



2700 S. Industrial Highway  
Ann Arbor, MI 48104

December 8, 2025

Dear Valued FlexRide User –

We are writing to share with you that effective Thursday, January 1, 2026, TheRide's FlexRide West service will no longer be serving Pittsfield Township, due to a contract change with Pittsfield Township. Curb-to-curb service in the Township will now be managed through People's Express. TheRide's Fixed-Route and A-Ride service continue to serve Pittsfield Township without change.

To learn more about this change of service, you can read [Pittsfield Township's Press Release](#) or visit the [Pittsfield Township website](#). Residents can schedule rides directly with People's Express at 877-214-6073 (Option 1). Any broader questions or concerns may be directed to Pittsfield Township at 734-822-3135.

We appreciate your understanding of this change effective January 1, 2026. Thank you for your ridership and we look forward to seeing you on our other services soon.

Thank you,

TheRide