



Local Advisory Committee

Draft Meeting Agenda
September 13, 2022

Time: 1:30 to 3:00 pm

Chair: Cheryl Weber, First Chair
Janet Nutt, Second Chair

Location: Virtual

To join from PC or mobile device click the following link: [LAC Monthly Meeting Link](#)

To join by phone dial:

1 312 626 6799

1 929 205 6099

1 301 715 8592 1

346 248 7799 1

669 900 6833

1 253 215 8782

Webinar ID: 941 2045 1000

Agenda Item	
1. CALL TO ORDER AND OPENING ITEMS	
1.1 General Announcements and Introductions	
1.2 Review and Approval of Agenda	Chair
1.3 Review and Approval of August Meeting Summary	Chair
1.4 Public Comment	3 minutes per Speaker
2. POLICY FEEDBACK TO BOARD	
2.1 Board Report	Mozak
2.2 LAC Executive Term Limit Vote	Chair
2.3 AAATA DCEO transition	Yang
2.4 MV Leadership transition	Nagpal/Hemp
2.5 YTC Update	Staff
3. OPERATIONAL FEEDBACK TO STAFF	
3.1 Paratransit Update	Williams
3.2 Fixed Route update	Williams
3.3 Customer Service Update	Hargrave
4. CLOSING ITEMS	
4.1 Public Comment and Staff Response	3 minutes per speaker
4.2 Action Item Recap and Topics for Next Agenda	Chair

Local Advisory Committee

Draft Meeting Summary

August 9, 2022

Time: 1:30 to 3:00 pm

Chair: Cheryl Weber, First Chair

Members: Clark Charnetski
Larry Keeler
Andrea Henry
Stephen McNutt
Elizabeth Aldridge
Deb Poster
Jody Slowins
Rebecca Burke

AAATA Staff: Robert Williams, Manager, Mobility Services
Tracy Byrd, Travel Trainer
Bryan Smith, Deputy CEO, Operations
Kevin Zelazny, Administrative Assistant, Operations
Latonya Hargrave, Customer Service Officer

Guests: Kathleen Mozak, AAATA Board of Directors Representative
Moe Nagpal, General Manager, MV Transit
Robert Pawlowski, Wayne County Resident

Agenda Item

1. CALL TO ORDER AND OPENING ITEMS

1.1 General Announcements and Introductions

Chairperson Weber called the Meeting to order at 1:35 pm

Mr. Charnetski informed the group that the City of Ann Arbor Transportation Commission will hold its monthly meeting Wednesday August 17 at 7:00pm.

1.2 Review and Approval of Agenda

Ms. Burke moved to approve the agenda as presented. Mr. Keeler seconded the motion. The agenda was approved as presented.

1.3 Review and Approval of July Meeting Minutes

Mr. Charnetski mentioned that there needs to be further clarification on his public comment. Mr. Keeler moved to approve the minutes with suggested changes. Ms. Burke seconded.

1.4 Public Comment

Chairperson Weber commended everyone for the passing of the August millage. Mr. Charnetski mentioned his surprise at the margin of victory. Ms. Slowins asked Ms. Byrd for clarification of details on the travel training program.

2. POLICY FEEDBACK TO BOARD

2.1 Board Liaison Report

Ms. Mozak reported that the Board of Directors met at the downtown Ann Arbor District Library on July 21st at 6:30 and that the Board adopted the Long-Range Plan. Ms. Mozak also mentioned the passing of the August millage, particularly the fact that the millage passed in all municipalities. The Board is working on finalizing the date of the October Board retreat to discuss the propulsion study. Ms. Mozak noted that Mr. Hess has stepped down as AAATA Board member. The Board is still searching for a replacement for Mr. Hewitt's position as well. The Board reviewed and accepted the Asset Protection Policy 2.7. The Board also reviewed the Corporate Business Plan. The next Board Meeting will be in person on August 18th at 6:30pm at the downtown Ann Arbor District Library.

Mr. Charnetski mentioned Mr. Eli Cooper recently retired from the City of Ann Arbor's Transportation Planning Commission.

2.2 LAC Executive Term Limits Chairperson Weber asked if there had been any recent applications, reminding the LAC that those who wish to continue to serve on the LAC Executive Committee must re-apply. Ms. Aldridge mentioned that she has applied for membership to the Executive Committee.

2.3 LAC Board Feedback Chairperson Weber inquired about the Board calendar and when the Board required feedback from the LAC.

2.4 No Show Policy Williams gave a brief update on the NO Show Policy.

3. OPERATIONAL FEEDBACK TO STAFF

3.1 Paratransit Service Update

Mr. Williams noted that A-ride service ran at 97% on-time performance for the month of May, with ridership of 5793 trips. Mr. Williams stated that Ms. Janessa Freeman has been hired as new Supervisor of Call Taking and Paratransit Scheduling. Mr. Williams also mentioned that Mobility is hiring for an Information Specialist. Ms. Henry inquired about ridership in paratransit.

3.2 Fixed Route Update

Mr. Williams noted that Fixed Route has recently graduated 13 new operators, and that a new class begins August 9th. Mr. Williams mentioned that all service restorations are complete as of July 24th. Mr. Williams also mentioned upcoming student move-in detours, as well as football shuttles returning in the fall.

3.3 Customer Service update

Ms. Hargrave reported that Fixed Route had 6 compliments and 4 valid complaints for the month of July. Ms. Hargrave also stated that there were 2 compliments and 1 A-ride complaint for the month of July. Mr. Charnetski inquired about staffing for A-ride and Fixed Route

4. CLOSING ITEMS

4.1 Public Comment and Staff Response

Ms. Slowins inquired about the frequency of Mrs. Byrd's travel training. Mr. Pawlowski complimented TheRide's overall services, and commended TheRide for the passing of the August millage. Mr. Keeler asked what measures one should take when faced with an unsafe fellow passenger.

4.2 Action Item Recap and Topics for Next Agenda

Suggested items for the next agenda,

- Operational Feedback
Board Report

- LAC Board Feedback
- LAC Executive term limit vote

4.3 Adjourn

Ms. Burke moved to adjourn. Mr. Charnetski seconded. The meeting was adjourned at 2:43pm.

Respectfully Submitted: AAATA Staff