# August 2024 Service Updates FAQs | October 2023



## What is the August 2024 Service Updates public engagement about?

TheRide is seeking the public's feedback on proposed service updates that will go into effect in August 2024. The proposed service updates are an outcome of the approved 2022 millage as the first part of TheRide's Long-Range Plan.

## What are the proposed service updates?

The proposed service updates are:

- A new limited-stop express bus route between Ann Arbor and Ypsilanti along Washtenaw Avenue operating Monday – Friday:
  - Service will operate every 30 minutes, making four stops between Ypsilanti and Ann Arbor
  - Service may begin as early as Spring 2024
- Weekday Service:
  - Extended hours of fixed-route bus service would be 6:00 a.m. − 12:00 a.m. (first/last departures). Start/end times will vary between routes.
    - Current hours are 6:00 a.m. 11:45 p.m.
  - o Routes affected: 3, 4, 5, 6, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 42, 44, 45, 46, 47, 62, 66, 68.
- Saturdays:
  - Extended hours of fixed-route bus service would be 7:00 a.m. 11:50 p.m. (first/last departures). Start/end times will vary between routes.
    - Current hours are 7:15 a.m. 11:15 p.m.
  - 30-minute frequency would operate from 7:00 a.m. 6:00 p.m.
  - o 60-minute frequency after 6:00 p.m.
  - o Routes affected: 3, 4, 5, 6, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 42, 43, 44, 45, 46, 47, 66.
- Sundays:
  - Extended hours of fixed-route bus service would be 8:00 a.m. 9:45 p.m. (first/last departures). Start/end times will vary between routes.
    - Current hours are 8:00 a.m. 7:30 p.m.
  - 30-minute frequency would operate from 8:00 a.m. 6:00 p.m.
  - o 60-minute frequency after 6:00 pm.
  - o Routes affected: 3, 4, 5, 6, 22, 23, 24, 25, 26, 27, 28, 30, 31, 32, 42, 43, 44, 45, 46, 47.
- Adjustments to routings or timings:
  - o Fixed-routes 4, 6, 24, 43
- FlexRide Night and FlexRide Holiday services:
  - Expanded service to include all of Ypsilanti City and Ypsilanti Township, north of Textile Road, to match the fixed-route bus service area.
  - Extended hours of service to complement new fixed-route hours of service.
  - Additional vehicles to reduce wait times.
  - o All FlexRide services will have new technology that will improve trip bookings.





## Will there be a new millage regarding the service updates?

No, the community approved a millage in 2022 that will begin in 2024 and cover the costs associated with these improvements. We thank the community for their support in public transit.

#### If service updates were approved in the Long-Range Plan and Millage, why is there more engagement?

The plan communicated to the public before the millage was a broad outline. The proposals for the October-November engagement will include more detailed schedules and information for the public to review.

#### How can the public provide feedback?

Public input will be accepted October 23 – November 23. There are many ways to provide your feedback on the policy updates:

- Attend a virtual meeting
- Attend an in-person meeting
- Visit: <u>bit.ly/TheRideService2024</u>
   Email: Planning@TheRide.org
- Call: 734-794-1882
  - Mail:
    AAATA
    c/o August 2024 Proposed Millage Changes
    2700 S. Industrial Hwy.
    Ann Arbor, MI 48104

### What is Title VI equity analysis?

Title VI of the 1964 Civil Rights Act is a federal law that prohibits agencies who receive federal funds from discriminating against the public based on race, color, or national origin. When transit agencies make plans to adjust services, they are required to perform an equity analysis to determine if the changes place a disproportionate burden on those protected groups. If a burden is found, the plan must either be adjusted to remove the burden or the agency's Board of Directors must approve a waiver for the plan.

 A Title VI equity analysis has been completed for this millage plan. It can be found by visiting: bit.ly/TheRideService2024

## Where does the public learn more information?

Learn about the August 2024 Service Updates, meeting dates and times, how to provide input and more by visiting: <u>bit.ly/TheRideService2024</u>.