of a virtual meeting, you can:

- Use the online form at [TheRide.org](https://TheRide.org)
- Call 734-794-1880
- Send an email to [planning@TheRide.org](mailto:planning@TheRide.org)
- Mail a letter to:  
Ann Arbor Area Transportation Authority  
ATTN: Fare Proposal  
2700 South Industrial Highway  
Ann Arbor, MI 48104



# Beginning August 29, 2021

TheRide's August Service Plan is the final plan based off of feedback received in March 2021.



# Ann Arbor–Ypsilanti Routes

Routes that travel between Ann Arbor and Ypsilanti.

3

**Route 3: Huron River**

4

**Route 4: Washtenaw**

5

**Route 5: Packard**

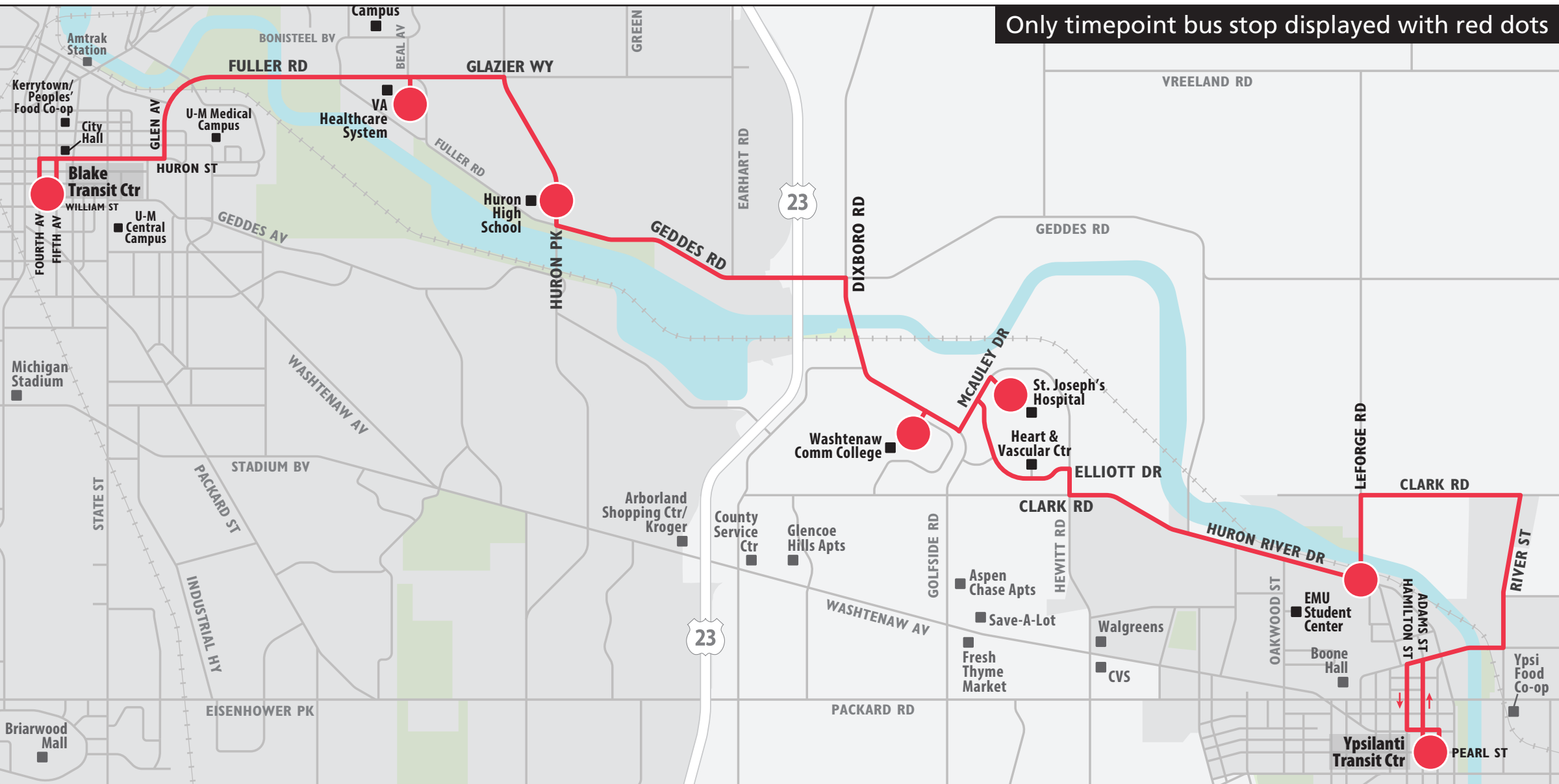
6

**Route 6: Ellsworth**

# Route 3: Huron River

Schedule	Frequency (minutes)
	<i>peak / midday / evening</i>
Weekdays 6:15 <sup>am</sup> –9:45 <sup>pm</sup>	30 / 30 / 60
Saturday 8:15 <sup>am</sup> –9:15 <sup>pm</sup>	60
Sunday 8:15 <sup>am</sup> –6:15 <sup>pm</sup>	60

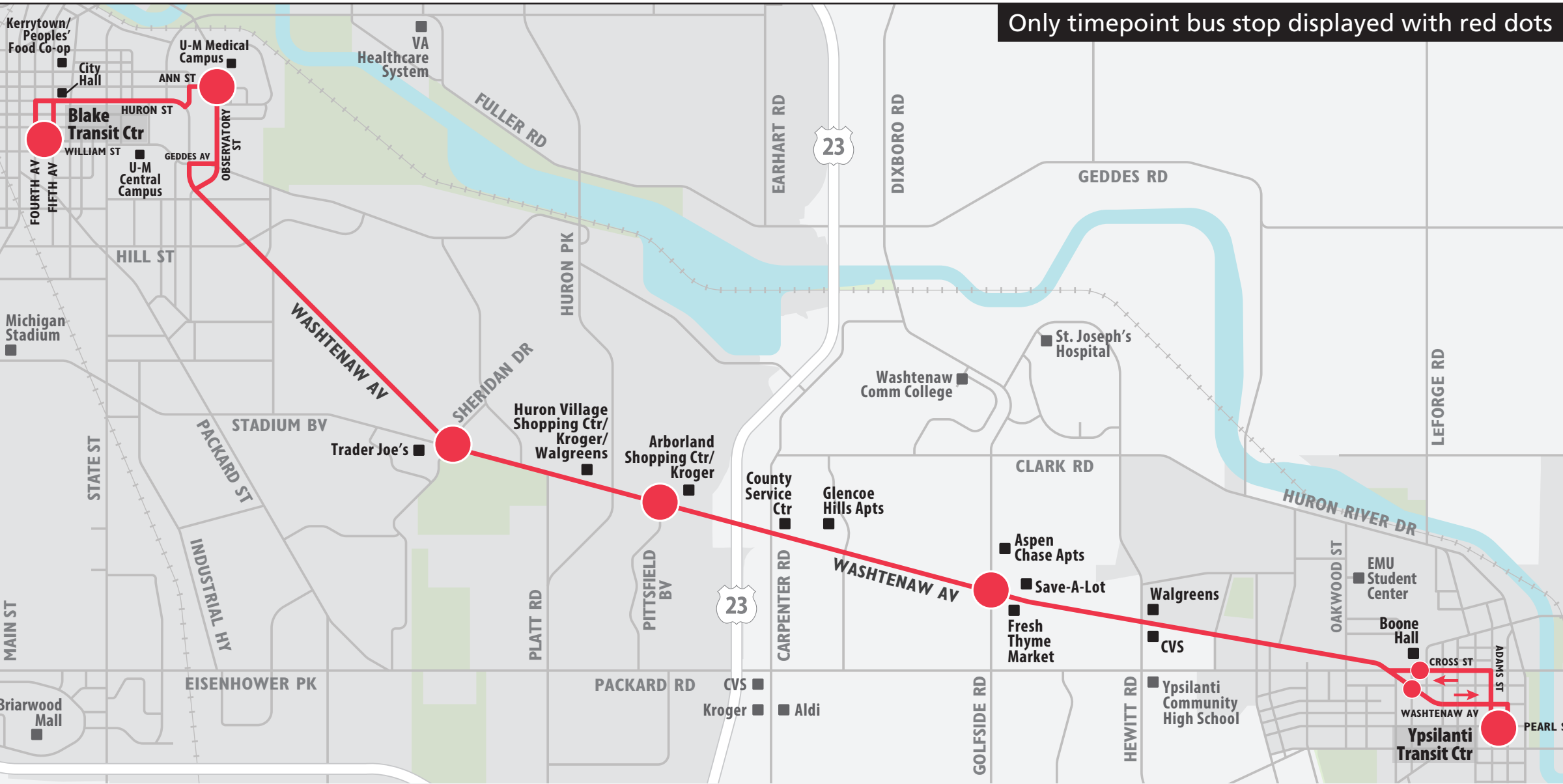
Add weekend service. Reinstate service to LeForge Rd area. Move routing in the downtown Ann Arbor area from Washington St, Ann St, and Catherine St to Huron St to improve on-time performance.



# Route 4: Washtenaw

Schedule	Frequency (minutes)
	<i>peak / midday / evening</i>
Weekdays 6:00am–11:45pm	8 / 15 / 30
Saturday 7:30am–10:15pm	30
Sunday 8:00am–6:45pm	30

Revise Route 4 to serve UM Hospital on all trips. Eliminate route variations. Move routing in the downtown Ann Arbor area from Washington St to Huron St. Add time to peak hour trips to improve on-time performance.





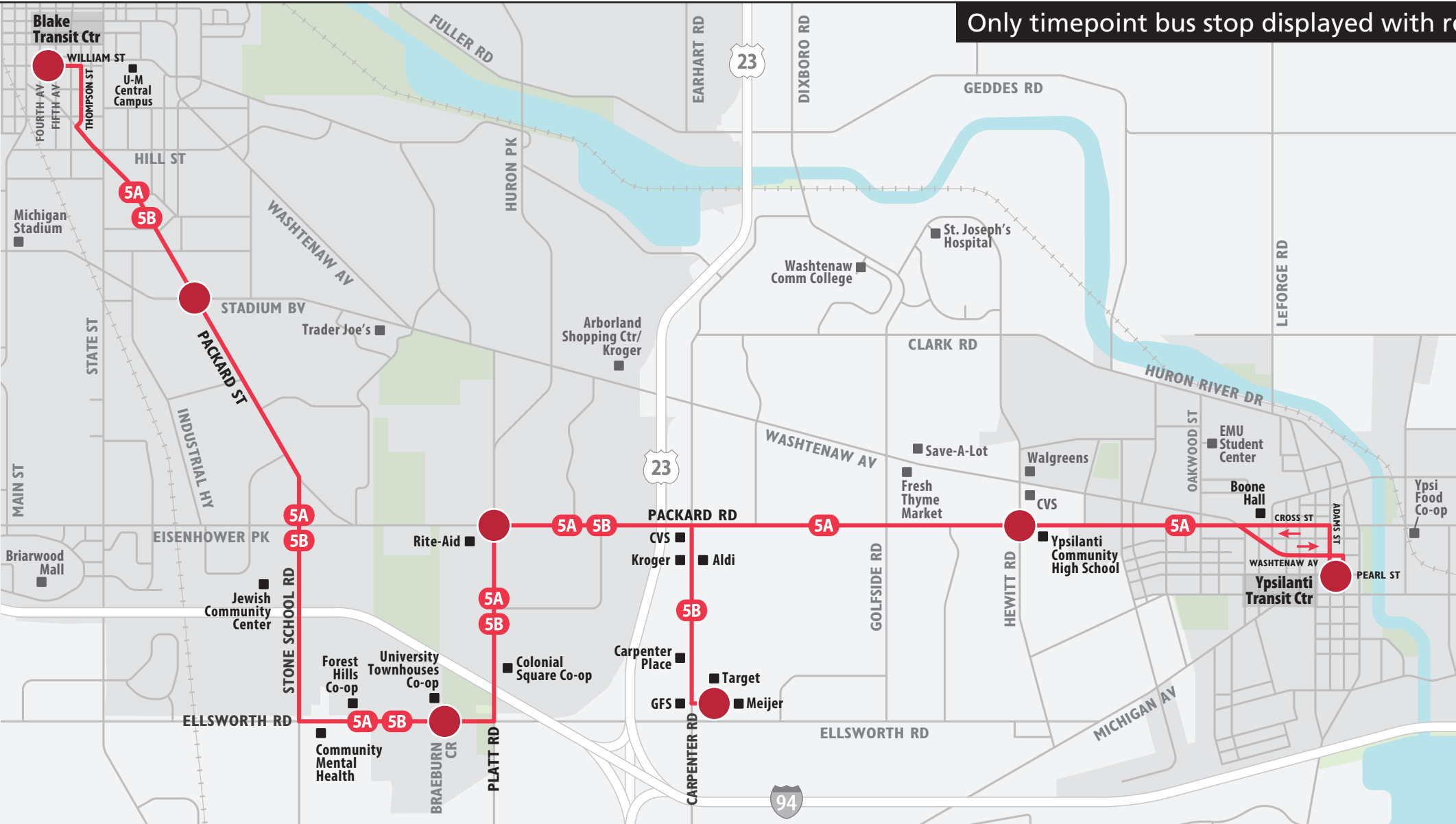
# Route 5: Packard

## Schedule

Frequency (minutes)  
*peak / midday / evening*

Weekdays	6:15 <sup>am</sup> –11:15 <sup>pm</sup>	15 / 15 / 30
Saturday	8:15 <sup>am</sup> –10:00 <sup>pm</sup>	60
Sunday	8:15 <sup>am</sup> –6:15 <sup>pm</sup>	60

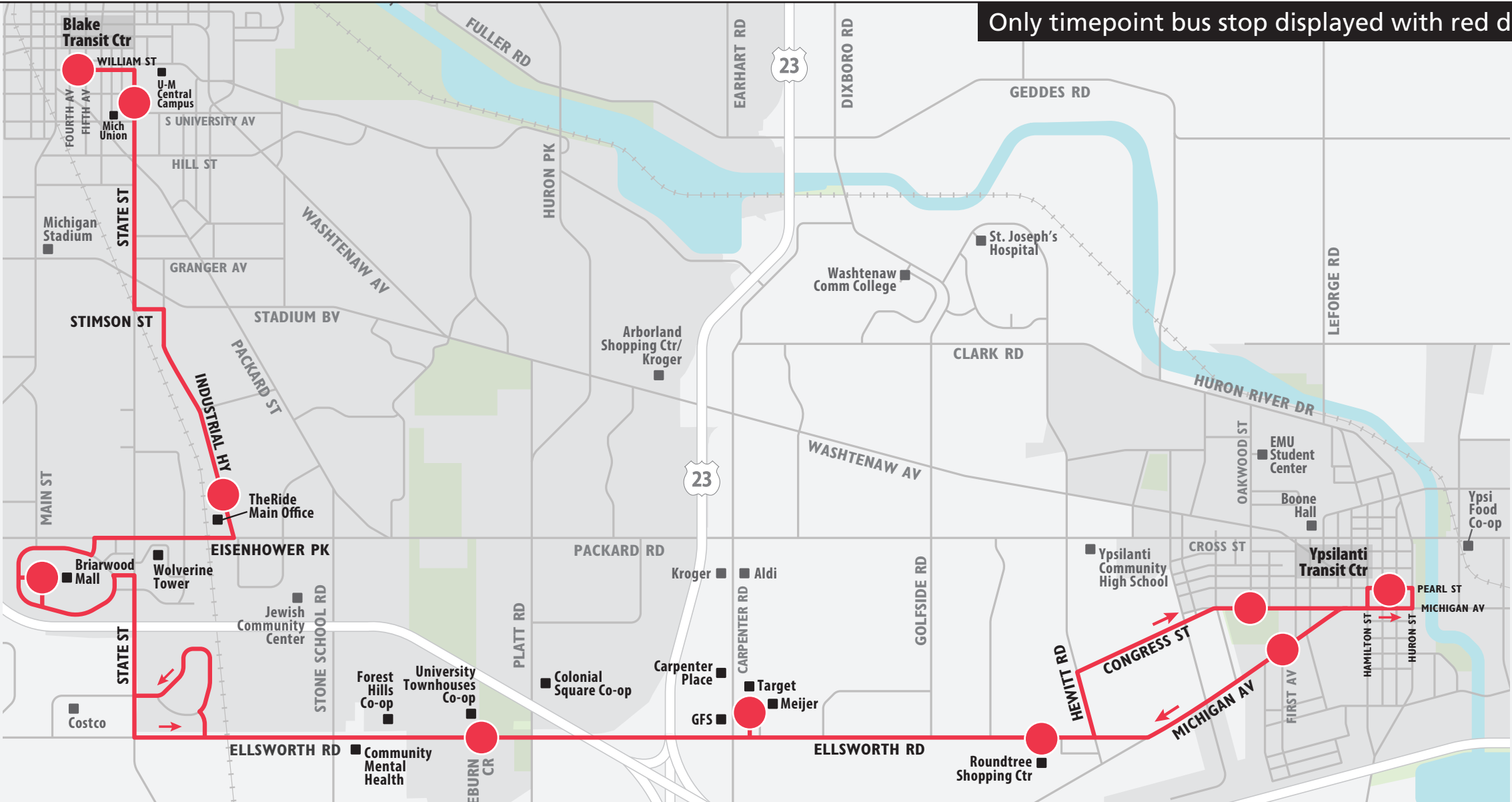
Revise Route 5 to two variations: 5A trips will serve Ypsilanti and 5B trips will serve Meijer on Carpenter Rd. Add time to trips to improve on-time performance.



# Route 6: Ellsworth

Schedule	Frequency (minutes)
	<i>peak / midday / evening</i>
Weekdays 6:15 <sup>am</sup> –10:15 <sup>pm</sup>	30 / 30 / 60
Saturday 8:15 <sup>am</sup> –10:15 <sup>pm</sup>	60
Sunday 8:15 <sup>am</sup> –6:15 <sup>pm</sup>	60

Revise Route 6 to serve Hewitt and Congress in Ypsilanti on all trips. Eliminate route variations. 6C trips will be replaced by Route 24. Trips will alternate with Route 24 to provide service every 30 minutes in Ann Arbor. In the downtown Ypsilanti area, all trips heading to the Blake Transit Center (BTC) will use Michigan Ave and all trips heading to the Ypsilanti Transit Center will use Congress St. Riders in the Michigan Ave corridor needing to reach the Ypsilanti Transit Center are advised to use Rt 47.



