



## Local Advisory Committee

Meeting Agenda  
October 11, 2022

**Time:** 1:30 to 3:00 pm

**Chair:** Cheryl Weber, First Chair  
Andrea Henry, Second Chair

**Location:** Virtual

**To join from PC or mobile device click the following link:** [LAC Monthly Meeting Link](#)

**To join by phone dial:**

1 312 626 6799

1 929 205 6099

1 301 715 8592 1

346 248 7799 1

669 900 6833

1 253 215 8782

**Webinar ID:** 941 2045 1000

Agenda Item	
<b>1. CALL TO ORDER AND OPENING ITEMS</b>	
1.1 General Announcements and Introductions	
1.2 Review and Approval of Agenda	Chair
1.3 Review and Approval of September Meeting Summary	Chair
1.4 Public Comment	3 minutes per Speaker
<b>2. POLICY FEEDBACK TO BOARD</b>	
2.1 Board Report	Mozak
2.2 AAATA Ride Guide Update	Gacioch
2.3 Board Monitoring Calendar	Staff
<b>3. OPERATIONAL FEEDBACK TO STAFF</b>	
3.1 Paratransit Update	Freeman
3.2 Fixed Route update	Pittman
3.3 Customer Service Update	Staff
<b>4. CLOSING ITEMS</b>	
4.1 Public Comment and Staff Response	3 minutes per speaker
4.2 Action Item Recap and Topics for Next Agenda	Chair
4.3 Adjourn	

# Local Advisory Committee

## Draft Meeting Summary

September 13, 2022

**Time:** 1:30 to 3:00 pm

**Chair:** Cheryl Weber, First Chair

**Members:** Clark Charnetski  
Larry Keeler  
Andrea Henry  
Stephen McNutt  
Elizabeth Aldridge  
Deb Poster  
Jody Slowins  
Rebecca Burke

**AAATA Staff:** Robert Williams, Manager, Mobility Services  
Tracy Byrd, Travel Trainer  
Forest Yang, Interim Deputy CEO, Operations  
Kevin Zelazny, Administrative Assistant, Operations  
Latonya Hargrave, Customer Service Officer

**Guests:** Kathleen Mozak, AAATA Board of Directors Representative  
Moe Nagpal, Former General Manager, MV Transit  
Alan Hemp Jr., Interim General Manager, MV Transit  
Treasia Amedee, Assistant General Manager, MV Transit  
Robert Pawlowski, Wayne County Resident

### Agenda Item

#### 1. CALL TO ORDER AND OPENING ITEMS

##### 1.1 General Announcements and Introductions

Chairperson Weber called the Meeting to order at 1:35 pm. She announced that Co-Chairperson Nutt has stepped down from the LAC. She also noted that U.S Secretary of Transportation Pete Buttigieg has purchased a home in Traverse City. Mr. Charnetski informed the group that the City of Ann Arbor Transportation Commission will hold its monthly meeting Wednesday September 21 at 7:00pm.

##### 1.2 Review and Approval of Agenda

Mr. Keeler moved to approve the agenda as presented. Ms. Henry seconded the motion. The agenda was approved as presented.

##### 1.3 Review and Approval of August Meeting Minutes

Mr. Charnetski pointed out that his comment about staffing for drivers and mechanics was incomplete. Ms. Slowins moved to approve the minutes with suggested changes. Ms. Henry seconded.

#### **1.4 Public Comment**

Mr. Pawlowski reported that Lansing has approved CATA to provide bus services for Lansing schools. He suggested that AAATA consider this for Ann Arbor.

