

# **Local Advisory Committee**

Meeting Agenda November 14, 2023

**Time:** 1:30 to 3:00 pm

**Chair:** Cheryl Weber, First Chair Andrea Henry, Second Chair

**Location:** Virtual

To join from PC or mobile device click the following link: LAC ZOOM Link

# To join by phone dial:

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Webinar ID: 941 2045 1000

Agenda Item	
1. CALL ORDER AND OPENING ITEMS	
1.1 General Announcements and Introductions	
1.2 Review and Approval of Agenda	Chair
1.3 Review and Approval of October Meeting Summary	Chair
1.4 Public Comment	3 minutes per Speaker
2. POLICY FEEDBACK TO BOARD	
2.1 Board Report	Mozak
2.2 LAC Executive Chair Election	LAC
2.3 LAC Executive Committee Recruitment	LAC
2.2 YTC Update	Williams
3. OPERATIONAL FEEDBACK TO STAFF	
3.1 Paratransit Update	Williams
3.2 Fixed Route update	Washington
3.3 Customer Service Update	Hargrave

4.1 Public Comment and Staff Response	3 minutes per speaker
4.2 Action Item Recap and Topics for Next Agenda	Chair
4.3 Adjourn	

# **Local Advisory Committee**

Draft Meeting Summary November 14, 2023

**Time:** 1:30 to 3:00 pm

Chair: Cheryl Weber Chair, Andrea Henry Co-Chair

**Members:** Larry Keeler

Steve McNutt Clark Charnetski

**AAATA Staff:** Robert Williams, Manager, Mobility Services.

Yvette Washington, Manager, Bus Operations Latonya Hargrave, Customer Service Officer

**Guests:** 

Kathleen Mozak, Board Liaison and AAATA Board Chair

Eddie Hemp, General Manager, MV

### Agenda Item

### 1. CALL TO ORDER AND OPENING ITEMS

#### 1.1 General Introductions and Announcements

Chairperson Weber called the meeting to order at 1:41 pm.

The LAC agreed to cancel the December meeting.

Mr. Charnetski informed the group that the City of Ann Arbor Transportation Commission will hold its monthly meeting on Wednesday November 15, 2023, at 7:00pm. Mr.

Charnetski also noted that Mr. Keeler is now a member of that commission.

## **Review and Approval of Agenda**

Mr. Charnetski mentioned an update on service expansion in 2024. Mr. Charnetski moved to approve the agenda. Ms. Henry seconded. The November Agenda was approved as presented.

# 1.2 Review and Approval of June, July, and August Meeting Minutes

Mr. Charnetski mentioned a grammatical change to item 2.1. Mr. Charnetski also mentioned adding his suggestion of printing separate schedules for routes like route 4 to item 3.2. Charnetski moved to approve the minutes; Ms. Henry seconded. November minutes were with noted corrections.

#### 1.4 Public Comment

#### 2. POLICY FEEDBACK TO BOARD

#### 2.1 Board Liaison Report

Ms. Mozak reported that the Board met on October 11th. Board Unanimously approved the Updated Title VI program presented by DCEO of Planning and Innovation, Forest Yang. The board reviewed the construction monitoring report, which was accepted as "A" complaint by the

board. The board also held conversation 1 of 4 of AAATA's Zero Emissions Bus recommendations. Ms. Mozak also mentioned the 2024 millage service expansion public engagement is underway. There would be in -person, as well as virtual, meetings. Along with opportunities to leave voicemail and email messages until November 23<sup>rd</sup>. Ms. Mozak also mentioned that there was current information on Service expansion 2024 on the AAATA website. The next board meeting will be held on December 21st at the Ann Arbor District Library.

#### 2.2 LAC Executive Chair Election

Mr. Charnetski nominated Andrea Henry as the new Chairperson of the LAC. Ms. Weber seconded. Ms. Henry was voted in unanimously by the LAC members present to be new Chairperson of the LAC.

#### 2.3 LAC Executive Committee Recruitment

LAC members discussed options and strategies for recruiting new LAC members.

## 2.4 YTC Update

Ms. Washington mentioned road construction at the YTC that rerouted Buses. Buses have been temporarily stationed on Washington until the road construction is complete.

# 3.1 Paratransit Service Update

Mr. Williams reported 7422 A ride trips for the month of October. with an on-time performance of 97%. Mr. Williams also mentioned that AAATA was in the 2<sup>nd</sup> round of interviews for a new Mobility Services coordinator. Mr. Williams also mentioned that Planning was holding internal drop-in sessions centers to discuss the upcoming YTC construction project.

#### 3.2 Fixed Route Update

Ms. Washington reported that public input sessions for the millage service proposal will be held at the BTC and the YTC in the coming weeks. The information is on TheRide's website. Ms. Washington also mentioned that they are working with planning on the timing for the upcoming Washtenaw Express. Mrs. Washington noted a graduating class of 7 drivers by the end of the week. Mrs. Washington mentioned the posting for the hiring of 10 new drivers to begin on December 18<sup>th</sup>. Additionally, Mrs. Washington mentioned continuous road construction on the liberty bridge as well. Mr. Chanetski inquired about how TheRide was marketing the Washtenaw express routes.

# 3.3 Customer Service update

Mrs. Hargrave mentioned that there were 3 valid fixed route complaints for the month of October. And 7 compliments. Mrs. Hargrave also mentioned that there were 6 valid A-ride complaints. And 0 compliments.

# 4.1 Public Comment and Staff Response

Ms. Mozak inquired about the bus stop on Washtenaw in which the shelter was far away from the actual stop. Mrs. Hargrave mentioned that she would mention it in the next division meeting. Mr. Charnetski inquired about whether the QR codes on the Bus Stops could be used by flip phones.

# 4.2 Action Item Recap and Topics for Next Agenda

Suggested items for the next agenda.
Recruitment for LAC Executive committee members
Vehicle Accessibility plan updates.
Discussion of LAC meeting Frequency

### 4.3 Adjourn

Mr. Charnetski moved to adjourn the meeting. Mrs. Weber seconded. The meeting was adjourned at 2:28 pm.

Respectfully Submitted; AAATA Staff