# Ann Arbor Routes

**22**

Route 22: Pontiac–  
DhuVarren

**23**

Route 23: Plymouth

**24**

Route 24:  
Eisenhower–  
Golfside

**25**

Route 25 : Ann  
Arbor–Saline Rd.

**26**

Route 26: Scio  
Church

**27**

Route 27: W.  
Stadium–Oak Valley

**28**

Route 28: Pauline

**29**

Route 29: Liberty

**30**

Route 30: Jackson–  
Dexter

**31**

Route 31: Dexter  
Ave.

**32**

Route 32: Miller

**33**

Route 33: Newport

**34**

Route 34: Maple–  
Dexter

**61**

Route 61: U of M–  
State

**62**

Route 62: U of M–  
State

**65**

Route 65: Green–  
Fuller

# Route 22: Pontiac– DhuVarren

## Schedule

## Frequency (minutes)

*peak / midday / evening*

Weekdays 6:20<sup>am</sup>–11:15<sup>pm</sup>

30 / 30 / 60

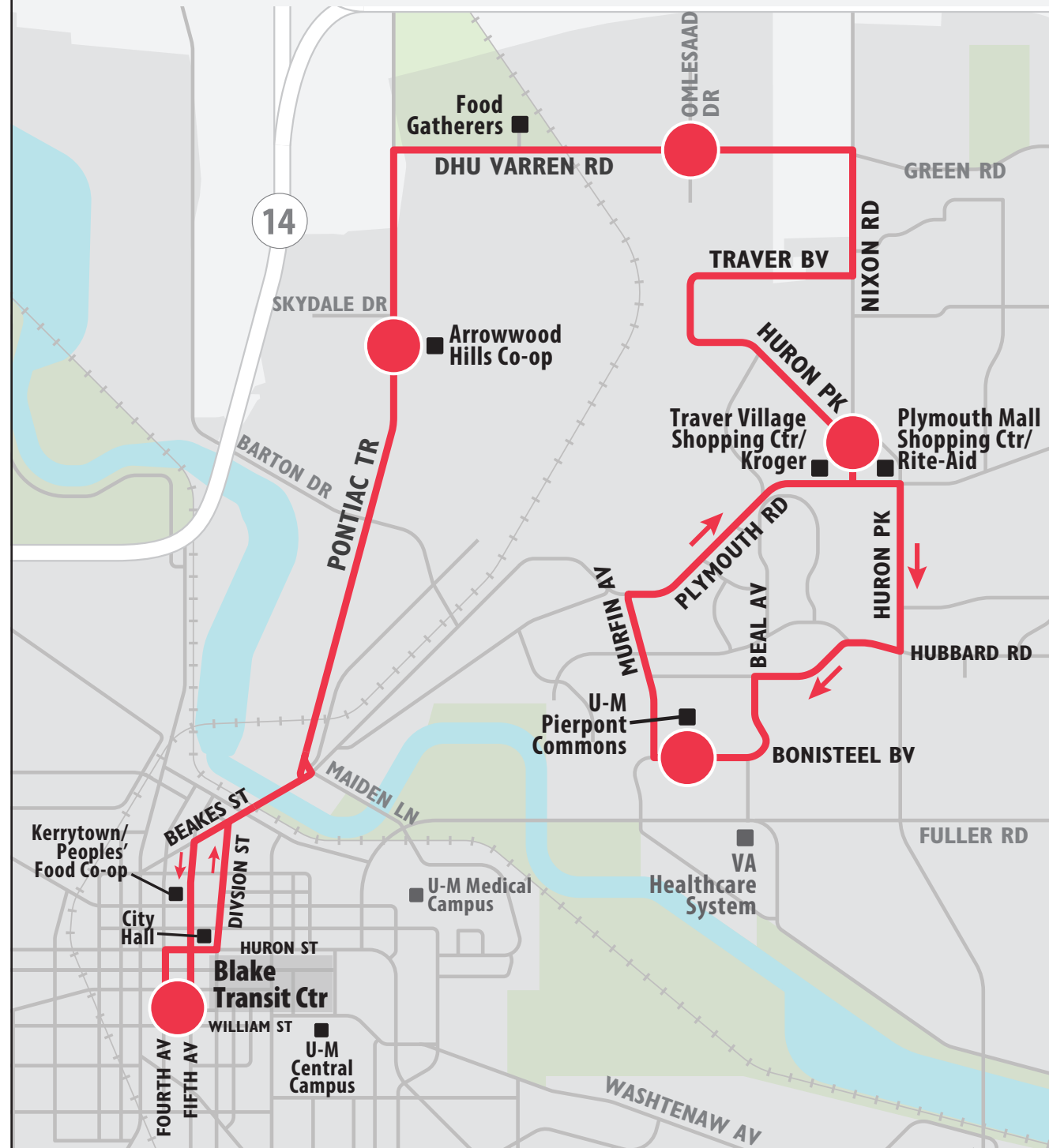
Saturday 7:45<sup>am</sup>–10:15<sup>pm</sup>

60

Sunday 8:15<sup>am</sup>–7:15<sup>pm</sup>

60

Reinstate service to Dhu Varren Rd and Pierpont Commons. Add time to peak hour trips to improve on-time performance.



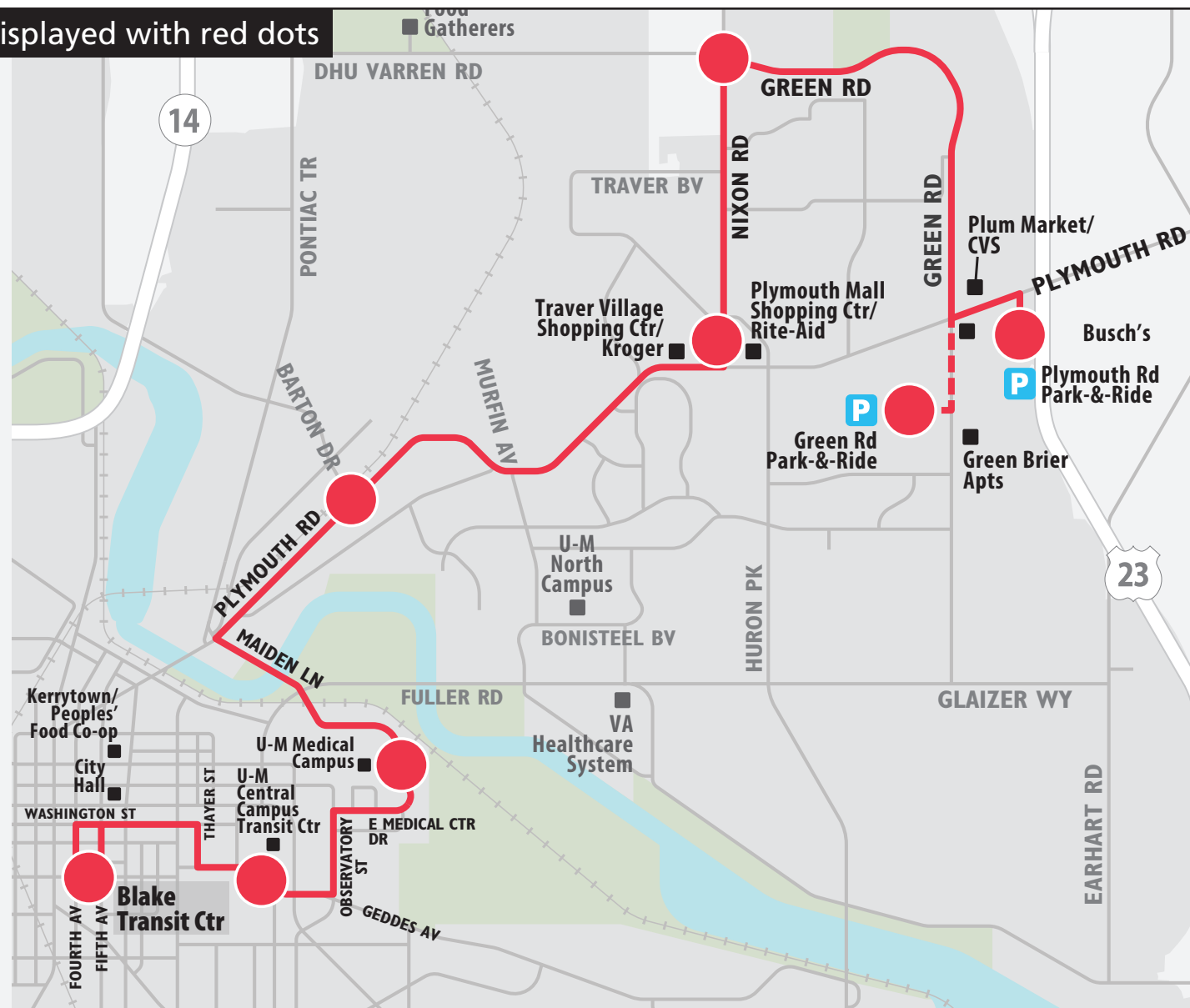
# Route 23: Plymouth

13

Schedule		Frequency (minutes) <i>peak / midday / evening</i>
Weekdays	6:30 <sup>am</sup> –11:30 <sup>pm</sup>	15 / 15 / 30
Saturday	8:20 <sup>am</sup> –9:45 <sup>pm</sup>	30
Sunday	8:15 <sup>am</sup> –6:15 <sup>pm</sup>	60

Revise Route 23 to serve Green Rd and the Plymouth Rd P&R lot on all weekday trips. Green Rd P&R lot will be served weekday evenings and weekends. Move routing in the downtown Ann Arbor area from Washington St to Huron St. Add time to trips to improve on-time performance.

Only timepoint bus stop displayed with red dots

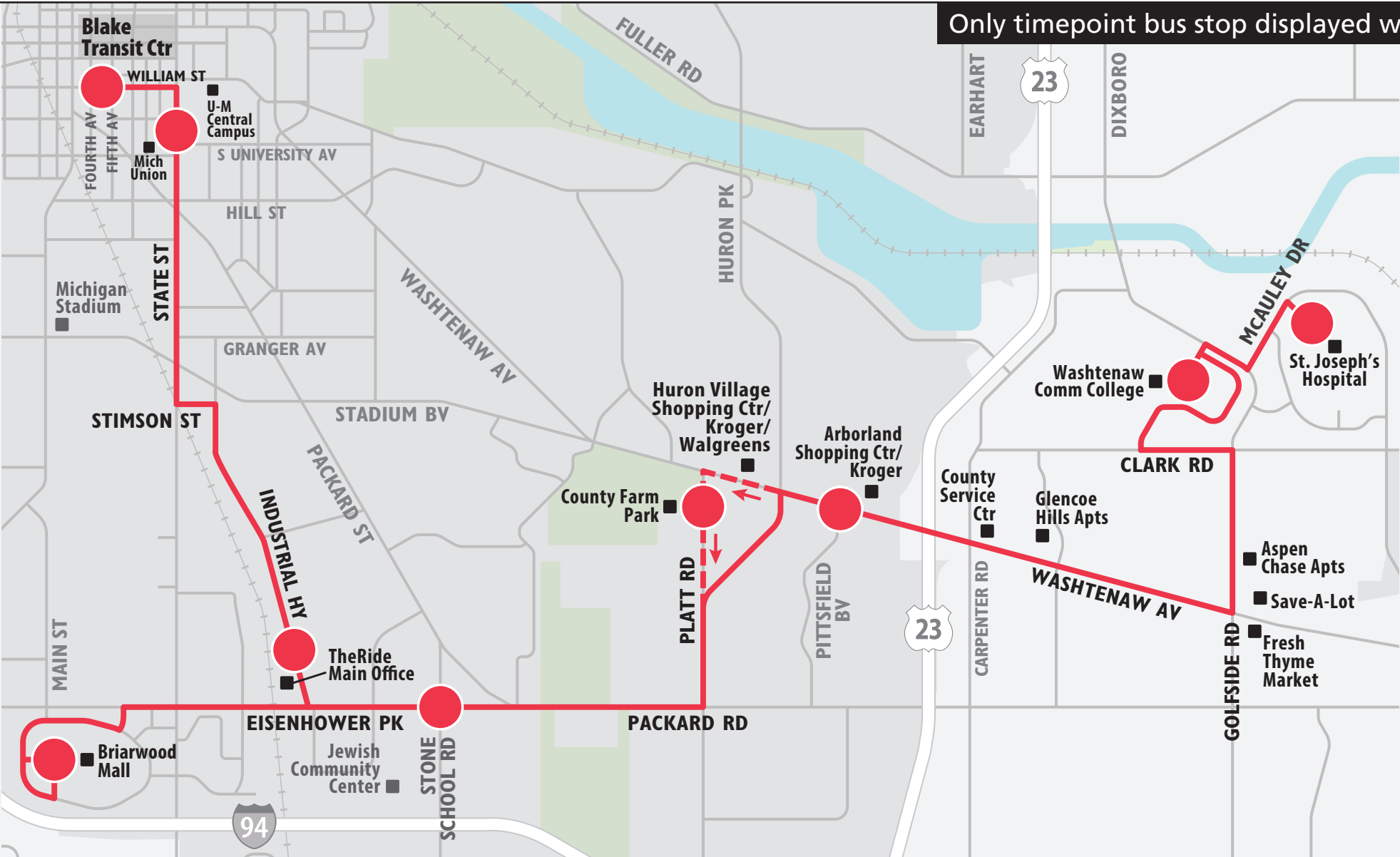




# Route 24: Eisenhower–Golfside

Schedule	Frequency (minutes)
	<i>peak / midday / evening</i>
Weekdays 6:15 <sup>am</sup> –10:45 <sup>pm</sup>	30 / 30 / 60
Saturday 8:00 <sup>am</sup> –10:15 <sup>pm</sup>	60
Sunday 8:00 <sup>am</sup> –6:45 <sup>pm</sup>	60

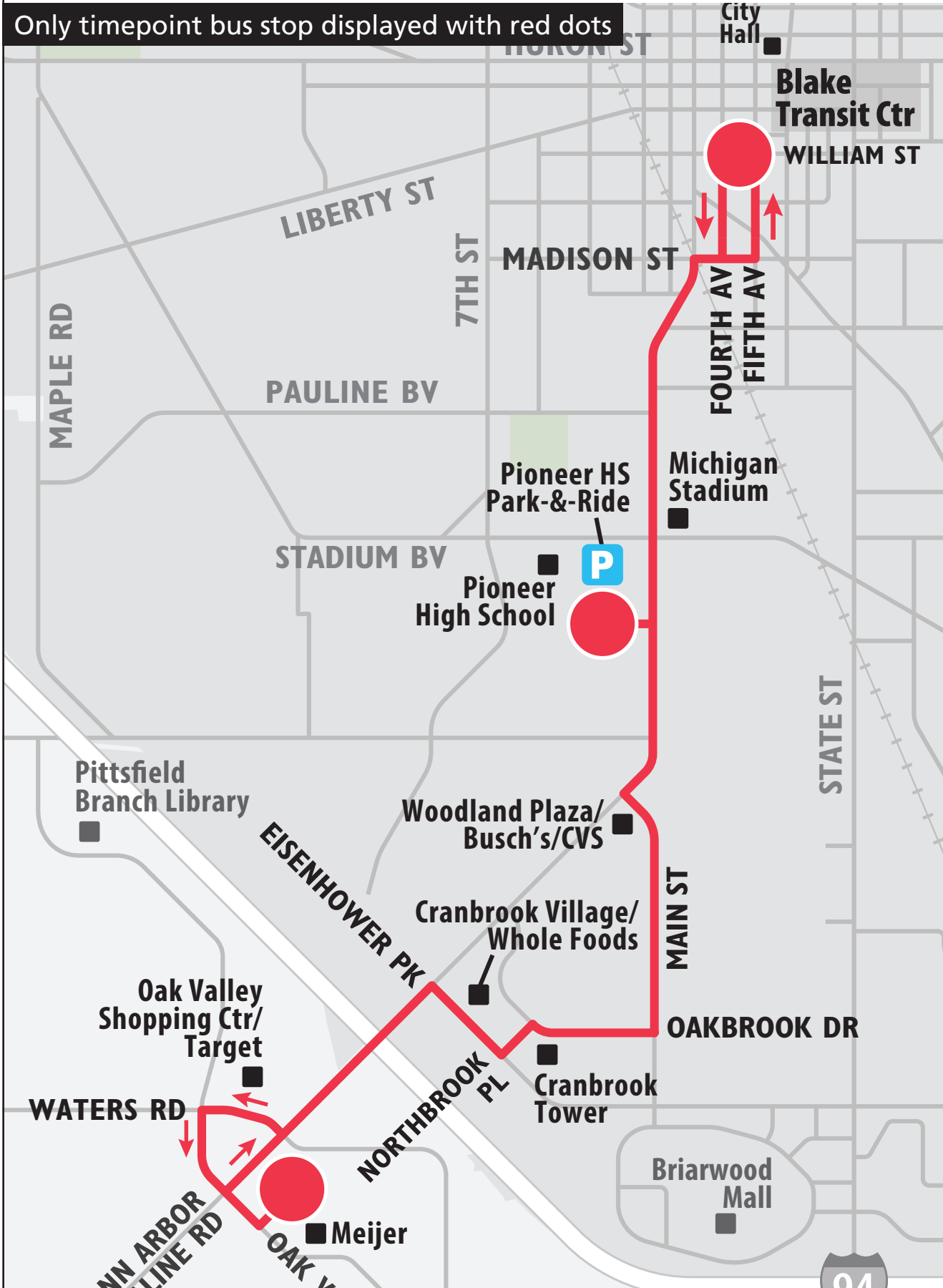
Rename route from “S. Main-East” to “Eisenhower-Golfside.” Change route to serve State St and S. Industrial instead of S. Main. Service to S. Main St, Northbrook Dr and Oakbrook Dr to be provided by Route 25. Trips alternate with Route 6 for more frequent service on State Street and South Industrial.