## **2. POLICY FEEDBACK TO BOARD**

### **2.1 Board Liaison Report**

Ms. Mozak gave the report from the Board of Directors' meeting which was held at the downtown Ann Arbor District Library on August 18<sup>th</sup> at 6:30 pm. Bryan Smith has stepped down from his position as DCEO of Operations, having accepted a CEO position in West Lafayette Indiana. Forest Yang will serve as Interim DCEO. The monitoring task force is wrapping up the final proposal to submit to the Board, hopefully during their October meeting. Ms. Dina Reed presented the draft Budget and stated that the final vote will occur at the next Board meeting (September 28th, Ann Arbor District Library). Feedback is still being taken on the draft Budget, according to Ms. Mozak. The date of the October Board retreat when the propulsion study will be discussed has yet to be finalized. Ms. Mozak noted that Mr. Hess has stepped down as AAATA Board member.

Mr. Charnetski inquired about the replacement for Mr. Smith at the City Transportation Commission

### **2.2 LAC Executive Term Limit Vote**

Chairperson Weber asked members to consider the current LAC term limit format. Mr. Charnetski suggested the addition of a link on TheRide's website from the accessibility page to the LAC info page in an effort to increase the LAC visibility. Ms. Poster made a motion for action on that recommendation, Ms. Slowins seconded. The motion was approved. Ms. Poster stated that she wishes to step down as LAC Executive Committee member. Mr. Charnetski recommended that the LAC suspend the term limits until August 2023 due to lack of new applicants and motioned to that effect. Mr. Keeler seconded. The motion was approved. Mr. Charnetski motioned to have all current LAC Members' terms continue. Mr. Keeler seconded. The motion was approved. Ms. Henry mentioned that there were applications up for vote. Mr. Charnetski motioned to approve Elizabeth Aldridge for the LAC Executive Committee. Ms. Slowins seconded, The motion was approved. Chairperson Weber stated the need for an Interim Co-Chair due to the resignation of Ms. Nutt.

### **2.3 DECO Transition**

This item had already been presented during the Board report.

## **2.4 MV Leadership Transition**

Mr. Nagpal stated that he was stepping down as General Manager of MV transit. Mr. Hemp introduced himself as the Interim General Manager.

## **2.5 YTC Update**

Mr. Williams reported that there were no new updates on the YTC building. He stated that AAATA was working on configuring the current YTC to staff 2 call takers.

## **3. OPERATIONAL FEEDBACK TO STAFF**

### **3.1 Paratransit Service Update**

Mr. Williams noted that A-ride service ran at 97% on-time performance for the month of August, with ridership of 6151 trips. He also stated that Information Specialists/Call Takers have been hired and will start September 26th.

### **3.2 Fixed Route Update**

Mr. Williams noted that Fixed Route has recently graduated 3 new operators, and that a new class which began August 30<sup>th</sup> plans to graduate in October. Mr. Williams stated that all Fixed Route service has been restored to pre-pandemic levels. He also mentioned that football shuttle service has been successful. Mr. Charnetski inquired about service levels compared to 2019.

### **3.3 Customer Service update**

Ms. Hargrave reported that Fixed Route had 5 compliments and 3 valid complaints for the month of August. Ms. Hargrave also stated that there were 13 compliments and 4 A-ride complaints for the month of August. Ms. Poster inquired about issues with the EZ Fare App.

## **4. CLOSING ITEMS**

### **4.1 Public Comment and Staff Response**

Mr. Pawlowski complimented TheRide's overall services, inquired about public access to the board retreat and suggested hiring "ride alongs" for routes. Mr. Keeler commended MV for the great work they are doing considering the increase in ridership. Ms. Henry reminded that the LAC needed to appoint a new Co-Chair. Mr. Charnetski moved to approve Ms. Henry as Co-Chair. Mr. Keeler seconded. The motion was approved. Mr. Charnetski motioned that Chairperson Weber continue as Chair. Ms. Poster seconded. The motion was approved.

### **4.2 Action Item Recap and Topics for Next Agenda**

Suggested items for the next agenda:

- Operational Feedback

Board monitoring Report

LAC Board Feedback

CEO Response to term Limit Vote

**4.3 Adjourn**

Mr. Keeler moved to adjourn. Ms. Aldridge seconded. The meeting was adjourned at 3:01 pm.

Respectfully Submitted: AAATA Staff