

1. What is happening at the BTC?

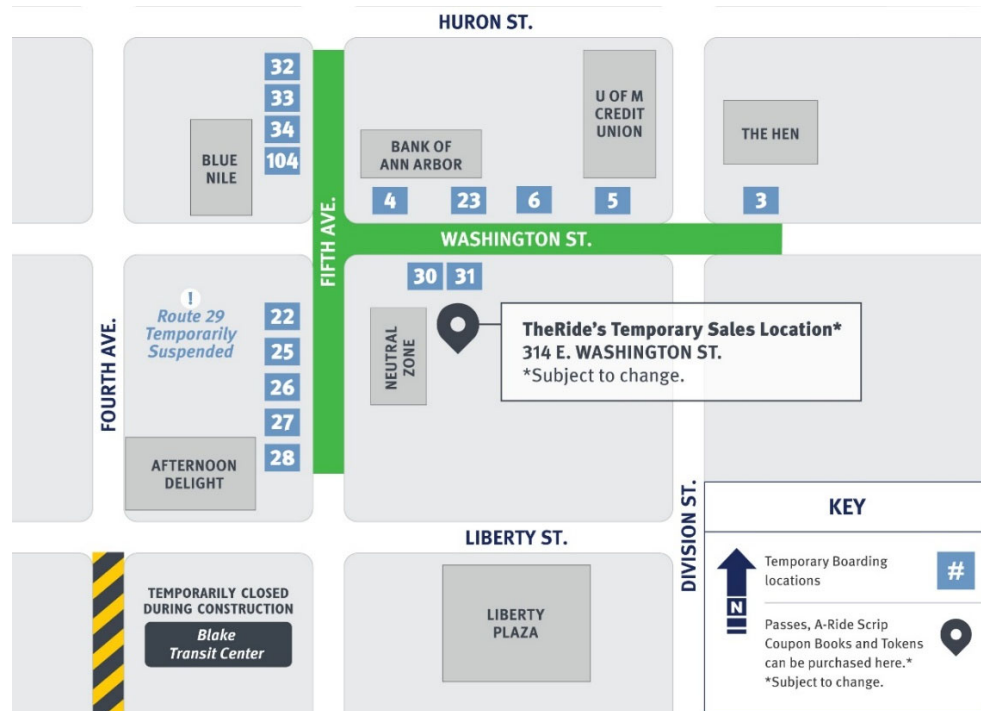
- a. Starting May 3, the DDA, in partnership with TheRide and the City of Ann Arbor, is starting a construction project on 4th Ave to improve the street and transit amenities on 4th Ave between William and Liberty Streets. Due to the significant construction that will occur, 4th Ave will be completely closed. Therefore, TheRide must move all buses that arrive and depart from the Blake Transit Center and 4th Ave. The Blake Transit Center will be closed to the public starting May 3. While this is a DDA led initiative, TheRide has been involved in the design and planning process.

2. When is this temporary change starting?

- a. The temporary closure and moving of boarding locations will begin May 3, 2026, which is also the start of our annual Spring service updates. It is important to note that the Blake Transit Center will end sales of passes and fares beginning Saturday, April 25 to begin preparing for a new temporary sales location.

3. Where are buses being moved to?

- a. TheRide plans to move all bus stand locations from 4th Ave and the BTC to 5th Ave and Washington St. A boarding location map is available at TheRide.org/BTC and below:



*Please note this is subject to change.

4. How can customers purchase passes or tokens?

- a. TheRide will have a temporary sales location at 314 E. Washington Street. The sales hours will be:
 - i. Monday – Friday, 7:00am – 7:00pm
 - ii. Saturday: 8:00am – 5:45pm
 - iii. Sunday: Closed
- b. In addition, if able, we encourage riders to use EZFare to purchase passes on their phone. Single-ride and day passes are available for purchase on the bus with cash up to a \$10 bill. Otherwise, tokens and passes may be purchased at the Ypsilanti Transit Center and our main office at 2700 S. Industrial Highway. The Bank of Ann Arbor remains a designated seller of some of our passes, as well.

5. Will there be a waiting area for passengers?

- a. While we will have a sales location near the boarding locations, we do not have the space to accommodate an indoor waiting area. However, some shelters and benches will be available for passengers along 5th and Washington starting in June.