# Route 25: Ann Arbor–Saline Rd.

Schedule		Frequency (minutes)
		<i>peak / midday / evening</i>
Weekdays	6:20 <sup>am</sup> –10:50 <sup>pm</sup>	30 / 30 / 60
Saturday	7:30 <sup>am</sup> –9:30 <sup>pm</sup>	60
Sunday	8:30 <sup>am</sup> –6:30 <sup>pm</sup>	60

Continue current routing that serves Main St and Oakbrook Dr. Service in the Oak Valley Dr/Lohr Rd area south of Meijer on Ann Arbor-Saline Rd to be provided by FlexRide-West.

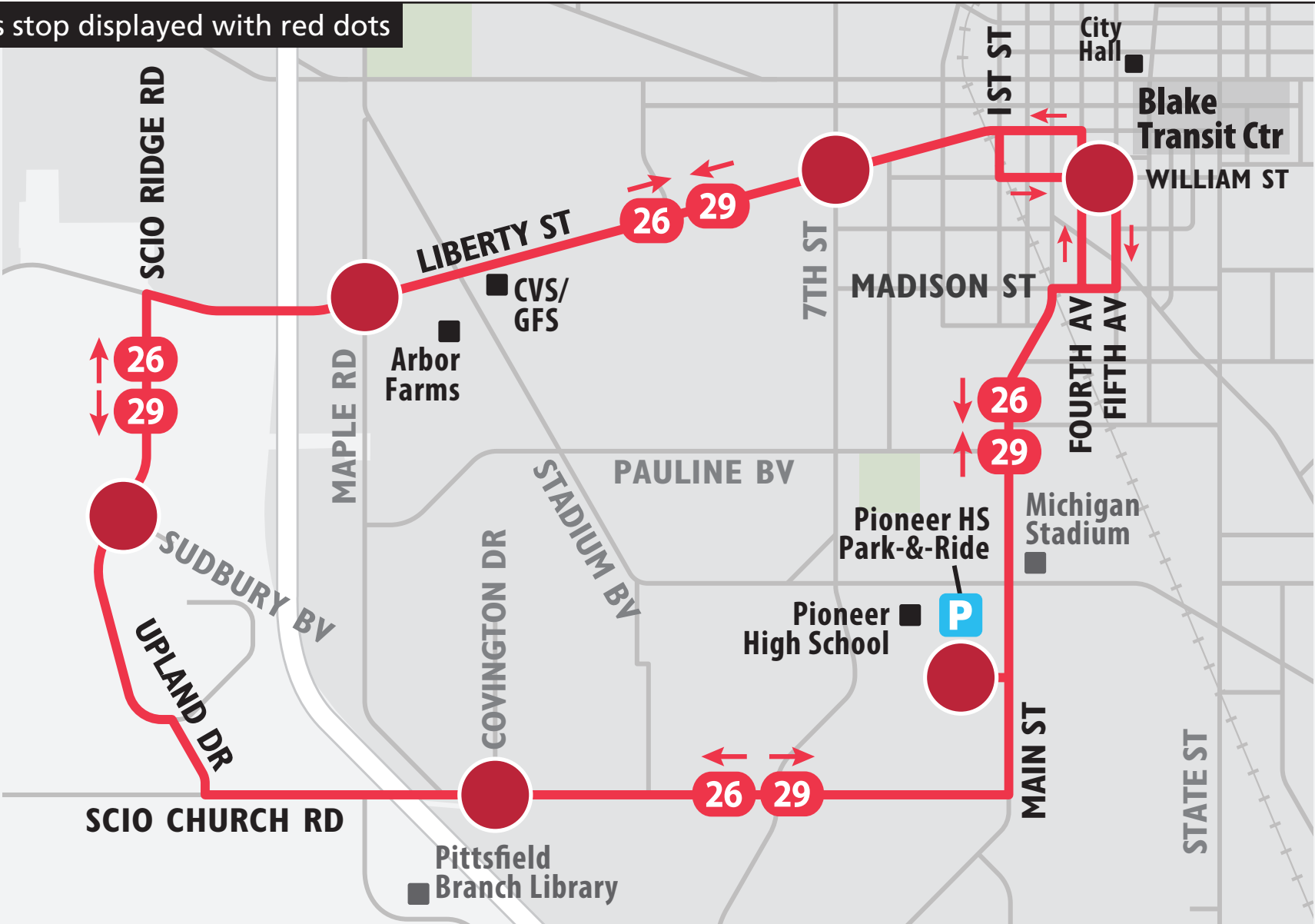


# Route 26: Scio Church

Schedule		Frequency (minutes)
		<i>peak / midday / evening</i>
Weekdays	6:30 <sup>am</sup> –10:45 <sup>pm</sup>	30 / 60 / 60
Saturday	7:45 <sup>am</sup> –9:45 <sup>pm</sup>	60
Sunday	8:45 <sup>am</sup> –6:45 <sup>pm</sup>	60

Revise Route 26 to serve one direction only. Service in the reverse direction to be provided by Route 29. Trips will alternate with Route 29 to provide service every 30 minutes. Routing will be moved from Seventh St to Main St to serve the Pioneer High School Park & Ride lot before reaching Scio Church Rd.

Only timepoint bus stop displayed with red dots

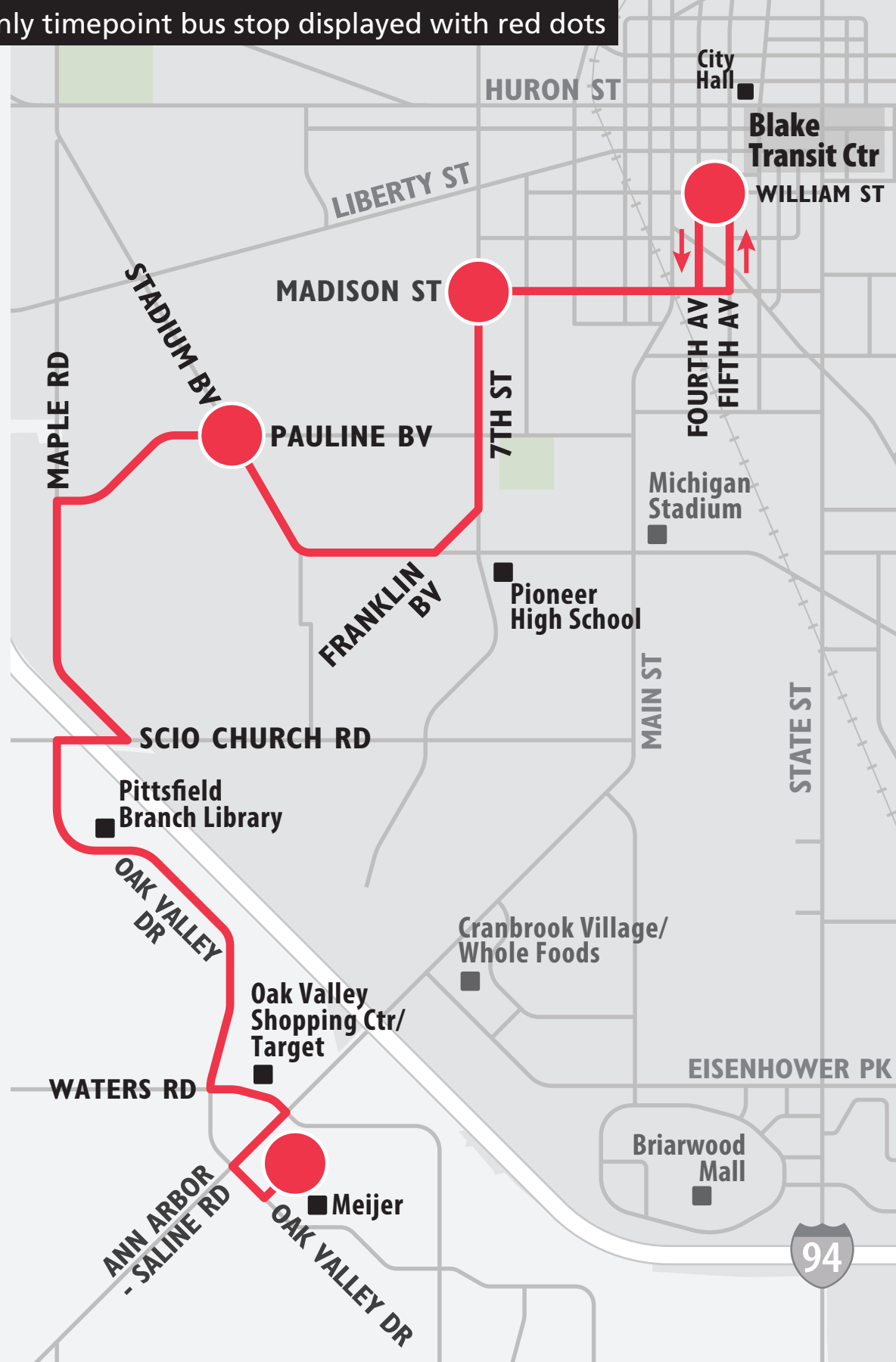


# Route 27: W. Stadium–Oak Valley

Schedule		Frequency (minutes)
		<i>peak / midday / evening</i>
Weekdays	6:10 <sup>am</sup> –10:45 <sup>pm</sup>	30 / 30 / 60
Saturday	8:15 <sup>am</sup> –10:15 <sup>pm</sup>	60
Sunday	8:15 <sup>am</sup> –6:15 <sup>pm</sup>	60

Reinstate temporarily suspended route.

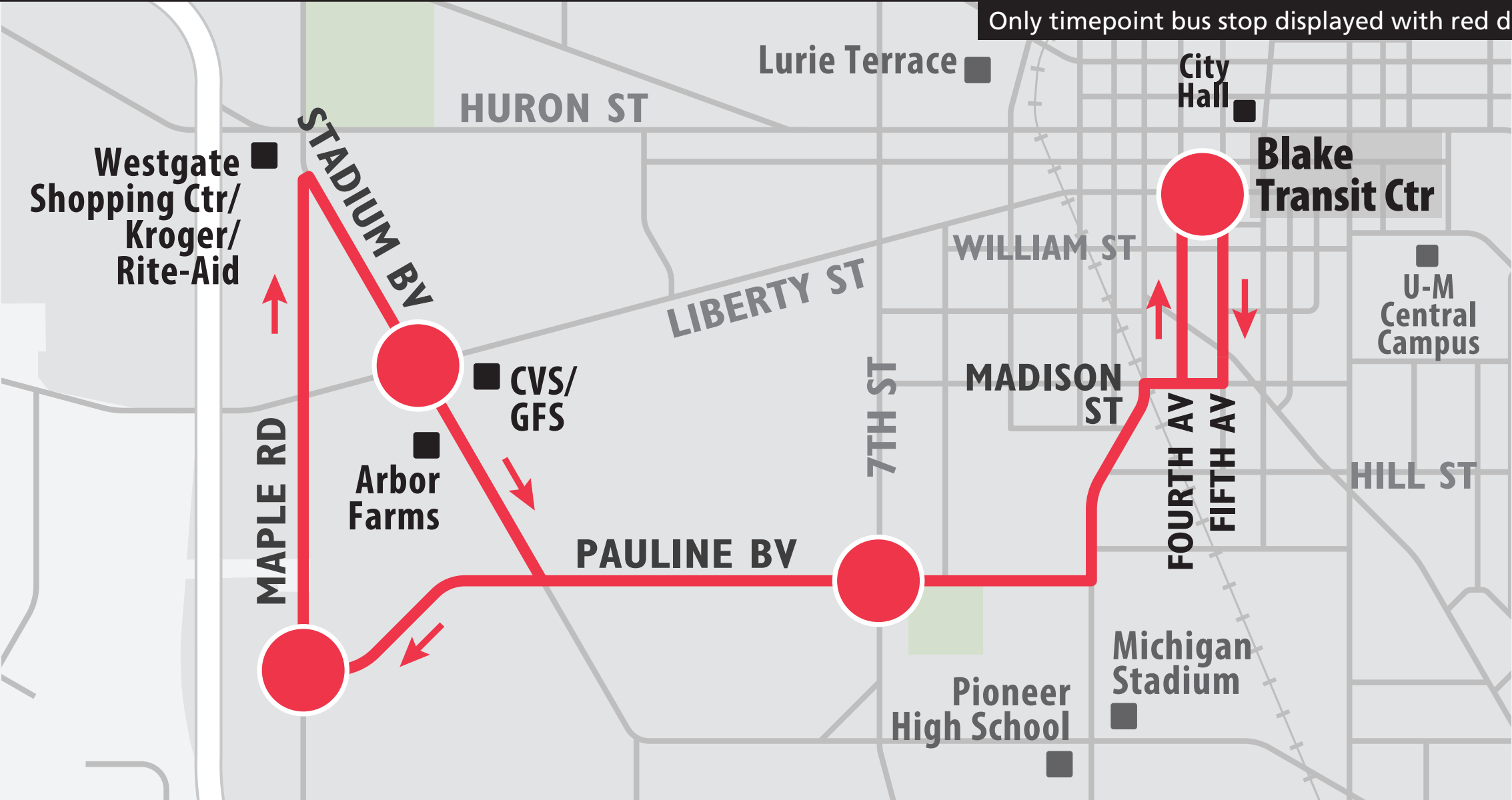
Only timepoint bus stop displayed with red dots



# Route 28: Pauline

Schedule		Frequency (minutes)
		<i>peak / midday / evening</i>
Weekdays	6:00 <sup>am</sup> –11:15 <sup>pm</sup>	15 / 30 / 60
Saturday	8:00 <sup>am</sup> –10:00 <sup>pm</sup>	60
Sunday	8:00 <sup>am</sup> –7:00 <sup>pm</sup>	60

Revise Route 28 to serve Pauline Blvd in both directions for all trips.  
Eliminate route variations.



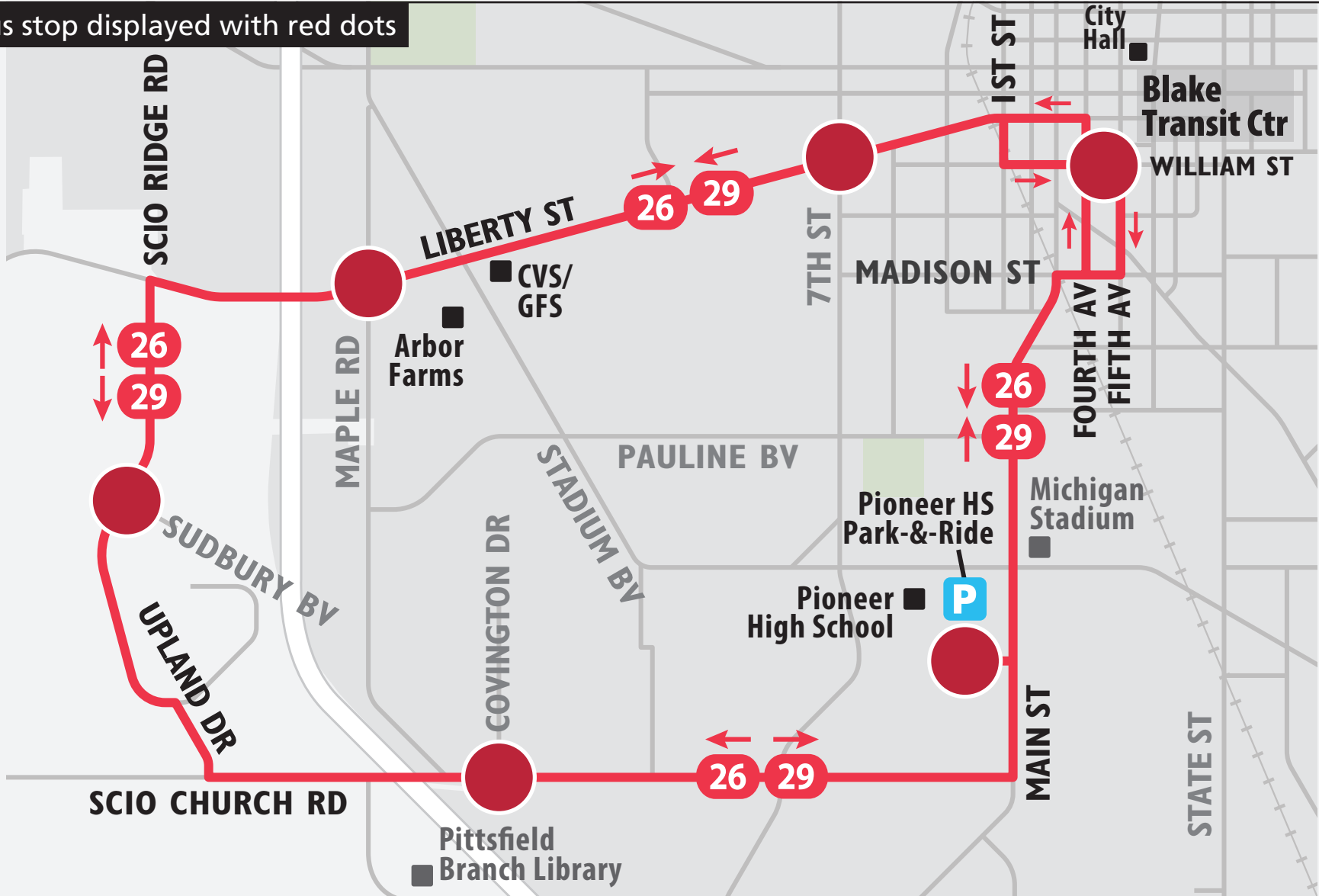


# Route 29: Liberty

Schedule		Frequency (minutes)
		<i>peak / midday / evening</i>
Weekdays	6:30 <sup>am</sup> –6:15 <sup>pm</sup>	30 / 60 / ---
Saturday	8:15 <sup>am</sup> –10:15 <sup>pm</sup>	60
Sunday	No Service	---

Routing will be moved from Seventh St to Main St to serve the Pioneer High School Park & Ride lot before reaching the Blake Transit Center. Revise Route 29 to serve one direction only. Service in the reverse direction to be provided by Route 26. Trips will alternate with Route 26 to provide service every 30 minutes. Use Route 26 when Route 29 is not in service.

