Local Advisory Committee
Draft Meeting Agenda
March 8, 2022

Time: 1:30 to 3:00  Chair: Cheryl Weber, First Chair
                              Janet Nutt, Second Chair
Location: Virtual

To join from PC or mobile device click the following link:
LAC Monthly Meeting Link

To join by phone dial:
1 312 626 6799
1 929 205 6099
1 301 715 8592  1
346 248 7799  1
669 900 6833
1 253 215 8782
Webinar ID: 941 2045 1000

<table>
<thead>
<tr>
<th>Agenda Item</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1. CALL TO ORDER AND OPENING ITEMS</td>
<td></td>
</tr>
<tr>
<td>1.1 General Announcements and Introductions</td>
<td></td>
</tr>
<tr>
<td>1.2 Review and Approval of Agenda</td>
<td>Chair</td>
</tr>
<tr>
<td>1.3 Review and Approval of February Meeting Summary</td>
<td>Chair</td>
</tr>
<tr>
<td>1.4 Public Comment</td>
<td>3 minutes per Speaker</td>
</tr>
<tr>
<td>2. POLICY FEEDBACK TO BOARD</td>
<td></td>
</tr>
<tr>
<td>2.1 Board Report</td>
<td>Mozak</td>
</tr>
<tr>
<td>2.2 Responses to Board Ends Report</td>
<td>Chair</td>
</tr>
<tr>
<td>2.3 Recruitment of LAC Members</td>
<td>Chair</td>
</tr>
<tr>
<td>3. OPERATIONAL FEEDBACK TO STAFF</td>
<td></td>
</tr>
<tr>
<td>3.1 Paratransit Update</td>
<td>Fickau</td>
</tr>
<tr>
<td>3.2 Fixed Route Update</td>
<td>Bowlin</td>
</tr>
<tr>
<td>3.3 Customer Service Update</td>
<td>Hargrave</td>
</tr>
<tr>
<td>4. CLOSING ITEMS</td>
<td></td>
</tr>
<tr>
<td>4.1 Public Comment and Staff Response</td>
<td>3 minutes per speaker</td>
</tr>
<tr>
<td>4.2 Action Item Recap and Topics for Next Agenda</td>
<td>Chair</td>
</tr>
<tr>
<td>4.3 Adjourn</td>
<td></td>
</tr>
</tbody>
</table>
Local Advisory Committee
Draft Meeting Summary
February 8, 2022

Time: 1:30 to 3:00 pm

Chair: Cheryl Weber, First Chair, Janet Nutt, Second Chair (Absent)

Members: Clark Charnetski
          Janet Nutt
          Larry Keeler
          Andrea Henry
          Rebecca Burke
          Stephen McNutt
          Jody Burton-Slowins
          Kathleen Mozak, AAATA Board of Directors Representative

AAATA Staff: Sue Fickau, Mobility Manager
              Robert Williams, Supervisor of Call Taking and Paratransit Scheduling
              LaTonya Hargrave, Customer Service Officer
              Rosa-Maria Njuki, Corporate Strategy Performance Officer

Guests:

          Moe Nagpal, General Manager, MV Transit
          Robert Pawlowski, Wayne County Resident
          Blake Collins, WISD

Agenda Item

1. CALL TO ORDER AND OPENING ITEMS

1.1 General Announcements and Introductions
   Chair Weber called the Meeting to order at 1:32pm
   Mr. Charnetski informed the group that the City of Ann Arbor Transportation Commission
   will hold its monthly meeting, Wednesday February 16 at 7:30pm.

1.2 Review and Approval of Agenda
   Ms. Mozak asked about the Board Ends Monitoring report from the LAC. Mr. Keeler
   moved to approve the agenda as presented. Ms. Burke seconded the motion. The agenda
   was approved with minor corrections.

1.3 Review and Approval of January Meeting Minutes
   Mr. Charnetski mentioned the correction of the title of the Former City of Transportation
   Commission Chair who passed away (Ms. Linda Diane Felt). Mr. Charnetski also
   mentioned a grammatical correction on item 3.5. Ms. Slowins wanted clarification on item
   2.1. Mr. Charnetski moved to approve the minutes. Mr. Keeler seconded. The minutes
   were approved with suggested amendments.

1.4 Public Comment
Ms. Weber mentioned how grateful she was that there is public transportation in such inclement weather.

## 2. POLICY FEEDBACK TO BOARD

### 2.1 Board Liaison Report
Ms. Mozak reported that the Board of Directors did not meet in January. However, the committees did meet virtually as planned. Ms. Mozak reported that the next Board Meeting will be in person on February 17th at 6:30pm at the downtown Ann Arbor District Library.

### 2.2 Policy Governance Education: LAC Recruitment/Board Ends
Chairperson Weber informed the LAC that she would like their responses to the Board Ends Report by no later than Saturday. Mr. Charnetski mentioned that he believes that the bus stop near the Amtrak station does not have proper transportation information, has no AAATA information inside the Amtrak station, nor is the Bus stop accessible, and therefore not compliant with the Board Ends Policy 1.3.3. Ms. Burke wanted clarification on Policy 1.1. Co-chairperson Nutt asked about using social media to advertise the LAC recruitment. Mr. Charnetski mentioned the use of TheRide’s website to promote the LAC recruitment.

## 3. OPERATIONAL FEEDBACK TO STAFF

### 3.1 Paratransit Update
Ms. Fickau gave a brief report about the A-ride Service.

### 3.2 Fixed Route Update
Ms. Fickau gave a brief report on Fixed Route

### 3.3 Customer Service update
Ms. Hargrave gave a brief report about Customer Service.

## 4. CLOSING ITEMS

### 4.1 Public Comment and Staff Response
Mr. McNutt mentioned concerns with continuously having the wrong vehicle type sent to his location for a trip. Mr. Pawlowski complimented the Front Desk Staff of AAATA. Ms. Collins mentioned concerns about the lack of pull cords on newer fixed route buses. Mr. Keeler asked if there was anything that could be done about a passenger who is visibly ill in the vehicle.

### 4.2 Action Item Recap and Topics for Next Agenda
- LAC Recruitment
- LAC Board Ends Responses
- Paratransit update
- Customer service update
• Fixed route update

4.3 Adjourn

Mr. Keeler moved to adjourn. Mr. Charnetski provided a second. The meeting was adjourned at 3:00pm.

Respectfully Submitted: AAATA Staff