6. Will there be public restrooms available?

- a. TheRide will not have public restrooms available, however there are a number of Throne locations throughout the downtown area. A complete list of downtown area Thrones is available at: <https://www.a2dda.org/people-friendly-streets/projects/public-restroom-pilot/>

7. How long will it last?

- a. Like all construction, the end date is not definite as many factors weigh into how quickly work can be done (such as weather, unanticipated complications, etc.). The current construction schedule anticipates to go through the end of 2026.
- b. Please note: Due to a housing development at the former YMCA lot behind the Blake Transit Center, not all bus stands will be restored after 4th Ave construction finishes. Some displacement of buses will occur for the duration of the housing construction. We appreciate your patience and understanding during this time.

8. Why is this happening and what will be the benefit?

- a. The closure is due to the full road closure on 4th Ave between William and Liberty Streets to construct better pedestrian and transit-focused amenities, including better lighting, wider sidewalks, and roadway markings for transit. New shelters and enhanced boarding areas will also be installed.

9. Will service be the same on all routes?

- a. Most routes will simply have a different boarding and de-boarding location in downtown Ann Arbor at 5th & Washington, rather than the Blake Transit Center. Trip times for some routes will be adjusted to accommodate the different operating environment at 5th & Washington, but frequencies will remain the same. Due to routing and other upcoming road closures around downtown Ann Arbor, Route 29 will be temporarily suspended. Route 26 will operate at 30-minute frequencies between 6:15 AM – 6:45 PM on weekdays and 7:15 AM – 6:45 PM on Saturdays instead. As part of our Spring service updates, some standard route modifications will be announced. Stay up to date at TheRide.org for those details.

10. How can I plan my trip?

- a. The temporary move of bus stop locations from the BTC to 5th Ave. and Washington St. will show within TheRide's rider tools, and not as a detour. You can plan your trip at TheRide.org.

11. If I use Route 29 to get to Pioneer High School, what Route should I use now?

- a. For Pioneer High School students, we recommend taking the following Route 26 routes for school:
 - i. Morning Trip (Arrives at Pioneer at 7:51am):
 1. 26 to Scio Ridge: depart Scio Church/Covington 7:24am; arrive Scio Ridge/ Sudbury 7:28am. (Stay on bus)
 2. 26 to Fifth/Washington: depart Scio Ridge/Sudbury 7:28am; arrive Fifth/Wash 7:42am. (Stay on bus)
 3. 26 to Scio Ridge: depart Fifth/Wash 7:45am; arrive PiHi 7:51am
 - ii. Afternoon trips (departs from Pioneer at 2:51pm):
 1. 26 to Scio Ridge: depart PiHi 2:51pm; arrive Scio Ridge 2:58pm. (Stay on bus)
 2. 26 to Fifth/Wash: depart Scio Ridge 2:58pm; arrive Liberty/Seventh 3:04pm; arrive Fifth/Wash 3:12pm.
 - iii. Afternoon Trip Alternative (departs from Pioneer at 3:21pm):

1. 26 to Scio Ridge: depart PiHi 3:21pm; arrive Scio Ridge 3:28pm.
(Stay on bus)
2. 26 to Fifth/Wash: depart Scio Ridge 3:28pm; arrive
Liberty/Seventh 3:34pm; arrive Fifth/Wash 3:42pm.

12. How can I learn more about this?

- a. TheRide has a dedicated webpage: [TheRide.org/BTC](https://www.theride.org/BTC) that will track the temporary change and provide updates. In addition, you can find information on the 4th Ave project at: <https://www.a2dda.org/people-friendly-streets/projects/fourth-avenue/>
- b. You can call 734-996-0400 to speak to one of TheRide's Information Specialists
- c. To stay up to date on the DDA's project, visit: <https://engage.a2gov.org/fourth-avenue-street-transit-improvements>

13. Will the D2A2 and Michigan Flyer buses be moving?

- a. Yes, due to the housing development that will be built behind the Blake Transit Center, the D2A2 and Michigan Flyer buses will be moving in the Summer of 2026. We encourage you to visit their websites to stay up to date, and we will share information as it becomes available.