Only timepoint bus stop displayed with red dots

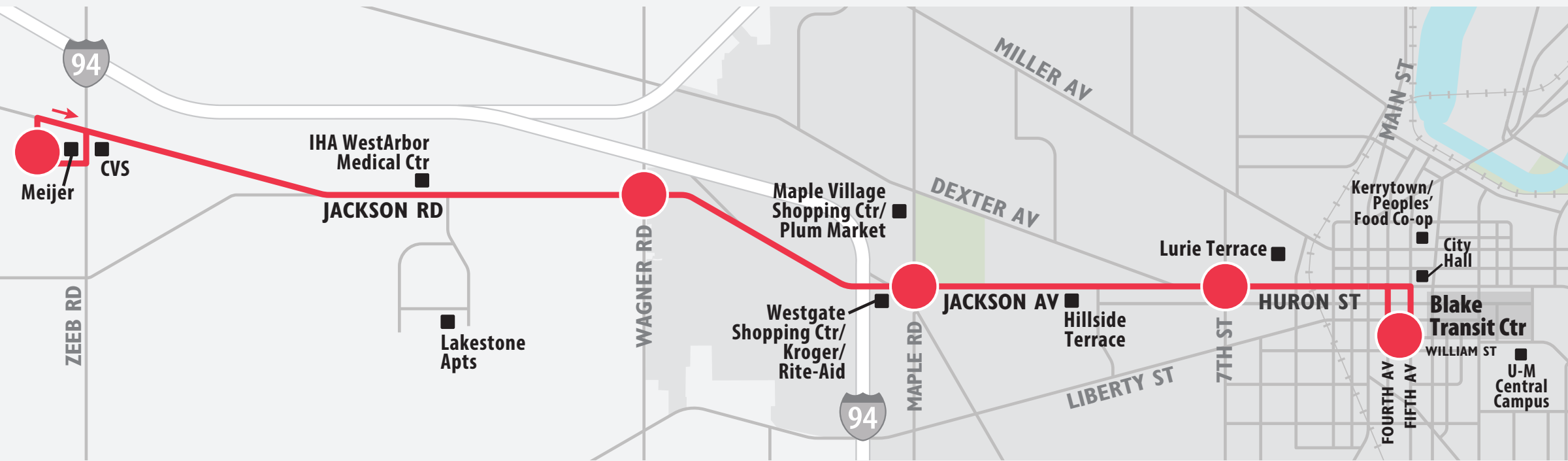


# Route 30: Jackson–Dexter

Schedule		Frequency (minutes)
		<i>peak / midday / evening</i>
Weekdays	6:15 <sup>am</sup> –11:15 <sup>pm</sup>	30 / 30 / 60
Saturday	7:00 <sup>am</sup> –10:00 <sup>pm</sup>	60
Sunday	8:30 <sup>am</sup> –6:30 <sup>pm</sup>	60

Reinstate service to Meijer/Jackson Rd. Add time to peak hour trips to improve on-time performance. Route 30 to connect with WAVE service at the Meijer on Jackson Rd. Schedules will be coordinated with WAVE Service.

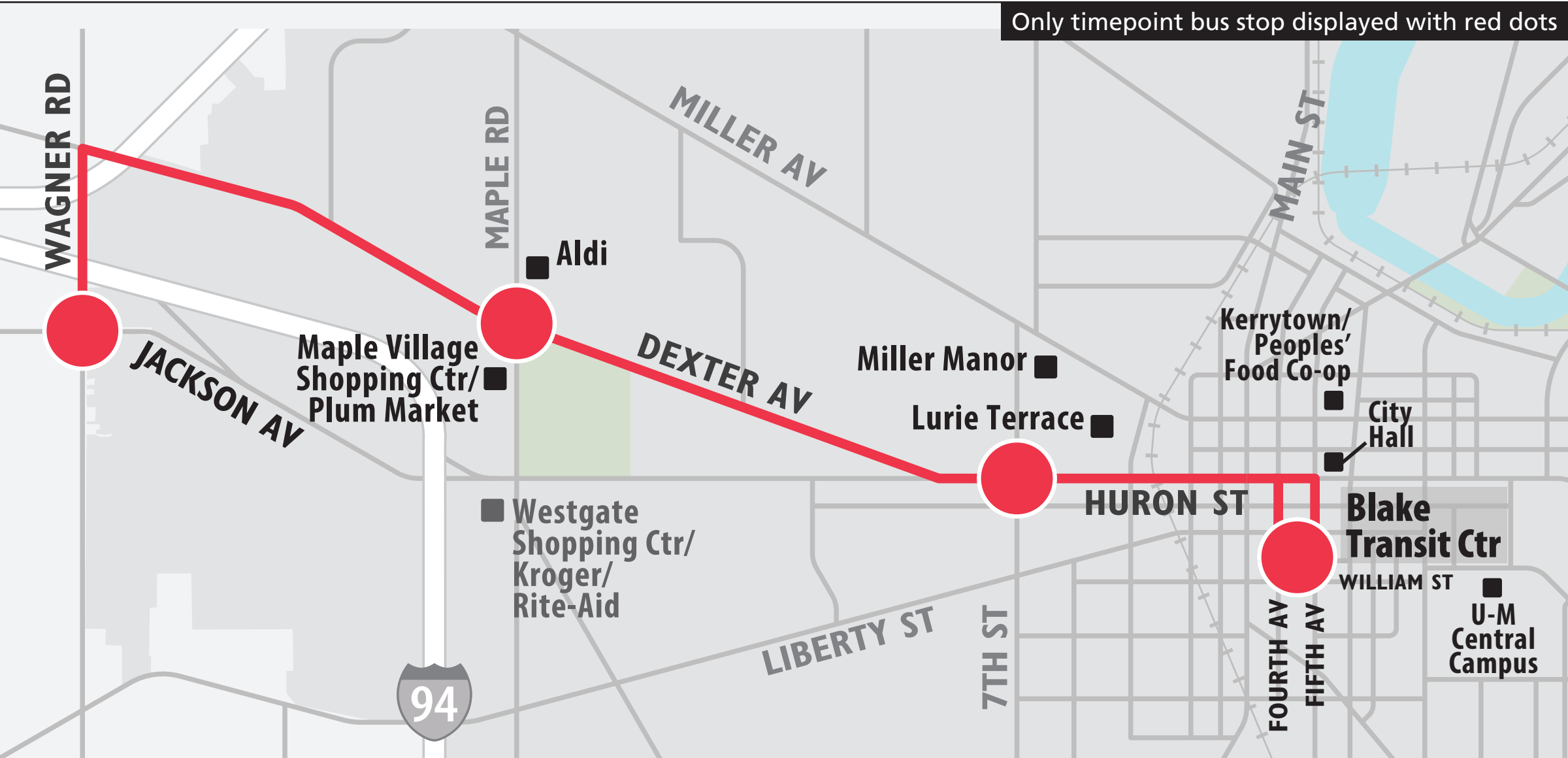
Only timepoint bus stop displayed with red dots



# Route 31: Dexter Ave

Schedule		Frequency (minutes)
		<i>peak / midday / evening</i>
Weekdays	6:00 <sup>am</sup> –11:30 <sup>pm</sup>	30 / 30 / 60
Saturday	8:30 <sup>am</sup> –10:30 <sup>pm</sup>	60
Sunday	9:30 <sup>am</sup> –7:30 <sup>pm</sup>	60

Reinstate temporarily suspended route.



# Route 32: Miller–Maple

Schedule	Frequency (minutes)	
	<i>peak / midday / evening</i>	
Weekdays	6:15 <sup>am</sup> –11:15 <sup>pm</sup>	30 / 30 / 60
Saturday	8:15 <sup>am</sup> –10:15 <sup>pm</sup>	60
Sunday	8:15 <sup>am</sup> –6:45 <sup>pm</sup>	60

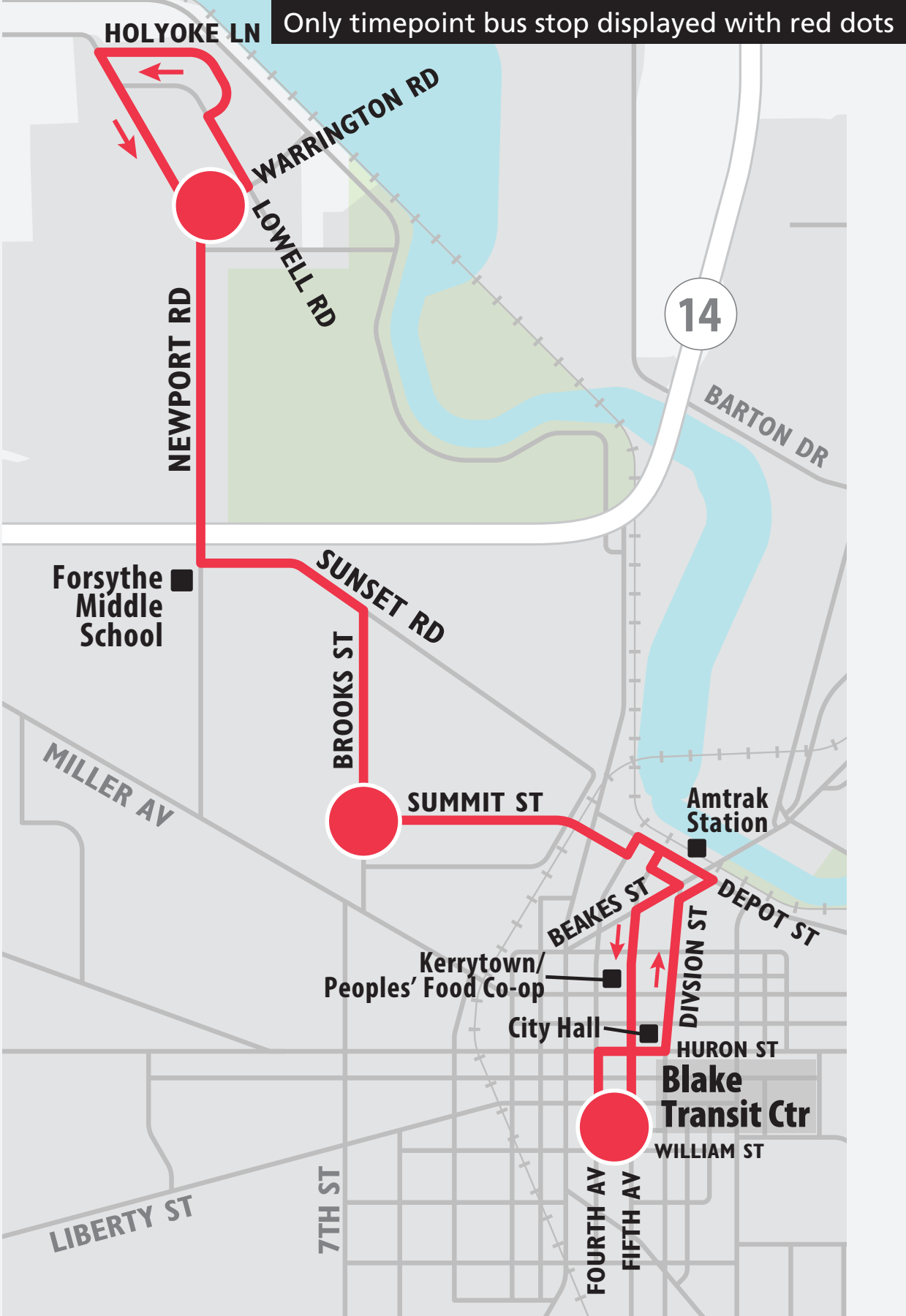
Reinstate service to Maple Rd/Pennsylvania Ave.  
Eliminate route variations. 32B/C trips will be replaced by Route 61.



# Route 33: Newport

Schedule		Frequency (minutes)
		<i>peak / midday / evening</i>
Weekdays	6:30 <sup>am</sup> –8:30 <sup>pm</sup>	30 / 30 / ---
Saturday	No service	---
Sunday	No service	---

Revise Route 33 to serve the Amtrak station using Division St/Fifth Ave for all trips. Reinstate service to the Newport Rd/Holyoke Ln area. Add time to trips to improve on-time performance.

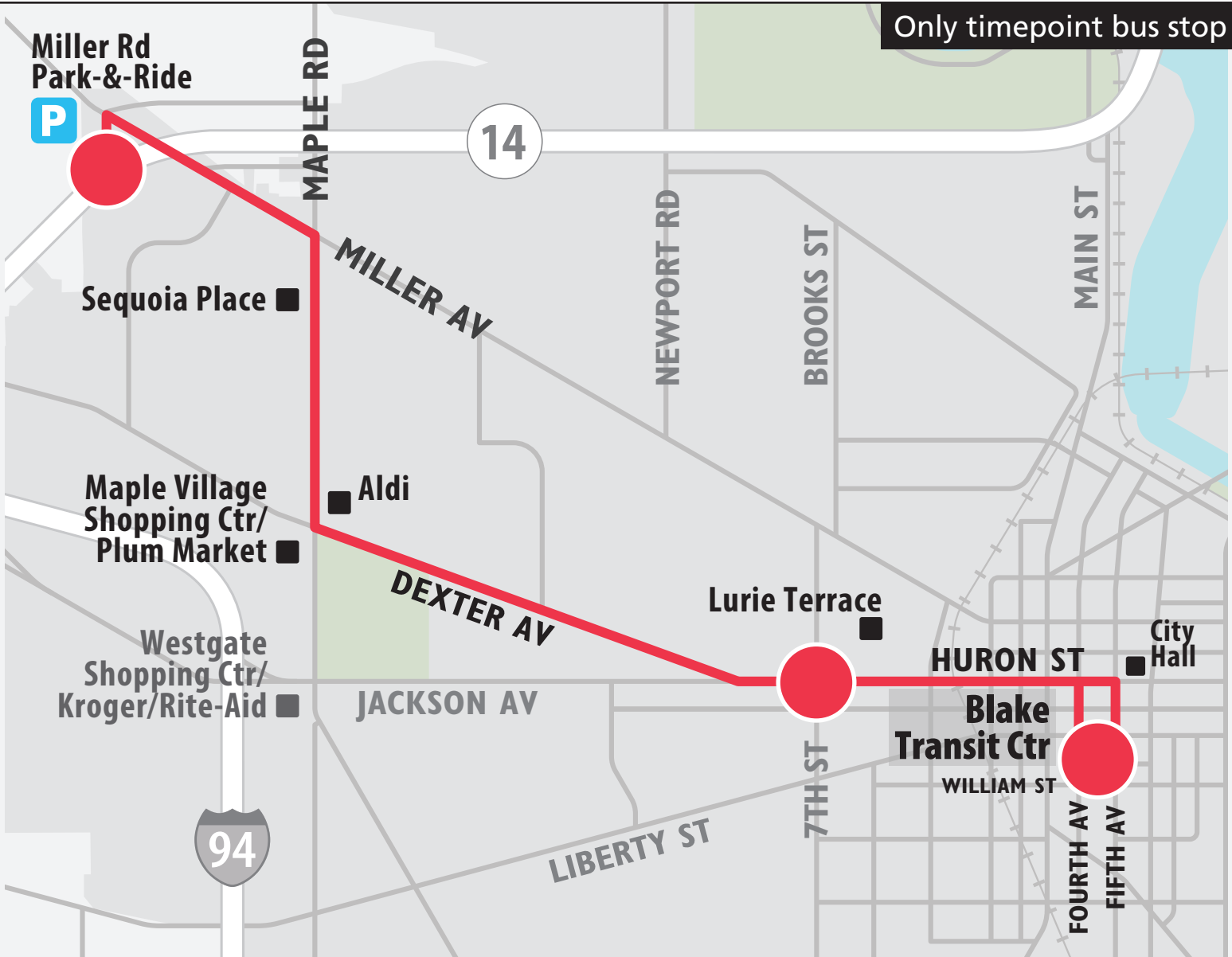




# Route 34: Maple–Dexter (previously Rt 60)

Schedule		Frequency (minutes)
		<i>peak / midday / evening</i>
Weekdays	6:30 <sup>am</sup> –8:45 <sup>am</sup>	30 / --- / ---
	3:45 <sup>pm</sup> –5:45 <sup>pm</sup>	
Sat/Sun	---	---

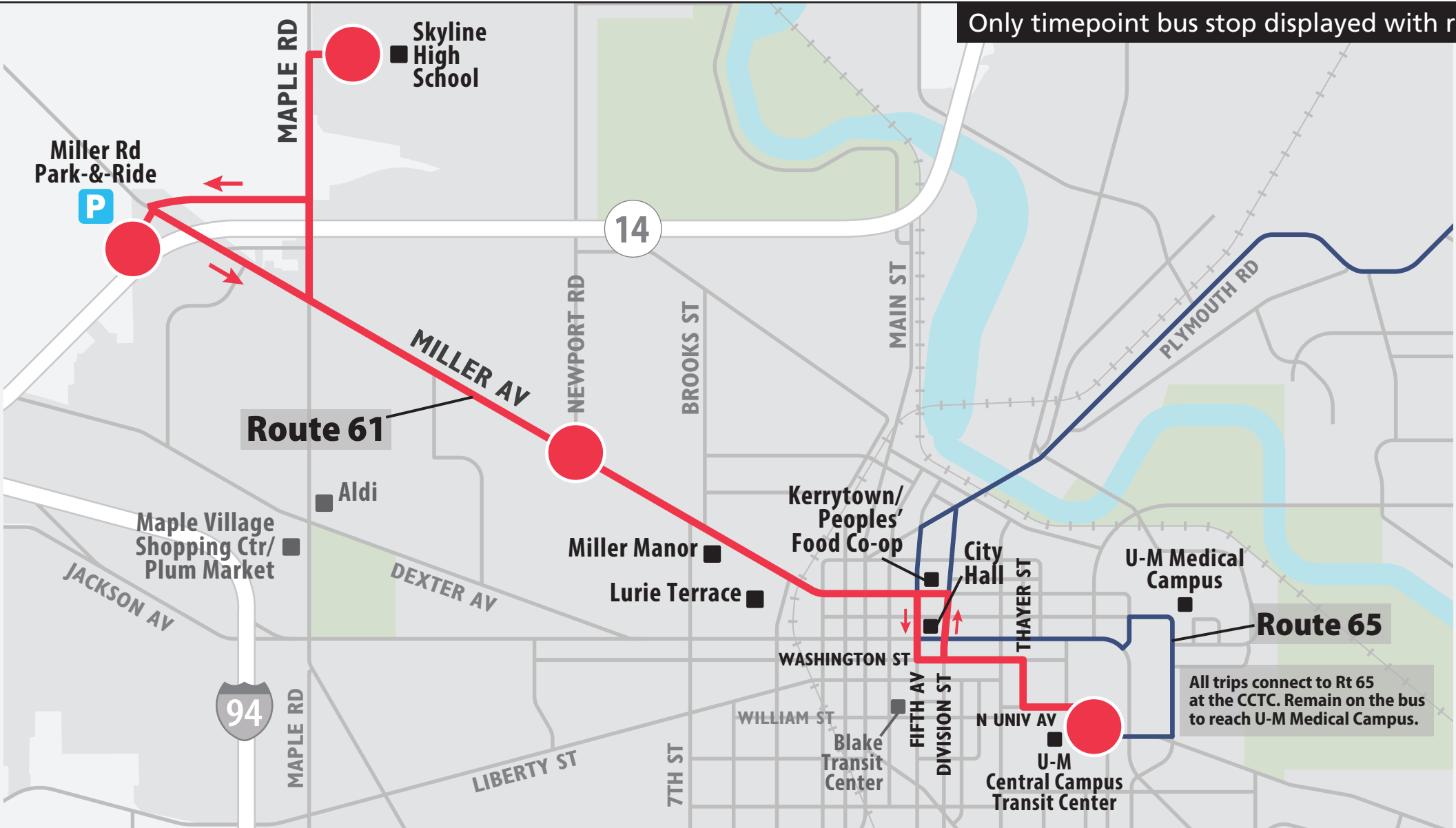
Revise route to end all trips at the Blake Transit Center. Rename route from 'UM–Dexter' to 'Maple–Dexter' and change number from Route 60 to Route 34. Connect all trips with Route 23 at the Blake Transit Center. Add time to trips to improve on-time performance.



# Route 61: U of M–Miller (previously Rt 32B/C)

Schedule		Frequency (minutes)
		<i>peak / midday / evening</i>
Weekdays	6:45 <sup>am</sup> –7:45 <sup>pm</sup>	30 / 30 / ---
Saturday	No service	---
Sunday	No service	---

Routing in the downtown Ann Arbor area will be moved to serve Washington St before ending at the Central Campus Transit Center. All trips will be connected to Rt 65. Riders looking to reach the U-M Medical Campuses are advised to remain on the bus.

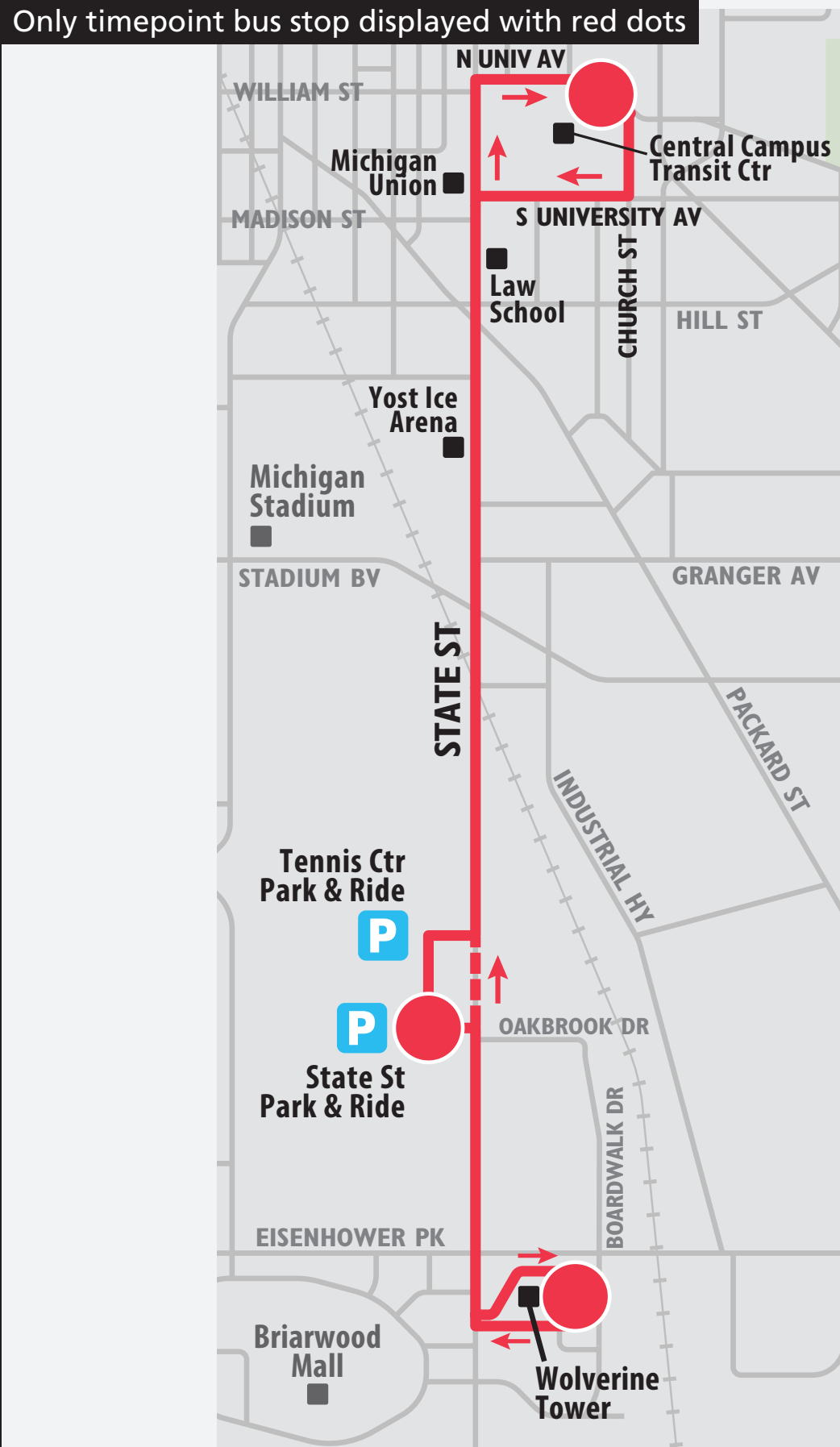


# Route 62: U of M–State

Schedule		Frequency (minutes)
		<i>peak / midday / evening</i>
Weekdays	6:40 <sup>am</sup> –10:00 <sup>pm</sup>	9 / 14 / 30
Saturday	---	---
Sunday	---	---

Route 62 is revised to serve between the U M Central Campus, State Street Park and Ride Lot, and Wolverine Tower. Briarwood Mall is served by Route 6 or Route 24.

Only timepoint bus stop displayed with red dots

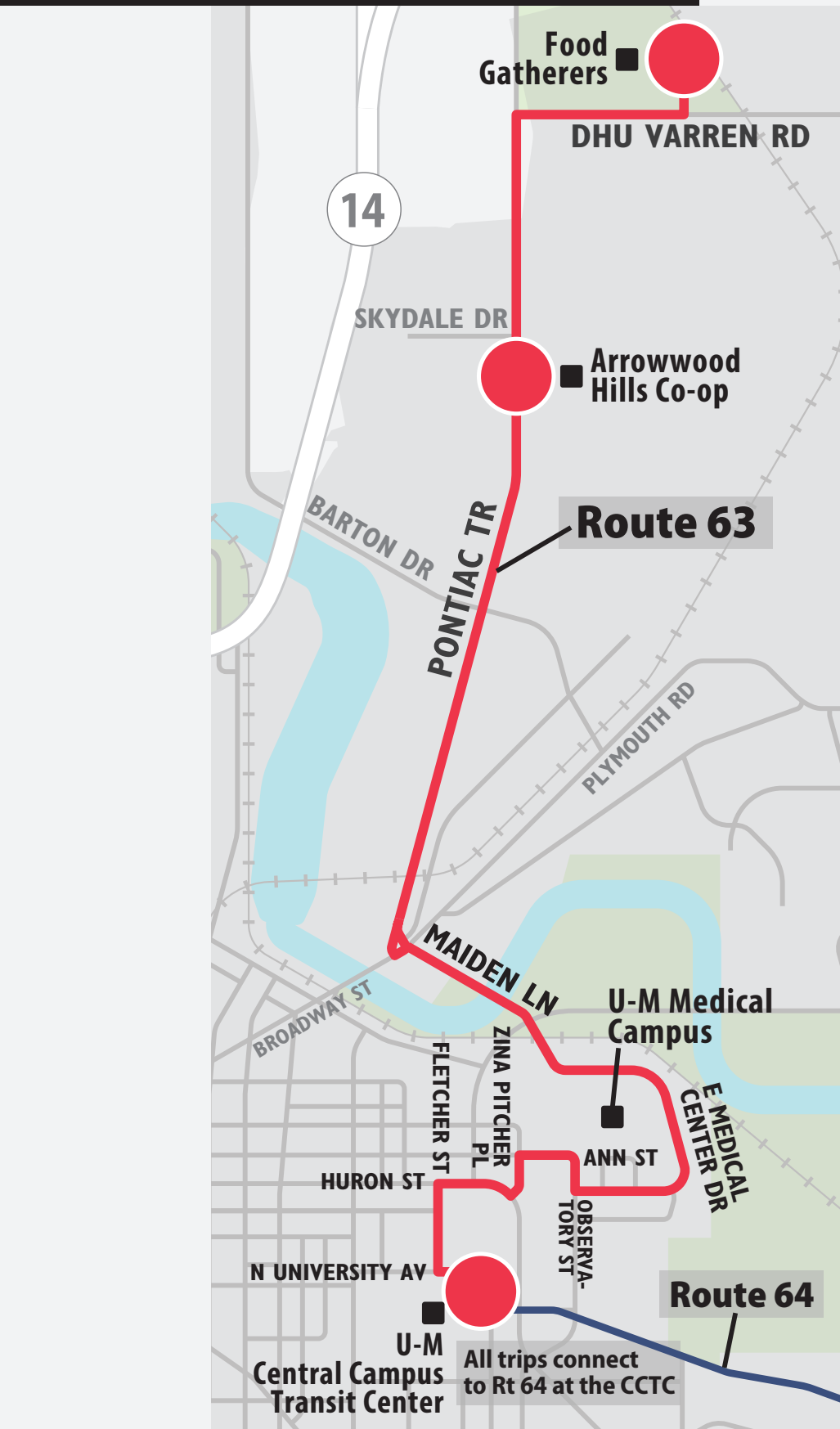


# Route 63: U-M–Pontiac

Schedule		Frequency (minutes)
		<i>peak / midday / evening</i>
Weekdays	7:05 <sup>am</sup> –8:45 <sup>am</sup>	30 / --- / ---
	3:50 <sup>pm</sup> –5:50 <sup>pm</sup>	---
Sat/Sun	No service	---

Revise route to provide two-way service in the UM Central/Medical Campus areas. Remove service from Glen Ave and Fuller St. Connect all trips with Route 64 at the CCTC. Add time to trips to improve on-time performance.

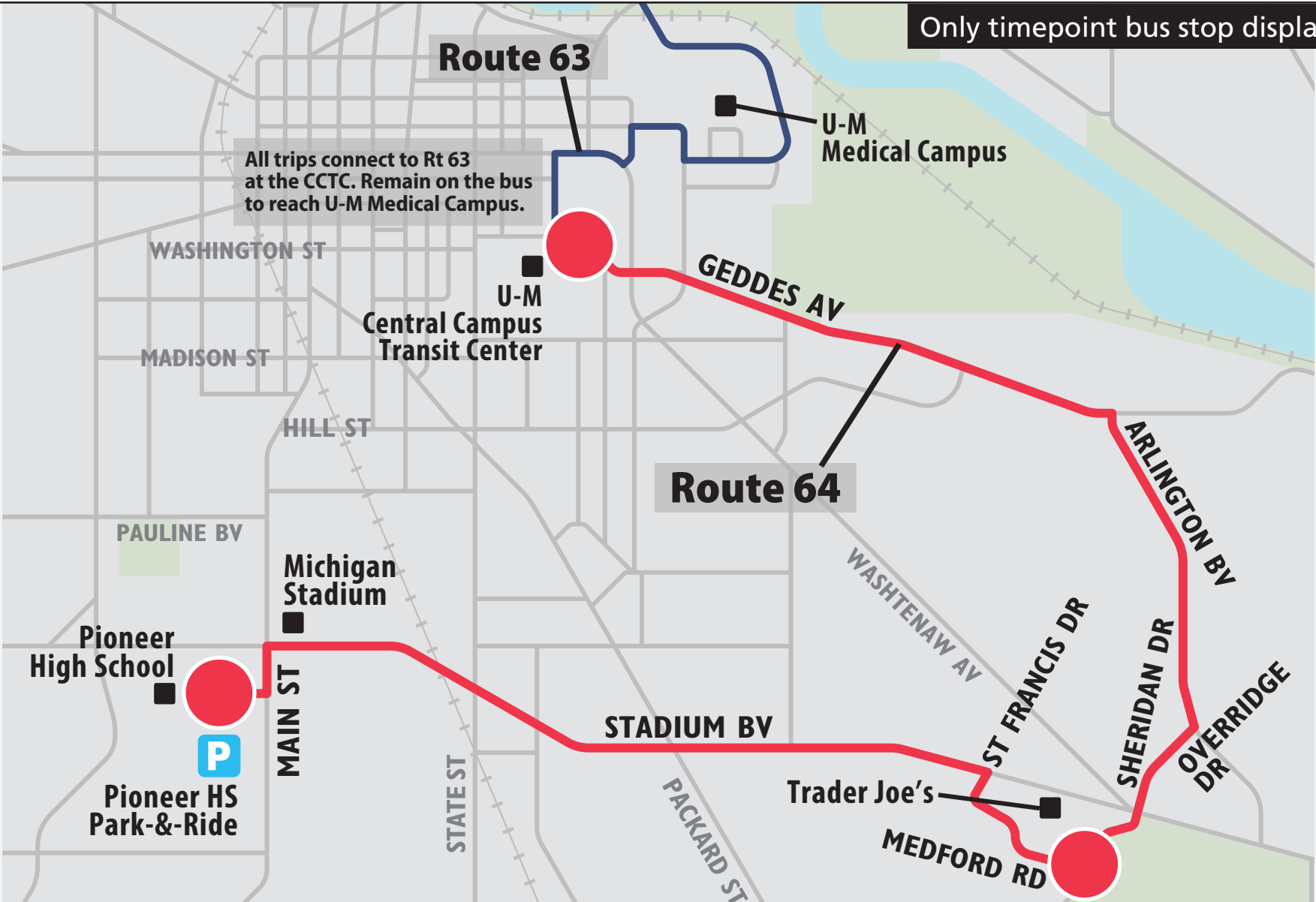
Only timepoint bus stop displayed with red dots



# Route 64: Geddes–E. Stadium

Schedule	Frequency (minutes)
	<i>peak / midday / evening</i>
Weekdays 6:30 <sup>am</sup> –9:05 <sup>am</sup> 3:30 <sup>pm</sup> –6:05 <sup>pm</sup>	30 / --- / ---
Saturday No service	---
Sunday No service	---

Revise route to end at the UM Central Campus Transit Center. Connect all trips with Route 63 at the CCTC to reach UM Medical Campus. Add time to trips to improve on-time performance.



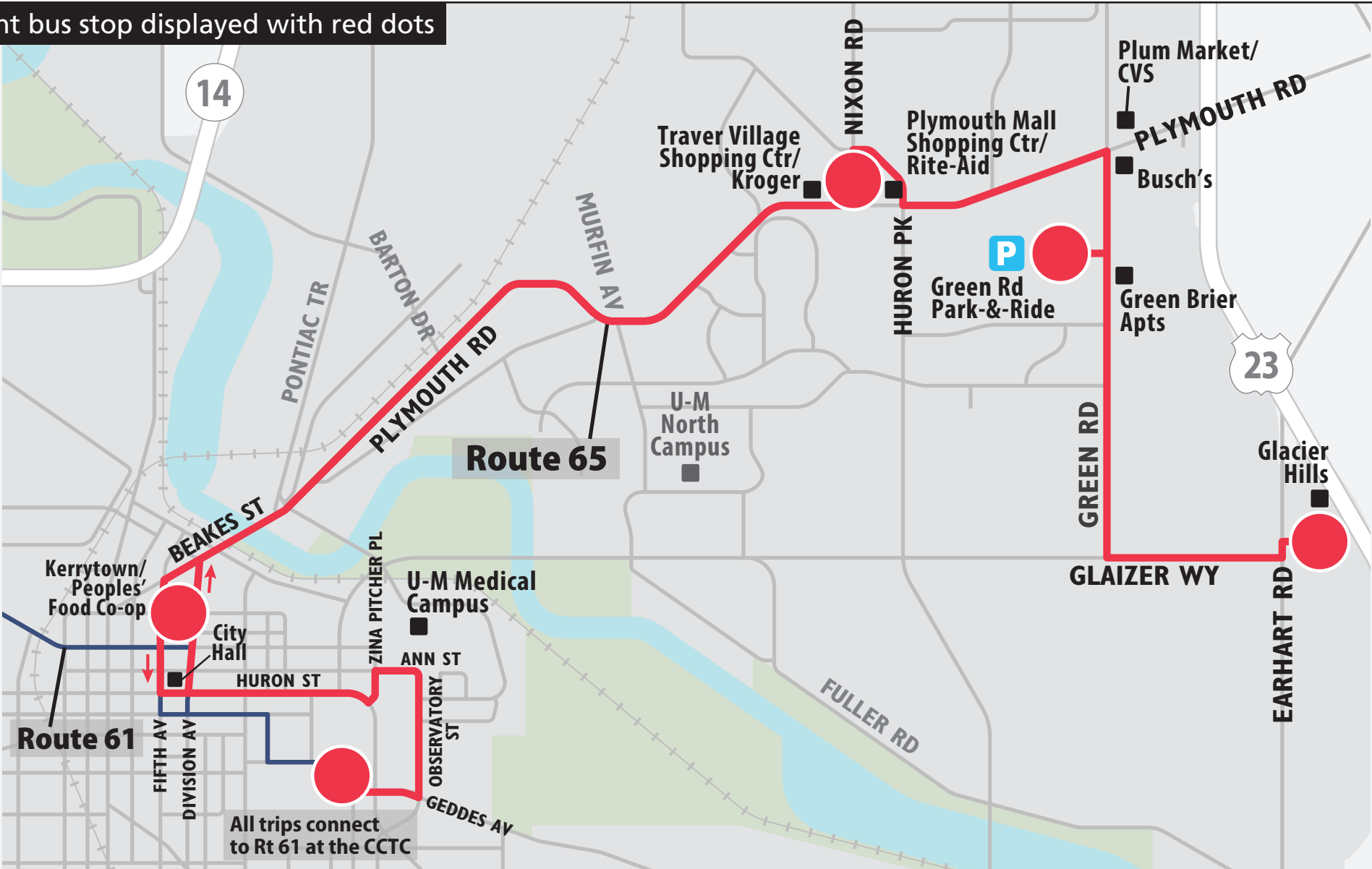


# Route 65: U-M–Downtown–Green

Schedule		Frequency (minutes)
		<i>peak / midday / evening</i>
Weekdays	6:45 <sup>am</sup> –8:40 <sup>pm</sup>	30 / 30 / 30
Saturday	No service	---
Sunday	No service	---

Routing in the downtown Ann Arbor area will be moved to serve the U-M Medical Campuses before ending at the Central Campus Transit Center. All trips will be connected to Rt 61.

Only timepoint bus stop displayed with red dots



# Route 66: Carpenter–Huron Pkwy

## Schedule

## Frequency (minutes)

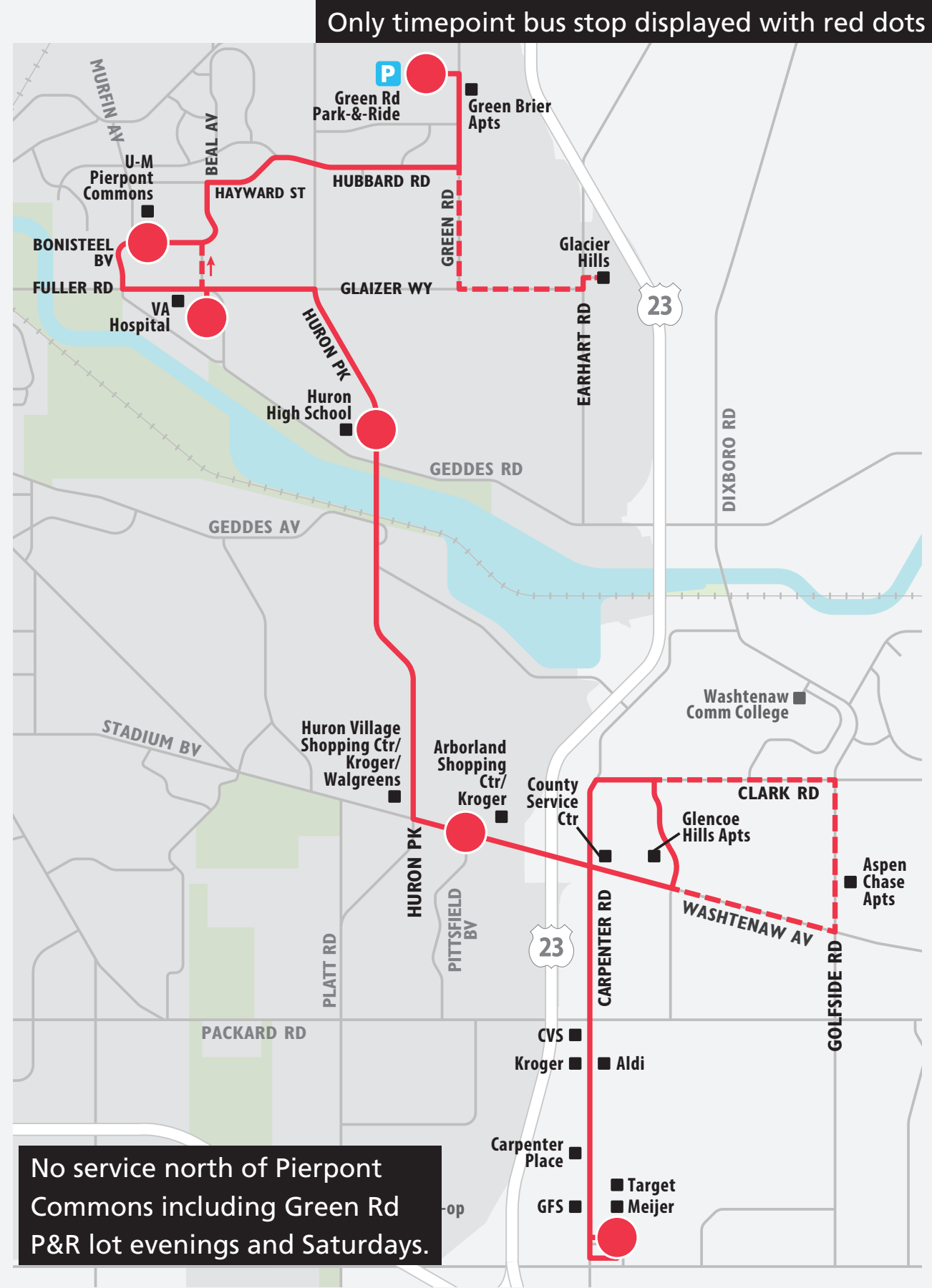
*peak / midday / evening*

Weekdays 6:30<sup>am</sup>–11:30<sup>pm</sup> 30 / 30 / 60

Saturday 8:15<sup>am</sup>–10:25<sup>pm</sup> 60

Sunday No service ---

Reinstate temporarily suspended route. Remove evening and Saturday service north of Pierpont Commons including the Green Rd P&R lot.



# Ypsilanti Area Routes

Routes to operate in Ypsilanti and Ypsilanti Township

42

Route 42: MacArthur–Michigan Ave

43

Route 43: E. Michigan Ave

44

Route 44: Ecorse–Tyler

45

Route 45: Grove

46

Route 46: Paint Creek

47

Route 47: Harriet–W. Michigan

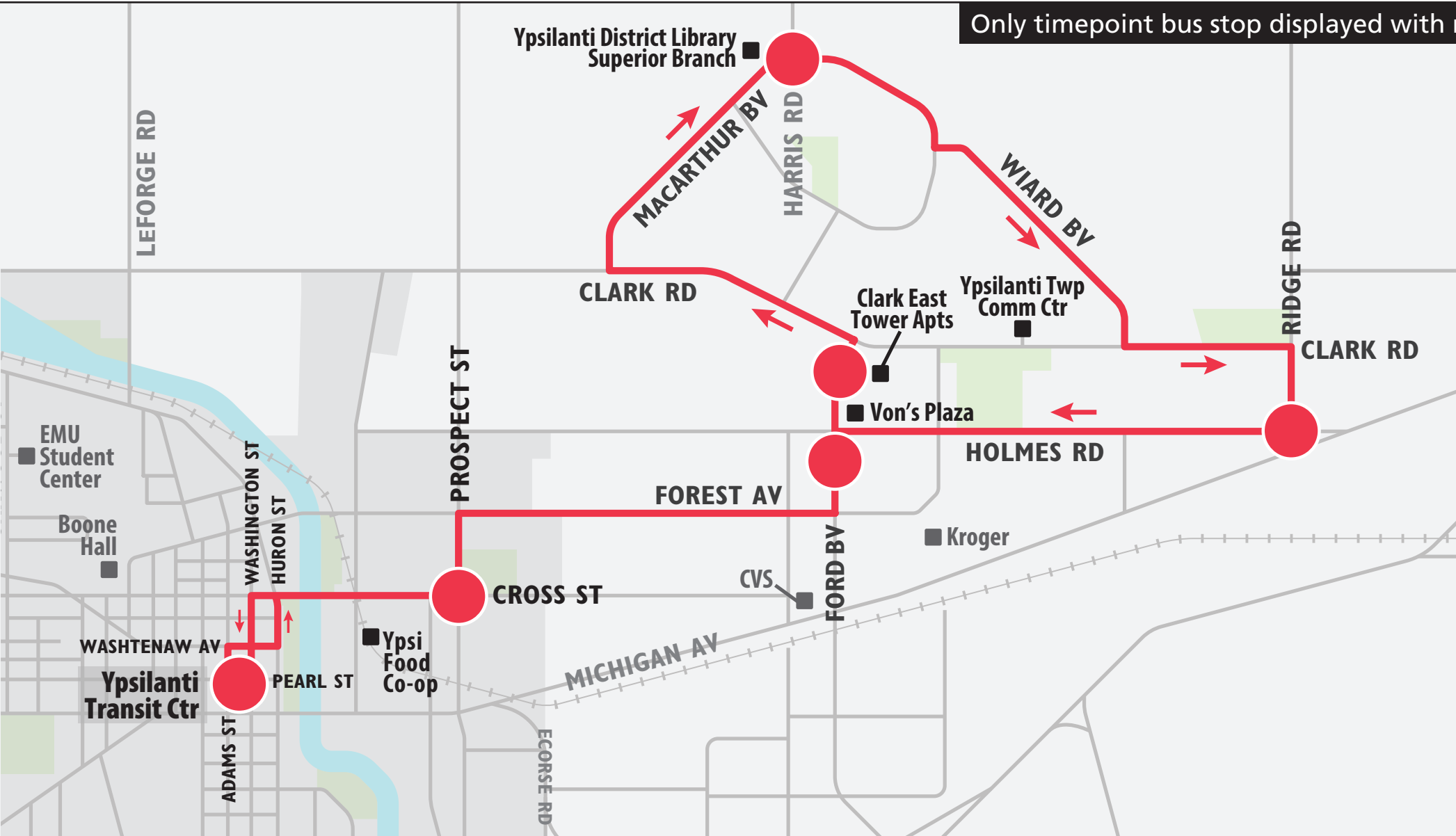
68

Route 68: Harris-Ford

# Route 42: Forest–MacArthur

Schedule	Frequency (minutes)	
	<i>peak / midday / evening</i>	
Weekdays	6:05 <sup>am</sup> –10:15 <sup>pm</sup>	30 / 30 / 60
Saturday	7:15 <sup>am</sup> –10:15 <sup>pm</sup>	60
Sunday	8:15 <sup>am</sup> –6:15 <sup>pm</sup>	60

Reinstate service to Forest Ave and Holmes Rd areas.



# Route 43: E. Michigan Ave.

Schedule		Frequency (minutes)
		<i>peak / midday / evening</i>
Weekdays	6:00 <sup>am</sup> –11:00 <sup>pm</sup>	30 / 30 / 60
Saturday	8:00 <sup>am</sup> –10:00 <sup>pm</sup>	60
Sunday	8:00 <sup>am</sup> –6:00 <sup>pm</sup>	60

Reinstate temporarily suspended route.

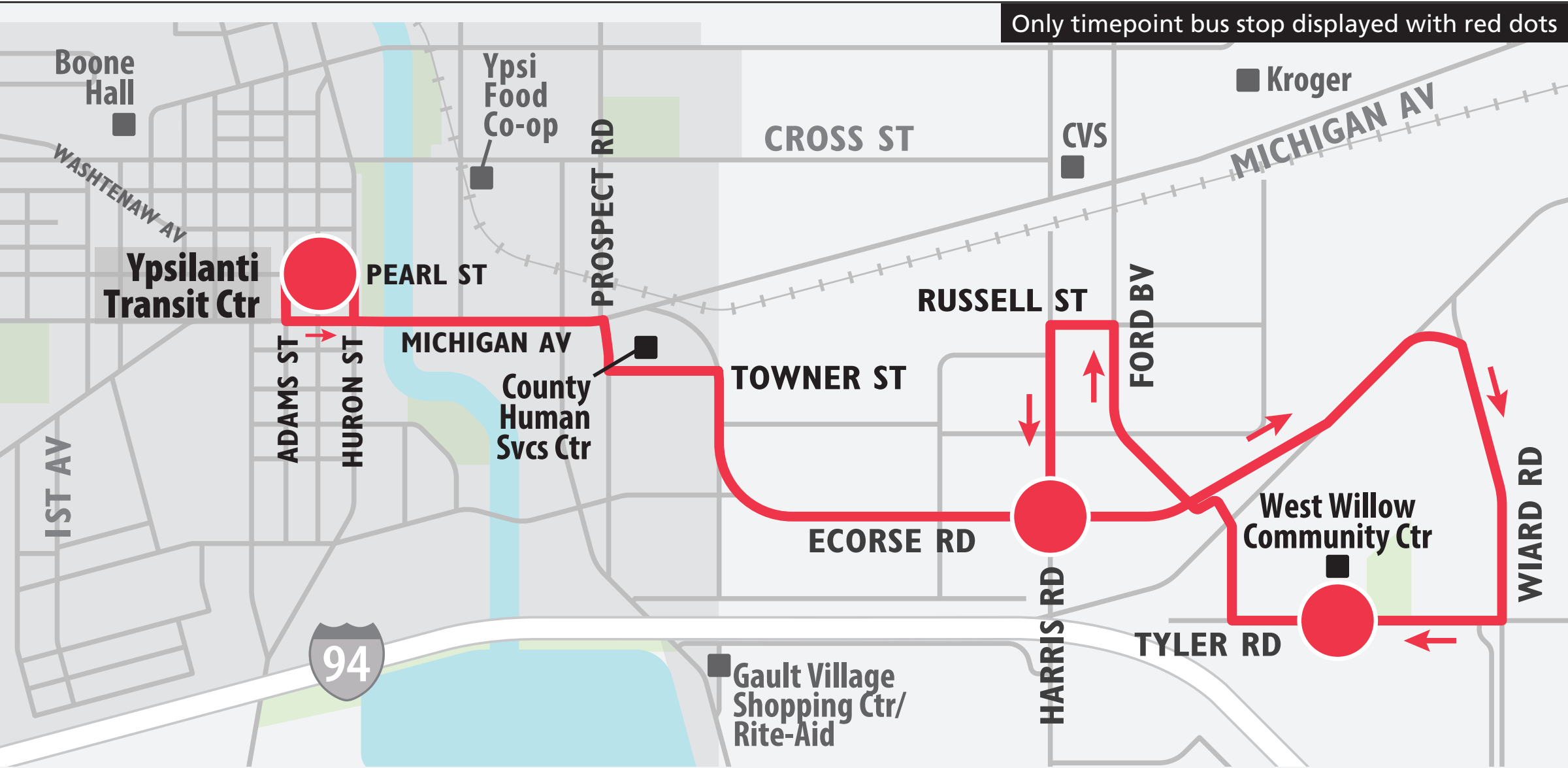
Only timepoint bus stop displayed with red dots



# Route 44: Ecorse–Tyler

Schedule	Frequency (minutes)	
	peak / midday / evening	
Weekdays	6:15 <sup>am</sup> –10:45 <sup>pm</sup>	30 / 30 / 60
Saturday	7:45 <sup>am</sup> –9:45 <sup>pm</sup>	60
Sunday	8:15 <sup>am</sup> –6:15 <sup>pm</sup>	60

Continue current routing from Ypsilanti Transit Center to Tyler Rd. and Nash Ave. area.

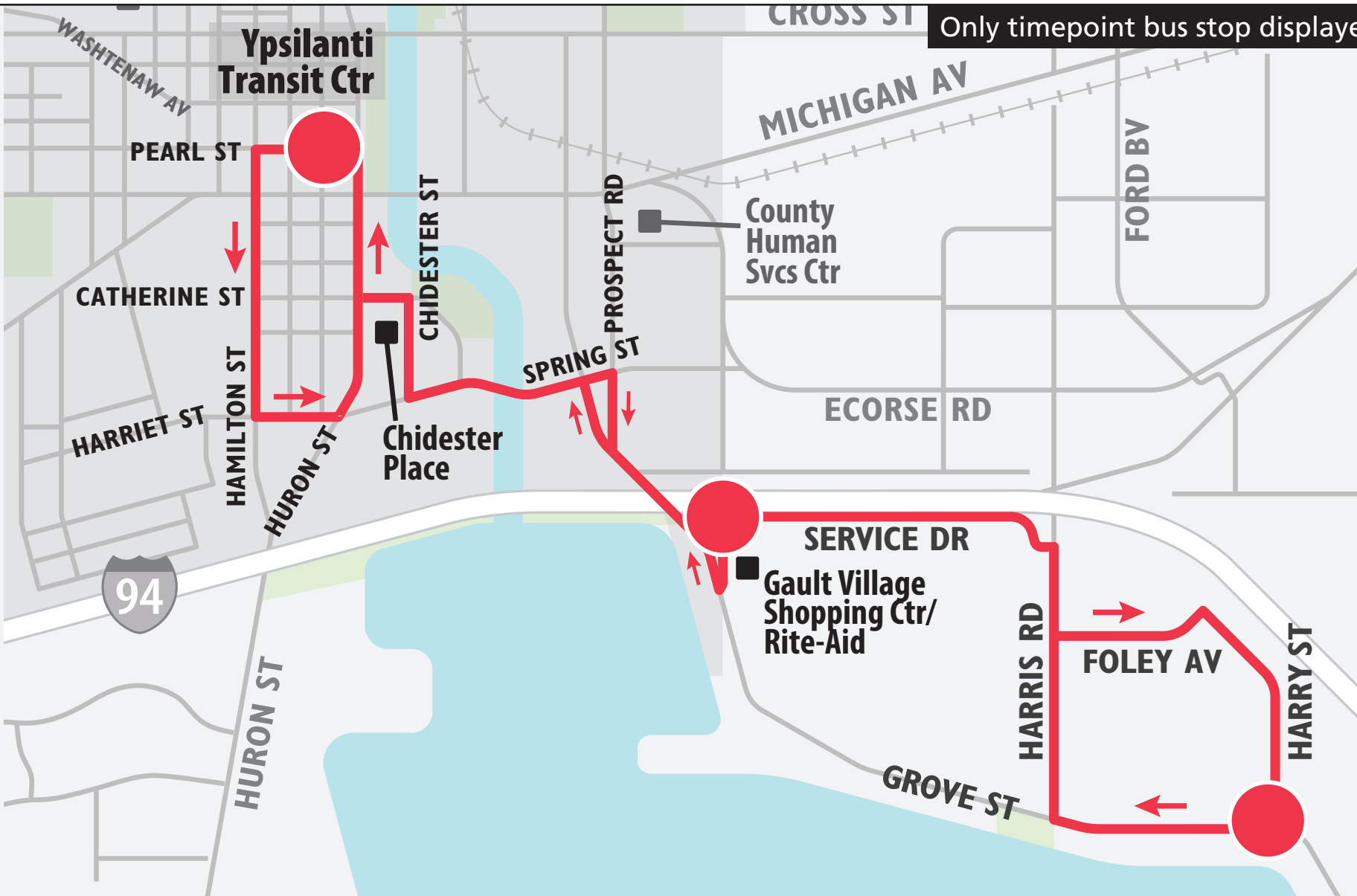




# Route 45: Grove

Schedule	Frequency (minutes)	
	peak / midday / evening	
Weekdays	6:30 <sup>am</sup> –10:00 <sup>pm</sup>	30 / 30 / 60
Saturday	7:45 <sup>am</sup> –9:45 <sup>pm</sup>	60
Sunday	8:45 <sup>am</sup> –6:45 <sup>pm</sup>	60

Continue current routing. Service in the area east of Harry St/Grove Rd to be provided by FlexRide-East.



# Route 46: Paint Creek

Schedule	Frequency (minutes)	
	peak / midday / evening	
Weekdays	6:00 <sup>am</sup> –10:00 <sup>pm</sup>	30 / 30 / 60
Saturday	8:00 <sup>am</sup> –10:00 <sup>pm</sup>	60
Sunday	8:00 <sup>am</sup> –6:00 <sup>pm</sup>	60

Reinstate service to the Huron River Dr/Tuttle Hill Rd area. Rename route from “Huron-Textile” to “Huron-Paint Creek.” Service in the area south of Huron River Dr to be provided by FlexRide-East.

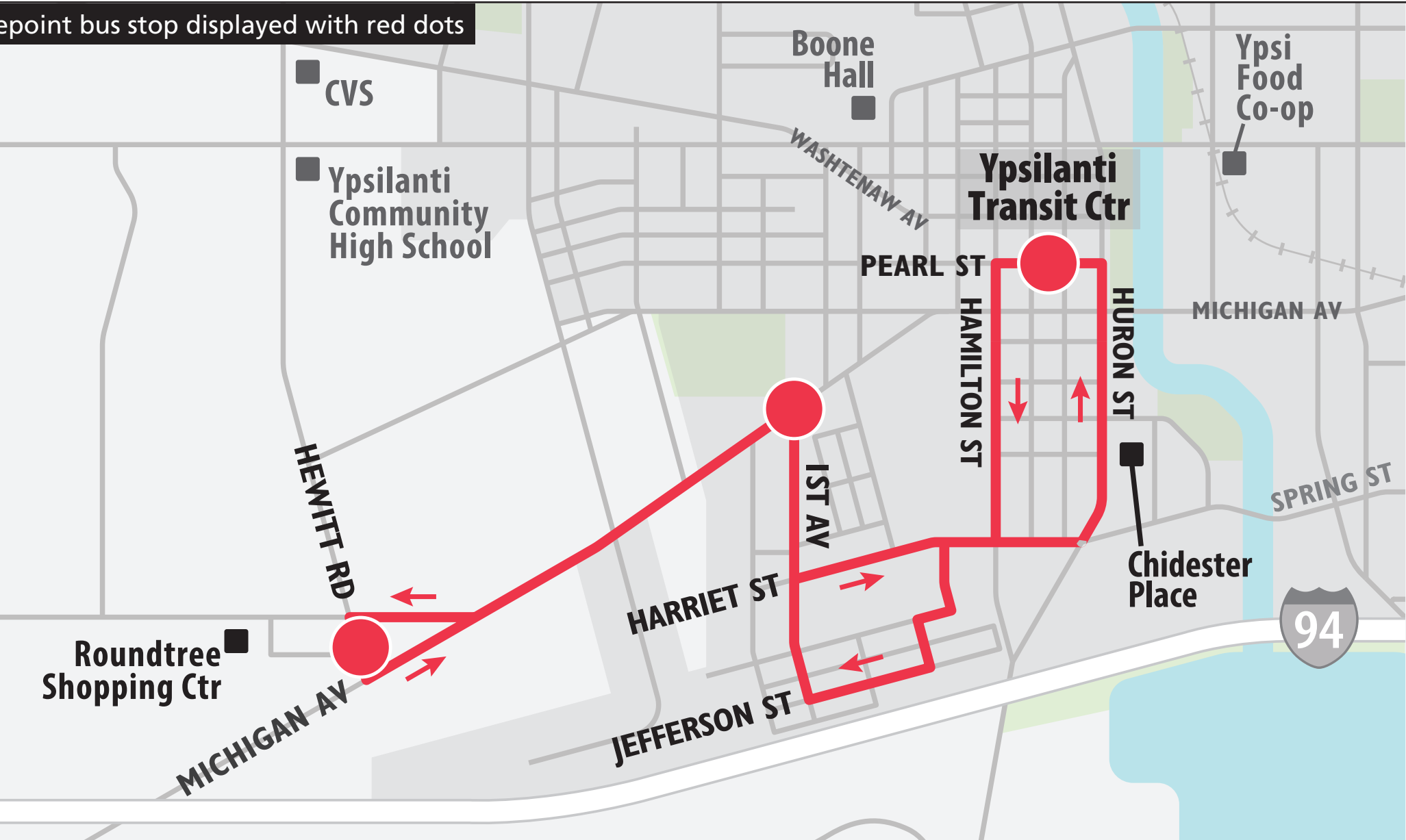


# Route 47: Harriet–W. Michigan

Schedule	Frequency (minutes)	
	peak / midday / evening	
Weekdays	6:00 <sup>am</sup> –10:30 <sup>pm</sup>	30 / 30 / 60
Saturday	8:30 <sup>am</sup> –9:30 <sup>pm</sup>	60
Sunday	8:30 <sup>am</sup> –6:30 <sup>pm</sup>	60

Continue current routing from the Ypsilanti Transit Center to the Ellsworth Rd/Hewitt Rd area.

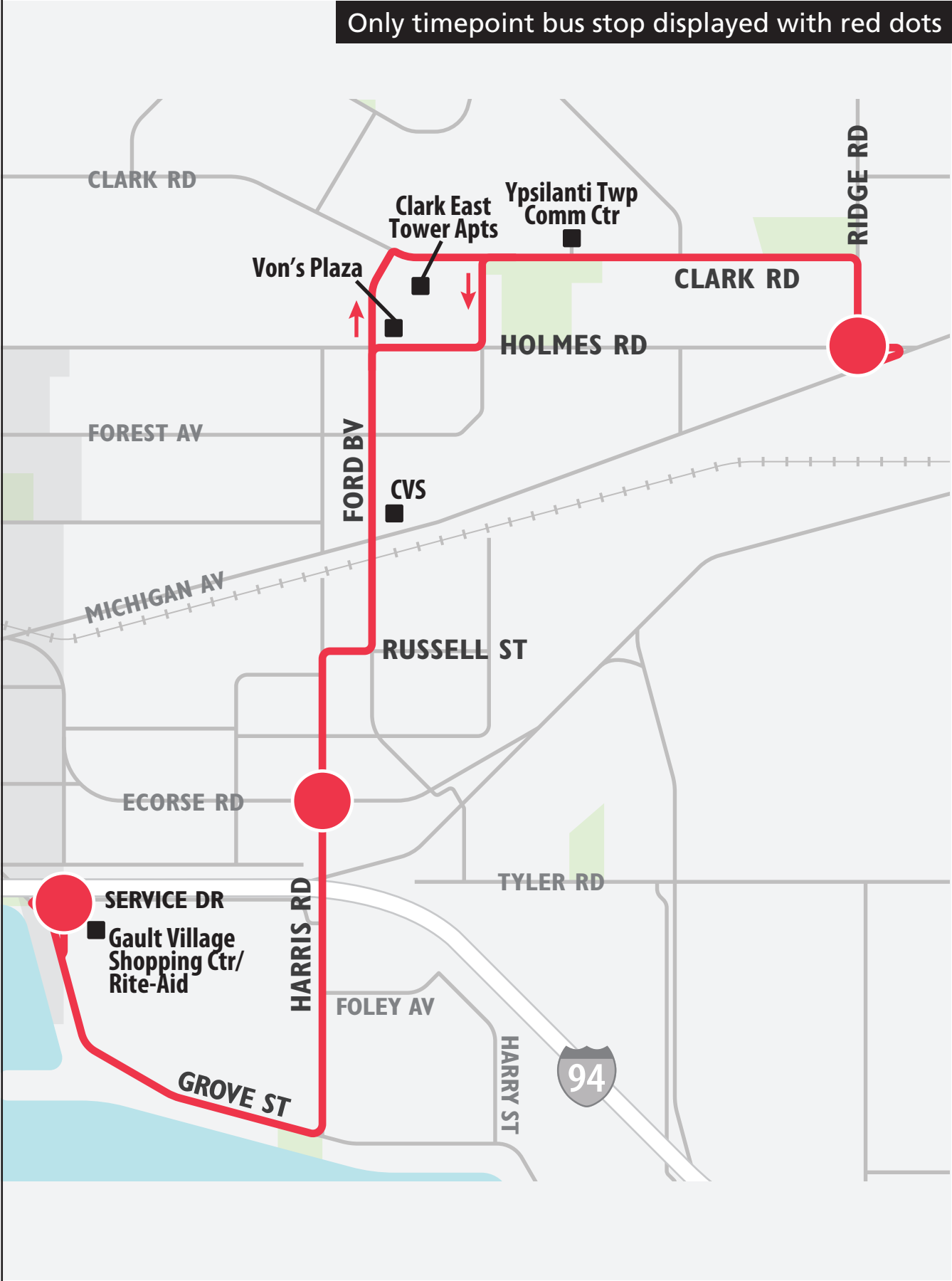
Only timepoint bus stop displayed with red dots



# Route 68: Harris-Ford

Schedule		Frequency (minutes)
		<i>peak / midday / evening</i>
Weekdays	6:30 <sup>am</sup> –6:15 <sup>pm</sup>	30 / 30 / ---
Saturday	No service	---
Sunday	No service	---

Reinstate temporarily suspended route.



## Discontinued Routes

The following routes are discontinued, and we suggest using an alternative route.

Discontinued Route	Suggested Alternative(s)
Route 21: Amtrak–Depot	Route 33
Route 41: EMU COB Shuttle	Routes 3, 4, 5 connect from the Ypsilanti Transit Center to EMU's main campus.
Route 81: Ypsilanti Express	Use vanpools as an alternative
Route 91: ExpressRide Chelsea	Use vanpools as an alternative
Route 92: ExpressRide Canton	Use vanpools as an alternative

Visit [MyVanRide.org](http://MyVanRide.org) for Vanpool information.



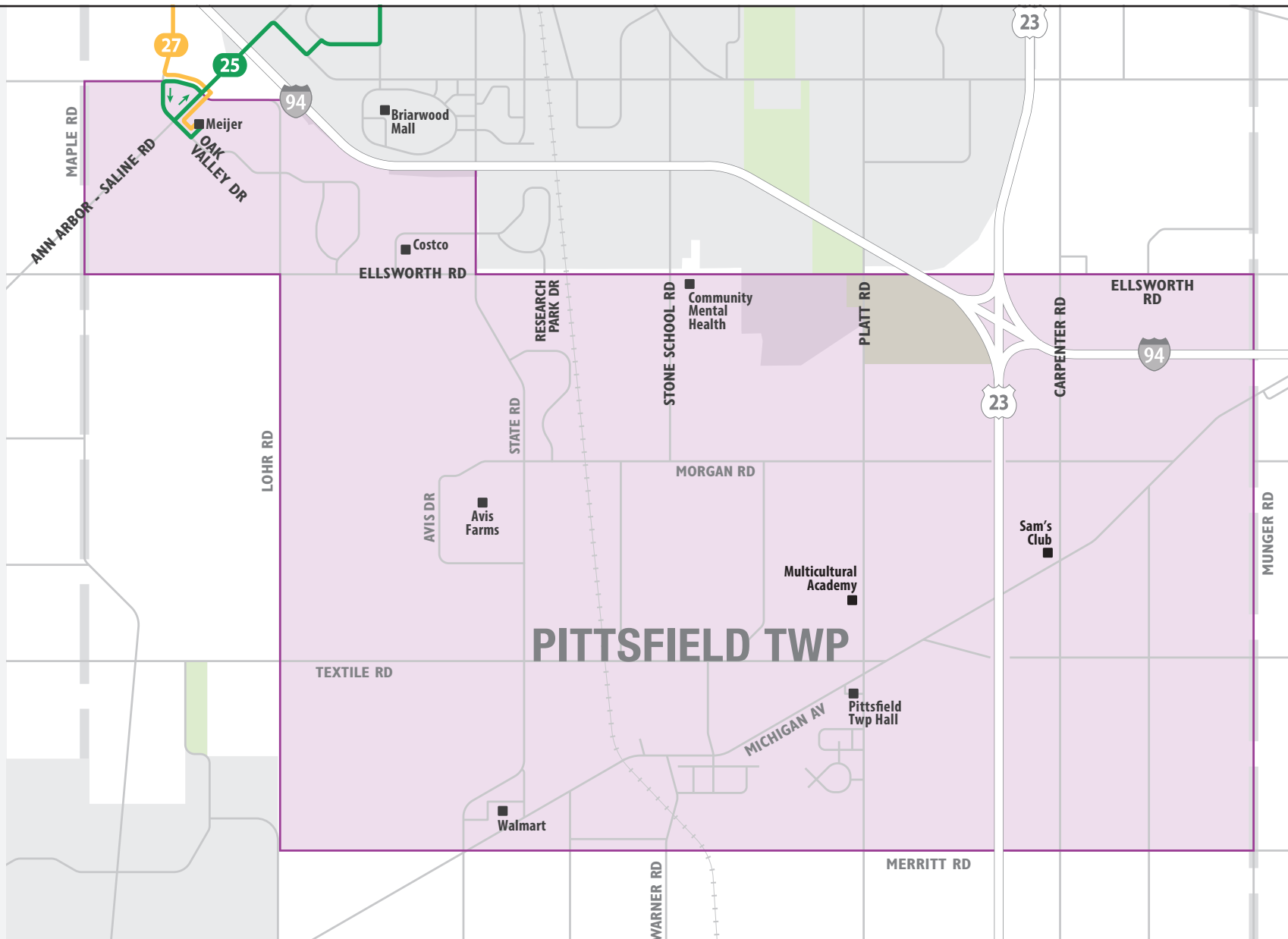
### Service Hours

Weekdays	7:00 <sup>am</sup> –7:00 <sup>pm</sup>
Saturday	---
Sunday	---

### Service Area

Adjust expanded area in Pittsfield Township. Scio Township and Ann Arbor areas that were served during the Temporary Service Plan by FlexRide to return to fixed route service.

Transfers are free between fixed route and FlexRide-West.







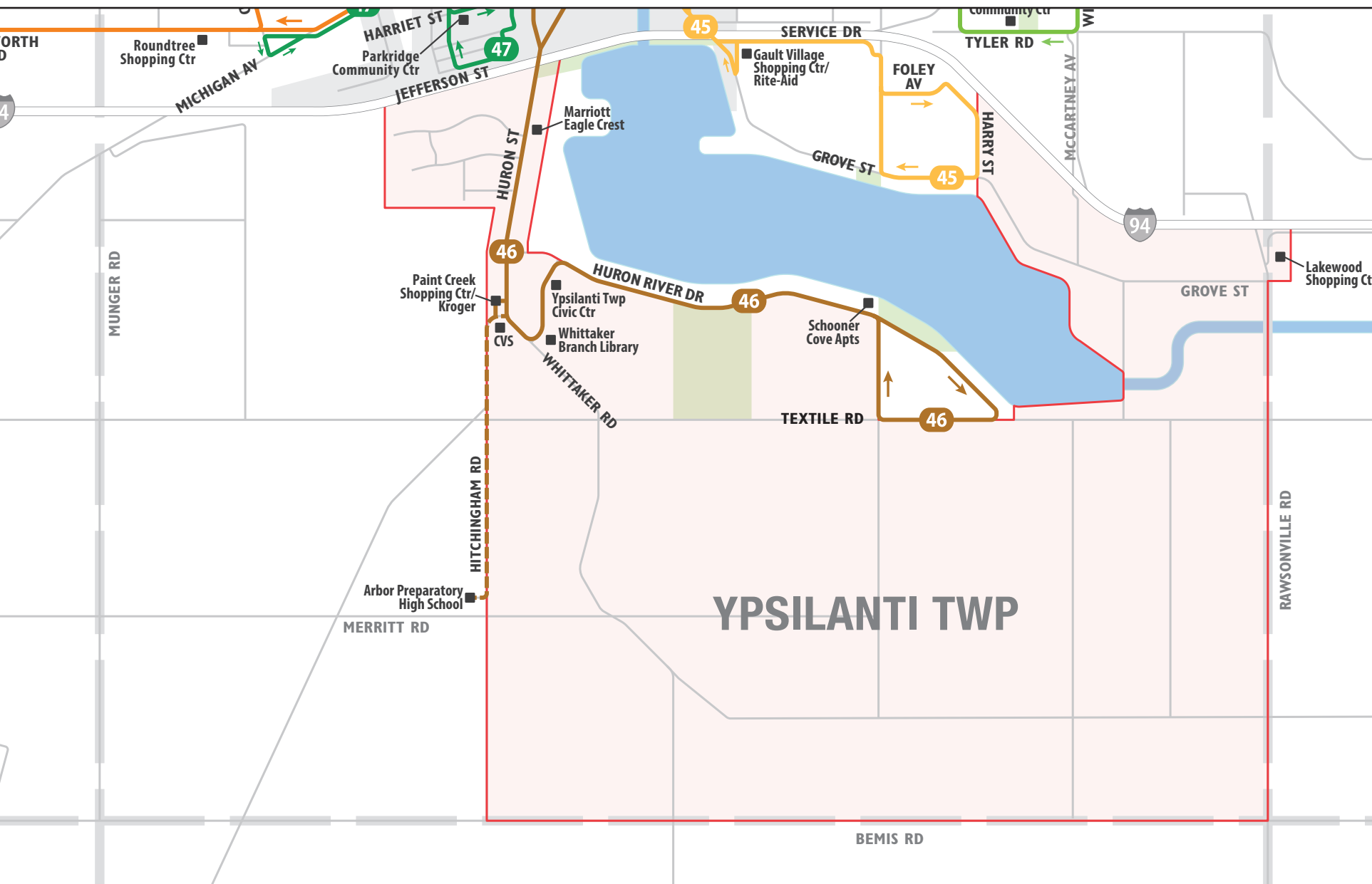
### Service Hours

Weekdays	6:00 <sup>am</sup> –10:00 <sup>pm</sup>
Saturday	8:00 <sup>am</sup> –9:00 <sup>pm</sup>
Sunday	9:00 <sup>am</sup> –7:00 <sup>pm</sup>

### Service Area

Service will be extended to cover the Lakewood Shopping Center and the Huron St area between I-94 and Huron River Dr.

Transfers are free between fixed route and FlexRide-East.



# FlexRide

## (Late Night & Holiday)

### Service Hours

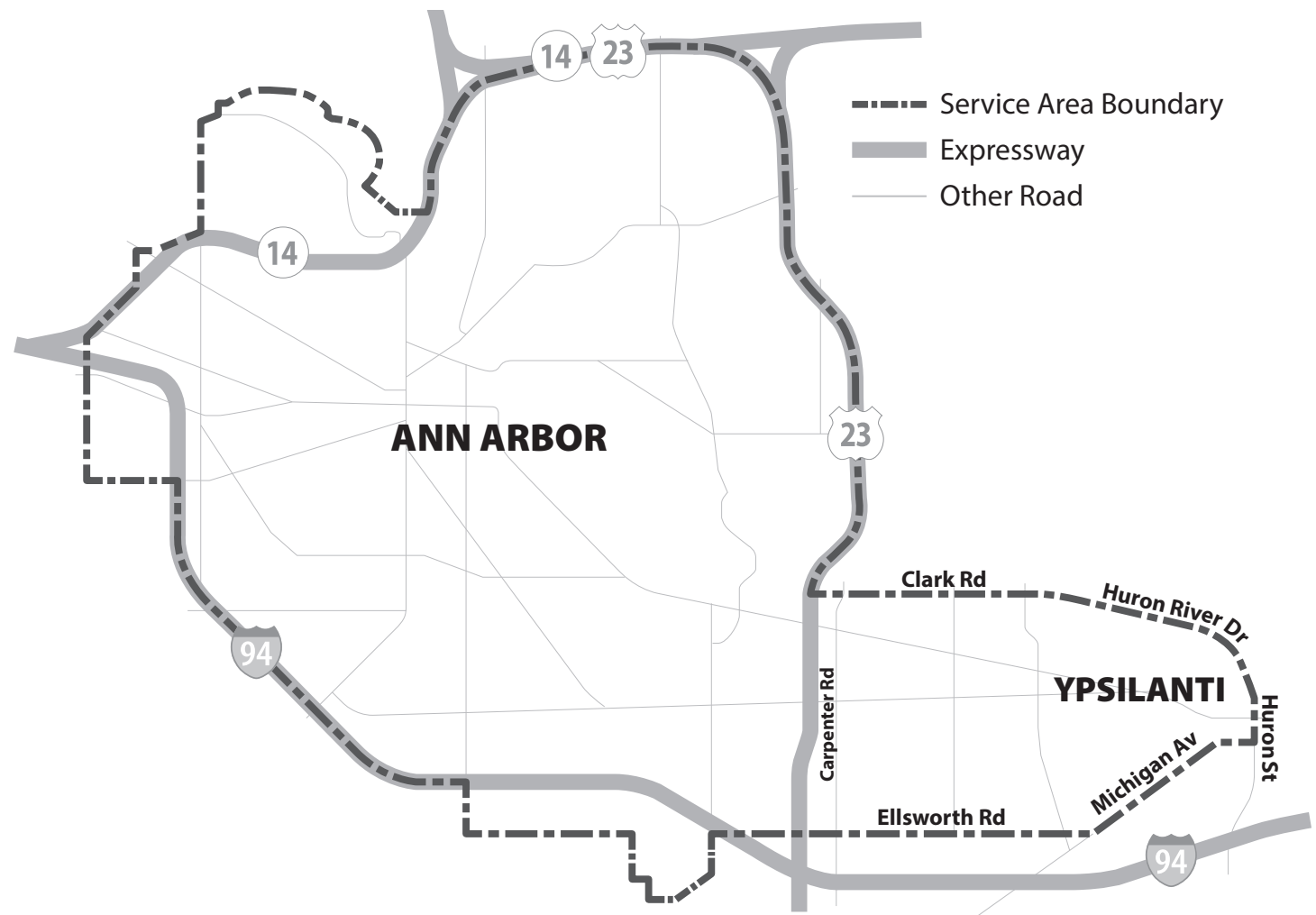
Weekdays	11:45 <sup>pm</sup> –6:00 <sup>am</sup>
Saturday	10:45 <sup>pm</sup> –8:00 <sup>am</sup>
Sunday	8:00 <sup>pm</sup> –6:00 <sup>am</sup>
Holidays	All Day

Trips available in the City of Ann Arbor and Ypsilanti between Clark Road/East Huron River Drive on the north and Ellsworth Road/Michigan Avenue on the south.

Curb-to-curb service during late-night hours and on major holidays when regular fixed-route service is not available to be provided by FlexRide. Service is provided in accessible vehicles.

Service will continue to allow trips to begin and end anywhere within the designated service area at the same fare.

Discontinue \$2.00 trip surcharge for trips between Ann Arbor and Ypsilanti.





### General Operating Hours

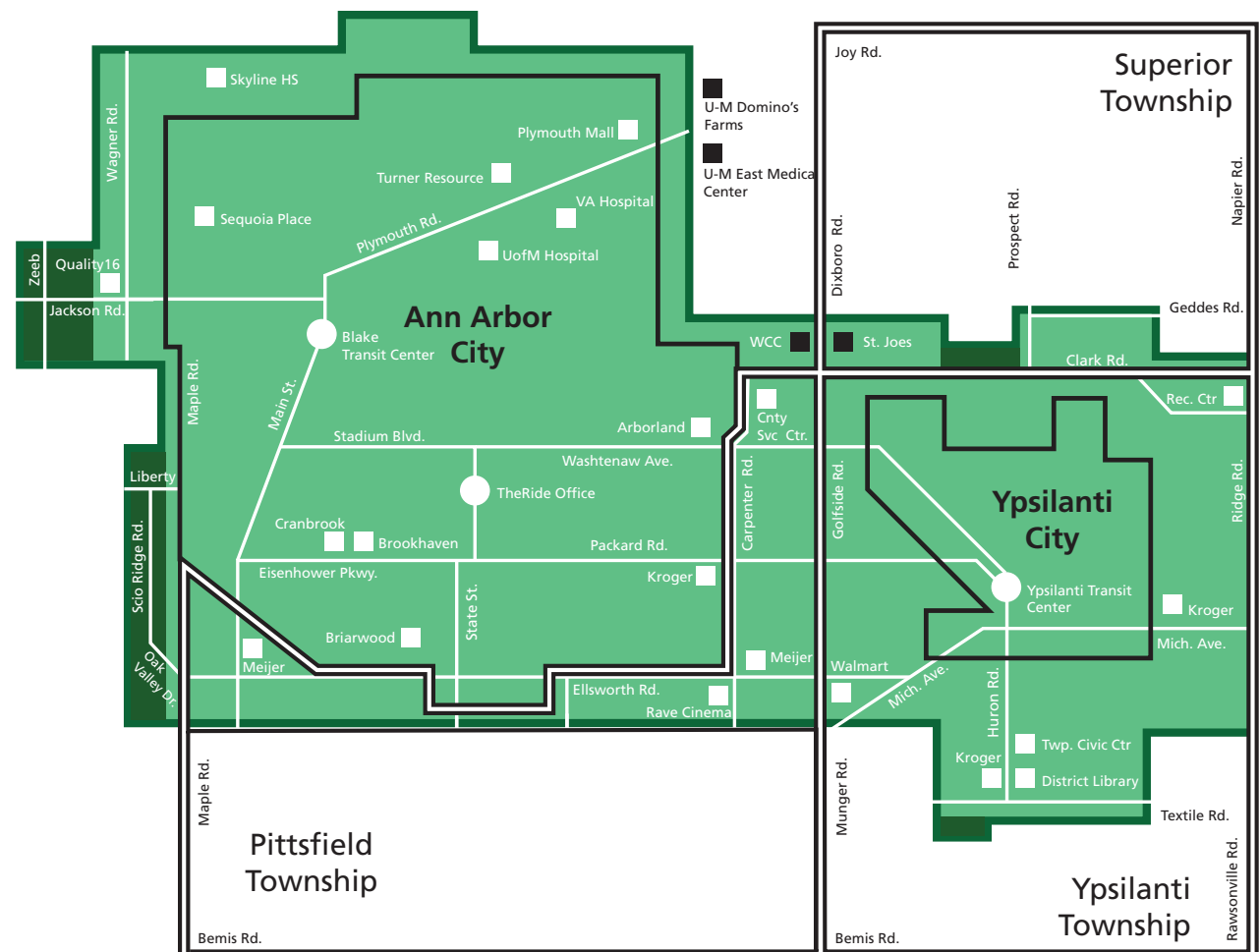
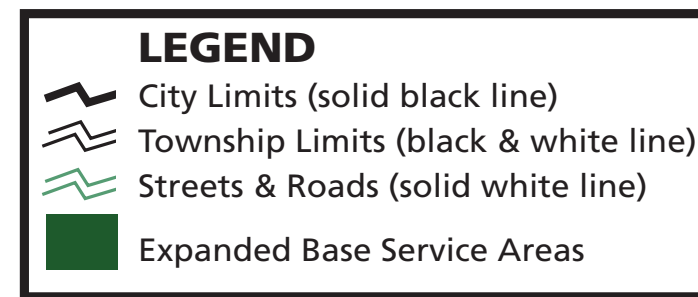
A-Ride (ADA) service is available during TheRide's regularly scheduled fixed route bus service. All A-Ride trips must be completed by the end of these scheduled service hours. If published scheduled fixed route times change, the A-Ride times will change as well.

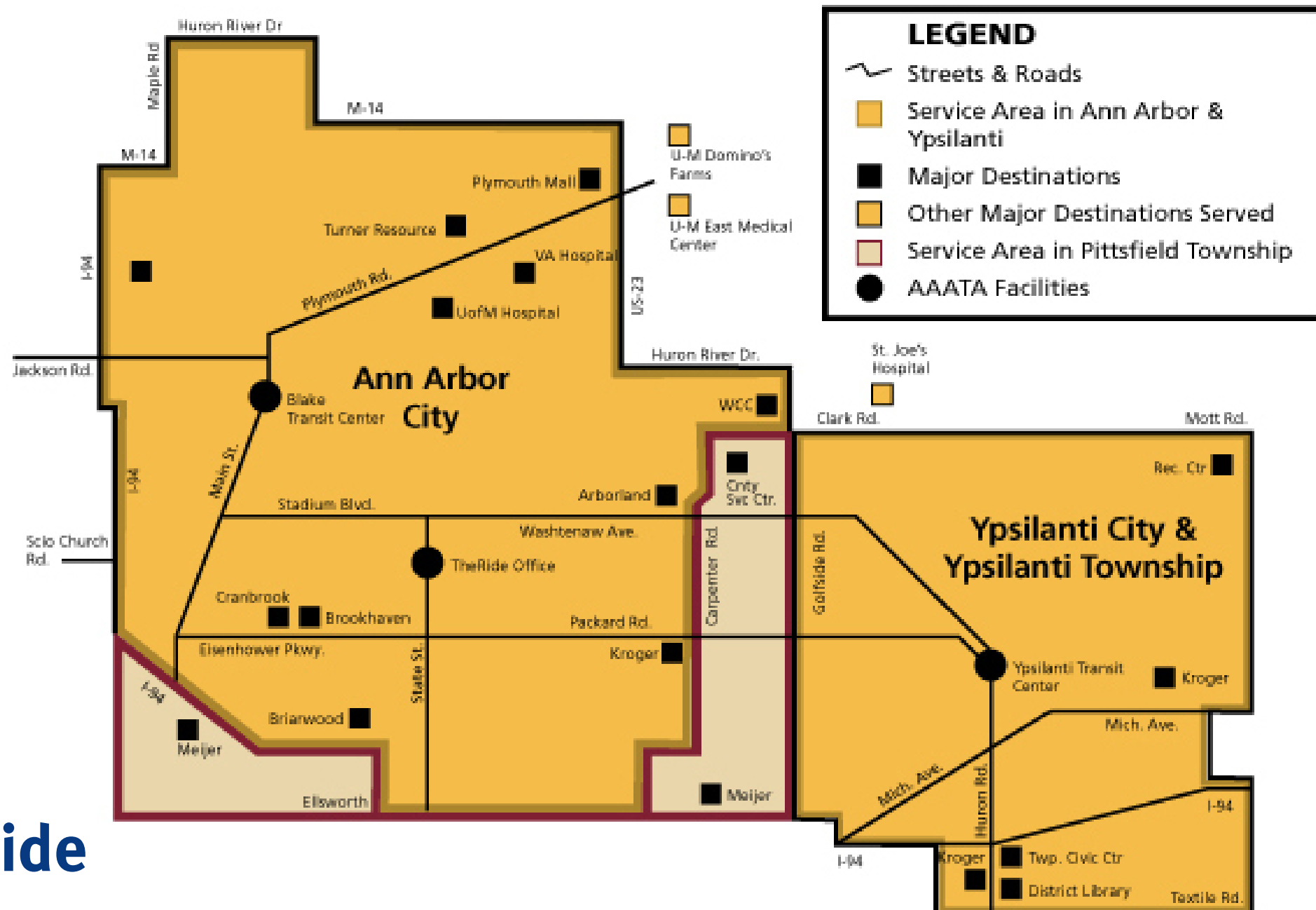
While Will-Calls can be activated same day, a customer must request a Will-Call return trip in advance when scheduling their initial trip.

Will-Call return trips can be requested for travel from medical appointments, health and human services, Secretary of State and Social Security Administration only.

### Base Service Area

The A-Ride Base Service Area is defined by a 3/4 mile radius on either side of TheRide's scheduled fixed route bus service. Advance reserved trips, that begin and end within the Base Service Area, are considered ADA trips. Whenever the scheduled fixed route bus service area changes, the A-Ride Base Service Area changes as well.





Persons ages 65 years of age or older are eligible to apply for and receive a GoldRide identification card. Individuals who are substantially limited from accessing the fixed-route bus service are encouraged to submit an application for ADA service.

All GoldRide cardholders can travel for free on TheRide's fixed route service.

GoldRide premium demand response service is returned for the City of Ann Arbor and a portion of Pittsfield Township, and expanded to serve the City of Ypsilanti and portions of Ypsilanti Township. Fares for this service are being proposed for public comment later in this presentation.

# COVID-19 Updates and Information



Masks are required by federal law when using public transit at all times.



Our buses are cleaned and sanitized frequently throughout the day.



Limited capacity on buses will continue until further notice

For more information about what we are doing to keep you safe, visit [TheRide.org/Coronavirus](https://TheRide.org/Coronavirus).

# Fare Change Proposal

- Fixed Route
- GoldRide Premium Demand Response
- NightRide/HolidayRide



## Fixed Route Fare Proposal

Fares	Current (FY2021)	Proposed (FY2022)
1-Day Pass	\$4.50	\$3.00
Reduced 1-Day Pass*	Fare Not Offered	\$1.50
30-Day Pass	\$58.00	\$45.00
Reduced 30-Day Pass	\$29.00	\$22.50

## Additional Fare Changes Include:

### Night/Holiday Service Surcharge

- Discontinue \$2.00 trip surcharge for trips between Ann Arbor and Ypsilanti

### Transfers

- Transfers valid for any ride within 90 minutes of time of issue
- Free transfers between FlexRide-East, FlexRide-West and fixed-route service

## Proposed GoldRide Fare Changes

Ride Type	Current (FY2021)	Proposed Fare (Aug. 29, 2021)
One-Way Trip	\$3/advance reservation \$4/same day	\$20
Additional Passenger	\$3/adult \$1.50/youth	\$5
Low-Income Reduced Fare	Fare not offered	\$5

# How to Comment

After the presentation, there will be an opportunity to ask questions or provide comments, time permitting.

## **TO COMMENT:**

### **Raise your hand by computer:**

Click the “Raise Hand” icon on the bottom of your screen in the middle. During the comment period, we will read off your name (or last 3 digits of your phone number) when your line has been un-muted.

### **Raise your hand by phone:**

Press \*9 during the public comment period. We will read off your name (or last 3 digits of your phone number) when your line has been un-muted.

# Townhall Meeting Schedule

Learn more about the Service Recovery Plan by joining a Townhall meeting. The upcoming schedule is below:

**Tuesday, June 15**

**6:00 p.m.**

**Wednesday, June 16**

**12:00 p.m.**

**Thursday, June 17**

**12:00 p.m.**

**Tuesday, June 22**

**12:00 p.m.**

**Wednesday, June 23**

**6:00 p.m.**

**Thursday, June 24**

**6:00 p.m.**

For details on how to join, visit [TheRide.org](https://TheRide.org).

**Public comment period is June 7–July 7.**  
The final plan will be implemented in August 2021.

### **To provide comments:**

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- Use the online form at [TheRide.org](https://TheRide.org)
- Call 734-794-1880
- Send an email to [planning@TheRide.org](mailto:planning@TheRide.org)
- Mail a letter to:  
Ann Arbor Area Transportation Authority  
ATTN: Fare Proposal  
2700 South Industrial Highway  
Ann Arbor, MI 48104

## **Thank You**

A copy of this presentation and a summary chart of changes are  
available at [TheRide.org](https://TheRide.org).